ACKNOWLEDGEMENTS

I express my deep sense of gratitude to my teacher and supervisor, Dr. G.C. Bansal, Reader and Ex-Chairman, Department of Library & Information Science, Panjab University, Chandigarh for his judicious guidance, sustained encouragement, constructive criticism and kind supervision throughout the course of this study. But for his affectionate and benevolent treatment, this work would have remained simply a pious dream.

I am grateful to Dr. (Mrs.) Ranjana Vohra, Chairperson, Department of Library & Information Science, Panjab University, Chandigarh for providing necessary facilities for the completion of this study.

Thanks are due to all the students of Bachelor and Master of Library & Information Science in North India who spared their valuable time out of their busy schedule to respond honestly to the questionnaire, and thus providing the backbone to the present study. I am also grateful to the Chairpersons/Heads and faculty members of various Departments of Library & Information Science in North India for their kind help and assistance in collecting data from the students.
Special thanks to my husband, Er. Deepak Sahni, for his inspiring words and moral support. Thanks also to my son, Master Kovid, for his lovely encouraging smiles and great co-operation.

I shall be failing in my duty if I do not record thanks to all those authors whose works I have consulted and cited in the present study.


(Ms. NEERA)