ANNEXURE-III

Contractual Agreement of Street light Services

1. Agency will provide all the necessary material required for the maintenance of existing points such as lamps/sodium lamps/ tube rods/ chokes/ starters/ igniters etc.

2. Agency will provide sufficient skilled labour – Mechanical Lift Ladders, Tool Kits and required safety measure instruments at its own level.

3. Supervisors employed by the Agency must be technically qualified. In each sector /village, the agency shall employ 2 full time supervisors with mobile communication system and shall give their contact numbers, to Municipal Council, Panchkula..

4. Maintenance materials of standard make like Philips/ Bajaj /GE/ Crompton/ Osram will be used by the agency. The chokes will also be used of copper instead of Aluminium.

5. Intensity of lamps should not be less than 85% of the rated lumen output.

6. Intensity of lamps should remain “ON” in case of non-functioning of street light points.

7. The agency shall have to rectify the unlit street light points within 48 hours on the receipt of the complaint.

8. Agency will be responsible for switching “ON/OFF” the street light system and maintain scheduled timings fixed by the competent authority. In case the agency fails to switch off the lights in time, it will be liable to pay the difference of energy calculated on the basis of connected load for the period of default or Rs. 5/- per point per hour, whichever is higher will be charged.

9. Agency will not remove any installed material from the site of work and handover the same to the J.E. (Electrical) of the Municipal Council, Panchkula.

10. Service lanes will be provided with ACSR conductor given by the Municipal Council and PVC insulated/PVC sheathed wire/cable of good quality duly ISI marked shall be provided by the contractor.

11. Agency shall make provision for opening offices at two places within the municipal area and one in M.C. office with telephone facilities where public can contact and lodge their complaints. One full time qualified employee in
each office will have to be deputed by the contractual agency. The said office will remain open with attendant from 6.00 am to 12.00 midnight including all Saturdays, Sundays and all other gazette holidays.

12. Numbering of street light points shall be done by the Agency as per MC coding system and detailed report shall be submitted by the agency within seven days from the date of commencement of contract to M.C. Panchkula at its own cost.

13. The main connection of street light points will be shown to the Agency only before the start of work by JE concerned of MC, Panchkula and written confirmation in this regard will be submitted by the Agency before the commencement of work.

14. The Agency will submit daily compliance report of all complaints attended during the day at 4.45 p.m. to Executive Office/Secretary/J.E. (Electrical).

15. The Agency shall get checked all material to be replaced from the JE concerned before replacement.

16. The Agency will be bound to get the signatures of the owner of the house after getting the street light repaired in front of his house.