Dear Fellow Consumer,

We are undertaking a Research Survey on the Problems of Housing Consumer in Anantapur Housing Board Colony. The proposed study is expected to reveal your problems in the Housing Board Colony. This survey facilitates us to know the public grievances which can be brought to the notice of the authorities concerned for redressal. We need your earnest cooperation by filling up this Questionnaire.

**QUESTIONNAIRE**

Name:  
Age:  
Address: H.No.  
Type of House: MIG/LIG:  
Profession:  

1. When did you pay the Deposit/Application Money?  
   Month:  
   Year:  

2. When did you pay the first instalment money?  
   Month:  
   Year:  

3. Are you aware of Housing Board Act?  
   Yes/No  

4. Do you know that the various housing consumer problems can be settled with the help of Consumer Protection Act?  
   Yes/No
5. Are you conferred full ownership rights by the HB? Yes/No

6. Why in your opinion the Government or Housing Board is not able to complete the construction of house with in a reasonable/stipulated time?

7. The Co-ordination between the various Government agencies engaged in housing activity like, Municipalities, Public Health and Water Works Dept., Electricity Dept., etc is:
   - a) Very satisfactory
   - b) Satisfactory
   - b) Not satisfactory
   - c) Very Dissatisfactory

8. Are you satisfied with the building design? Yes/No

9. Are you in service or retired? Retired/In service (tick the relevant)

10. How much amount you have paid so far to the HB? Rs.

11. Has the ultimate cost of the house been intimated to you by HB? Yes/No

12. Are you satisfied with the following? Tick
   - a) Drainage system Yes/No
   - b) Proper Approach Roads in the Colony Yes/No
   - c) Availability of potable water Yes/No
   - d) Maintenance of electricity Yes/No
   - e) Sewage/Sanitary Conditions Yes/No
   - f) Transport facilities Yes/No

13. Are you in need of any other infrastructural facilities like banks, police station, community hall etc., in the colony area? Yes/No
14. Are you satisfied with the nearness of the following to your colony?
   a) a public school/convent
   b) a ration shop
   c) a medical shop
   d) Vegetable Market
   e) a public telephone booth

15. Do you have any specific grievance on the quality of construction of the house? If 'Yes' please mentioned them here

16. Do you have any suggestions for the improvement of consumer services on the housing sector?

17. Please write your opinion on the Housing Policy of Government

18. If you have any more suggestions to write, please mention them in the space provided for

SIGNATURE OF THE RESPONDENT