QUESTIONNAIRE

A Study on Welfare and Social Security Measures in Singareni Collieries Company Limited (With reference to Kothagudem Mines, Khammam District, Andhra Pradesh)

SELF-INFORMATION

1. Name : 
2. Age : 
3. Gender : 
4. Education : 
5. Cadre : 
6. Section / Department in which employed : 
7. Service in years : 
8. Salary drawn : 
9. Address for Communication : 

WELLFARE AND SOCIAL SECURITY

As a part of Doctoral Research Work, a survey is being conducted on the research topic-A Study on Welfare and Social Security Measures in your company. In this regard, I request you to express your opinions freely and frankly without any prejudice or bias for the following questions given hereunder.
WELFARE AND SOCIAL SECURITY

1. Does SCCL provide statutory welfare facilities such as the following

<table>
<thead>
<tr>
<th>Statutory welfare facilities</th>
<th>Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>A) Washing facilities</td>
<td>Yes / No</td>
</tr>
<tr>
<td>B) Drinking water facilities</td>
<td>Yes / No</td>
</tr>
<tr>
<td>C) Conservancy facilities</td>
<td>Yes / No</td>
</tr>
<tr>
<td>D) First aid boxes</td>
<td>Yes / No</td>
</tr>
<tr>
<td>E) Rest shelter facilities</td>
<td>Yes / No</td>
</tr>
<tr>
<td>F) Crèches</td>
<td>Yes / No</td>
</tr>
<tr>
<td>G) Canteens</td>
<td>Yes / No</td>
</tr>
</tbody>
</table>

If yes, please give your opinion for the following questions given hereunder.

2. How do you feel about the adequacy of washing facilities?
   A) Very highly adequate
   B) Highly adequate
   C) Moderately adequate
   D) Inadequate
   E) Highly inadequate

3. How do you feel about the adequacy of drinking water facilities?
   A) Very highly adequate
   B) Highly adequate
   C) Moderately adequate
   D) Inadequate
   E) Highly inadequate
4. How do you feel about the adequacy of conservancy facilities
   A) Very highly adequate
   B) Highly adequate
   C) Moderately adequate
   D) Inadequate
   E) Highly inadequate

5. How do you feel about the adequacy of first aid boxes?
   A) Very highly adequate
   B) Highly adequate
   C) Moderately adequate
   D) Inadequate
   E) Highly inadequate

6. How do you feel about the adequacy of rest shelter facilities?
   A) Very highly adequate
   B) Highly adequate
   C) Moderately adequate
   D) Inadequate
   E) Highly inadequate

7. Does the company provide the required number of crèches with all facilities
   A) Yes
   B) No
   C) Can’t say

8. What is your opinion on the quality of food items?
   A) Excellent
   B) Very good
   C) Good
   D) Satisfactory
   E) Poor
9. How do you feel about the adequacy of food items served in the canteen?
   A) Very highly adequate
   B) Highly adequate
   C) Moderately adequate
   D) Inadequate
   E) Highly inadequate

10. What is your opinion on the price of food items
   A) Very high
   B) High
   C) Moderate
   D) Low
   E) Very low

11. Please state your overall satisfaction with the statutory welfare facilities provided by the company
   A) Very highly satisfied
   B) Highly satisfied
   C) Moderately satisfied
   D) Dissatisfied
   E) Highly dissatisfied

12. Does the company provide non-statutory welfare facilities such as the following?

<table>
<thead>
<tr>
<th>Non-statutory welfare facilities</th>
<th>Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>A) Medical facilities</td>
<td>Yes / No</td>
</tr>
<tr>
<td>B) Educational facilities</td>
<td>Yes / No</td>
</tr>
<tr>
<td>C) Recreational facilities</td>
<td>Yes / No</td>
</tr>
<tr>
<td>D) Housing facilities</td>
<td>Yes / No</td>
</tr>
<tr>
<td>E) Consumer co-operative stores</td>
<td>Yes / No</td>
</tr>
<tr>
<td>F) Co-operative credit society</td>
<td>Yes / No</td>
</tr>
</tbody>
</table>
G) Other facilities if any

If yes, please state your opinion for the following questions given here under.

