Library Users’ Survey on Internet Use
Questionnaire

[Please, tick mark (✓) and give your views where necessary.]

Q1. Please, select your category:
   a. Student □  Class:.............................. Department:...........................................
   b. Research Scholar □  [PhD / ........] Department:.............................................
   c. Teacher □  Designation:............. Department:.............................................
   d. Staff □  Designation:............. Department:.............................................
   e. Others (Please, specify):...........................................................

Q2. Sex: i. Male □  ii. Female □

     e. 41 – 45 □  f. 46 – 50 □  g. 51 – 55 □  h. above 55 □

Q4. When you search for information, what strategy do you follow?
   (You may select more than one choice)
   a. Discuss with colleagues □
   b. Consult a knowledgeable person in the field □
   c. Come to the library and consult information sources □
   d. Discuss with librarian or reference staff of other library □
   e. Access Internet and go through web sources □
   f. Others (Please, specify) ..........................................................

Q5. What type of problem do you face while seeking for information in the library?
   a. Material sought is not available □
   b. Library staff are not willing to provide service □
   c. Information sources are not up to date □
   d. Information sources are far located and scattered □
   e. Lack of time □
   f. Do not know how to use the catalogue □
   g. Lack of awareness about the services □
   h. Any other (Please, specify) ..........................................................

Q6. Where do you like to avail the facility of Internet service?
Q7. How often you use the Internet?
   a. Daily □  b. At least once a week □  c. At least once a fortnight □
   d. At least once a month □  e. Rarely □

Q8. How long have you been using the Internet?
   a. Less than 6 months □  b. 6 months - 1 year □  c. 1 - 2 years □
   d. 2 - 4 years □  e. More than 4 years □

Q9. Amount of time spent on the Internet
   On average, how many hours you spend in a week to use Internet?
   a. less than 5 hours/week □  b. 5 to 9 hours/week □  c. 10 to 14 hours/week □
   d. 15 to 19 hours/week □  e. 20 to 24 hours/week □  f. Over 25 hours/week □

Q10. What is the purpose of accessing Internet? (You may select more than one choice)
   a. For updating knowledge □  b. For doing research work □
   c. For preparing class lectures / paper etc. □
   d. For sending e-mails □
   e. For guiding researchers □
   f. For entertainment (eg. Gaming, chatting etc.) □
   g. Others (please, specify) .................................................................

Q11. Do you get personal assistance from the library staff / Internet centre?   Yes / No

Q12. Which search engine do you use frequently? (Please, put 1 - 7 for ranking)
   a. Google.com □ ... b. Yahoo.com □ ... c. Excite.com □ ... d. MSN.com □ ...
   e. Altavista.com □ ... f. Lycos.com □ ... g. Any other (please specify) ............

Q13. Problems faced by the Internet users: (Please, put 1 - 6 for ranking)
   What type of problem do you find in using the Internet?
   a. Slow access speed □ ....
   b. Difficulty in retrieving relevant information □ ....
Q14. In your opinion, using the Internet as compared to use of conventional documents is -
(Please, put 1 - 6 for ranking)

- Time saving □ or Time consuming □ ....
- Easy to use □ or Difficult to use □ ....
- More Informative □ or Less informative □ ....
- More Useful □ or Less Useful □ ....
- More Preferred □ or Less Preferred □ ....

Q15. Have you accessed e-consortium like UGC-INFONET, INDEST, etc.? Yes / No
If 'yes' how would you rate the e-resources through these in fulfilling your requirements

Highly useful / Useful / Less useful / Not useful

Q16. Please, indicate your awareness about the services provided by Internet and give your
preferences of using these services as 1, 2, 3, ... etc.

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<thead>
<tr>
<th>Sl. No.</th>
<th>Name of Service</th>
<th>Yes</th>
<th>No</th>
<th>Preference</th>
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<tbody>
<tr>
<td>1</td>
<td>E-mail</td>
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<td>WWW</td>
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<td>Web 2.0</td>
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<td>Listserv/Discussion Group</td>
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<td>Others(Specify)</td>
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Q17. Do you have training on computer operations / Internet? Yes / No

Please, write any other suggestions or views about Internet Service that you would like to share-

Thank you for your time in completing this questionnaire.