PREFACE

Looking to the huge structure of higher education in India it needs a sound institutional framework to keep higher education on proper functioning. Library, the heart of university system has been playing a crucial role in achieving the mission of the higher education. But, due to insufficient funds, libraries have been forced to cut on subscriptions of journals and other reading materials and the Internet facility in the libraries has become an inseparable service to bridge the gap the library users and resources. The Internet has been viewed as a valuable source of information that can assist students, teachers and other academic community in the pursuance of knowledge, learning and research in a university system. Internet service is now-a-days one of the most essential services that is made available in the university libraries for the user community. The university libraries in Assam viz., KKHL, LNBL, BMPL, RL and TUCL have been providing Internet service to the users in different capacities. The study has been carried out to understand the quality and standard of Internet service in university libraries in Assam Survey of Internet users has also been carried out. Personal Experience is one of the most fundamental methods of discovering the solution and tackling the problems. I had experience of using the Internet and providing the web-based service to the users while working in Tezpur University Library as Information Scientist. Moreover, presently I have experience of working as Librarian in Handique Girls' College so, I have applied the knowledge acquired for the study.