Questionnaire

Performance Analysis of Employees State Insurance Corporation in Odisha

(With special reference to Choudwar, Odisha)

(Interview schedule for Insured Persons under the ESI Scheme)

Personal Profile

1.1 Sex - Male [ ] Female [ ]

1.2 Age -
18-25 year [ ] Between 25-35 year [ ] Between 35-45 [ ]
Above 45 year [ ]

1.3 Education -
Illiterate [ ] Below 10th Class [ ] +2 education [ ]
Degree [ ] Post graduate [ ] Technical/ Diploma [ ]

1.4 Marital Status - Single [ ] Married [ ]

1.5 Number of dependents -
Less than 2 [ ] 2-4 [ ] 4-6 [ ]
above 6 [ ]

1.6 Place of residence -
Urban [ ] Semi- urban [ ] Rural [ ]

1.7 Nature of employment -
Casual [ ] Temporary [ ] Permanent [ ]
### EFFECTIVENESS OF EMPLOYEES STATE INSURANCE BENEFITS

2.1. Awareness of ESI benefits provided by the ESI.
- Fully aware [ ]
- Partially aware [ ]
- Not all aware [ ]

2.2. Source of the awareness of the ESI benefits
- Brochures/circulars of corporation [ ]
- Employers [ ]
- Trade Union officials [ ]
- Co-workers/friends [ ]
- Newspapers/TV/Radio [ ]
- Others [ ]

2.3. Satisfaction with measures taken by the corporation for providing information on ESI Scheme.
- Extremely satisfied [ ]
- Satisfied [ ]
- Partially satisfied [ ]
- Not satisfied [ ]
- Cannot say [ ]

2.4. Awareness about formalities for claiming various benefits provided by ESI Corporation.
- Fully aware [ ]
- Partially aware [ ]
- Not all aware [ ]

2.5. Preference to visit various ESI sponsored hospitals during sick.
- [x]
ESI Dispensary [ ]  Govt. Hospital [ ]  Private Hospital [ ]

Others (please specify) [ ]

2.6. Continuation after retirement in the medical benefits scheme of the corporation.

Yes [ ]  No [ ]  Canot Say [ ]

2.7. Availing sickness benefit provided by the corporation under ESI scheme.

Yes [ ]  No [ ]  Canot Say [ ]

2.8. Availing maternity benefit provided by the ESI.

Yes [ ]  No [ ]  Canot Say [ ]

2.9. Availing disablement benefit.

Yes [ ]  No [ ]  Canot Say [ ]

2.10. Satisfaction with the services of the administrative staff for claiming the benefits.

Extremely satisfied [ ]  Satisfied [ ]  Partially satisfied [ ]

Not satisfied [ ]  Cannot say [ ]

2.11. Satisfaction with the services of the employer for claiming the benefits.

Extremely satisfied [ ]  Satisfied [ ]  Partially satisfied [ ]

Not satisfied [ ]  Cannot say [ ]


Yes [ ]  No [ ]  Canot Say [ ]

2.13. Satisfaction with the amount of cash benefits
<table>
<thead>
<tr>
<th>Extremely satisfied [ ]</th>
<th>Satisfied [ ]</th>
<th>Partially satisfied [ ]</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not satisfied [ ]</td>
<td>Cannot say [ ]</td>
<td></td>
</tr>
</tbody>
</table>

### 2.14. Delay in getting benefits

<table>
<thead>
<tr>
<th>Very high Delay [ ]</th>
<th>High Delay [ ]</th>
<th>Moderate Delay [ ]</th>
</tr>
</thead>
<tbody>
<tr>
<td>No delay [ ]</td>
<td>Can not Say [ ]</td>
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