13. How do you feel about the adequacy of medical facilities?
   A) Very highly adequate
   B) Highly adequate
   C) Moderately adequate
   D) Inadequate
   E) Highly inadequate

14. How do you feel about the adequacy of educational facilities provided to the children of employees?
   A) Very highly adequate
   B) Highly adequate
   C) Moderately adequate
   D) Inadequate
   E) Highly inadequate

15. How do you feel about the adequacy of recreational facilities?
   A) Very highly adequate
   B) Highly adequate
   C) Moderately adequate
   D) Inadequate
   E) Highly inadequate

16. Does the company provide housing quarters?
   A) Yes
   B) No
17. What is your opinion on the convenience and comfortability of housing quarters
   A) Excellent
   B) Very good
   C) Good
   D) Satisfactory
   E) Poor

18. How do you feel about the adequacy of household items available in the consumer cooperative stores?
   A) Very highly adequate
   B) Highly adequate
   C) Moderately adequate
   D) Inadequate
   E) Highly inadequate

19. What is your opinion on the adequacy of loans lent by the cooperative credit society?
   A) Very highly adequate
   B) Highly adequate
   C) Moderately adequate
   D) Inadequate
   E) Highly inadequate

20. What is your opinion on the adequacy of coaching given for police and army recruitments
   A) Very highly adequate
   B) Highly adequate
   C) Moderately adequate
   D) Inadequate
   E) Highly inadequate
21. How do you feel about the adequacy of training given for self-employment?
   A) Very highly adequate  
   B) Highly adequate  
   C) Moderately adequate  
   D) Inadequate  
   E) Highly inadequate  

22. State your overall satisfaction with the non-statutory welfare facilities provided by the company.
   A) Very highly satisfied  
   B) Highly satisfied  
   C) Moderately satisfied  
   D) Dissatisfied  
   E) Highly dissatisfied  

23. Does SCCL provide social security benefits such as the following?

<table>
<thead>
<tr>
<th>Social security benefits</th>
<th>Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>A) Provident fund</td>
<td>Yes / No</td>
</tr>
<tr>
<td>B) Gratuity</td>
<td>Yes / No</td>
</tr>
<tr>
<td>C) Pension</td>
<td>Yes / No</td>
</tr>
<tr>
<td>D) Maternity benefit</td>
<td>Yes / No</td>
</tr>
<tr>
<td>E) Insurance benefits</td>
<td>Yes / No</td>
</tr>
<tr>
<td>F) Accidental benefits</td>
<td>Yes / No</td>
</tr>
</tbody>
</table>

If yes, please state your opinion for the following questions given hereunder.

24. What do you think about the quantum of provident fund benefit?
   A) Very high  
   B) High  
   C) Moderate  
   D) Low  
   E) Very low
25. What do you think about the quantum of gratuity benefit?
   A) Very high
   B) High
   C) Moderate
   D) Low
   E) Very low

26. What is your opinion on the adequacy of pension to meet your monthly household needs?
   A) Very highly adequate
   B) Highly adequate
   C) Moderately adequate
   D) Inadequate
   E) Highly inadequate

27. How do you feel about the adequacy of insurance benefits?
   A) Very highly adequate
   B) Highly adequate
   C) Moderately adequate
   D) Inadequate
   E) Highly inadequate

28. What is your opinion on the adequacy of mortality benefits?
   A) Very highly adequate
   B) Highly adequate
   C) Moderately adequate
   D) Inadequate
   E) Highly inadequate
29. Does the company settle all the terminal benefits within a time frame?
   A) Yes
   B) No
   C) Can’t say

30. State your overall satisfaction with the social security benefits provided by the company
   A) Very highly satisfied
   B) Highly satisfied
   C) Moderately satisfied
   D) Dissatisfied
   E) Highly dissatisfied

31. Does the provision of welfare and social security measures and their adequacy help in increasing the productivity of the company or not?
   A) Yes
   B) No
   C) Can’t say

32. Does the provision of welfare and social security measures and their adequacy help in increasing industrial peace or not?
   A) Yes
   B) No
   C) Can’t say

33. Does the provision of welfare and social security measures and their adequacy help in controlling employee absenteeism or not?
   A) Yes
   B) No
   C) Can’t say

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