APPENDIX
Appendix

1. Survey Questionnaire
2. Aligarh Map

Survey Questionnaire

Topic: Urban Basic Services: (UBS) “Availability and Utilisation by Urban Poor” A Case study of Aligarh City

Date:
Place:
Mohalla:

Personal Characteristics:

1. Name of Beneficiary
2. Age
3. Sex Male/Female
4. Religion Hindu/Muslim/Sikh/Others
5. Caste
6. Marital Status Married/Unmarried
7. Education Literate/Illiterate
8. Occupation
9. Personal Income Per Month (In Rupees)
10. Name of the Head of the Family

Housing:

1. House: Owned/Rented
   If rented, monthly rent Rs.
2. Type of Home: Katcha/ Pucca/ Mixed
3. Number of Rooms in the House with their size:
4. Number of persons living in the house:
5. Condition of House: Dilapidated/Good

6. Facilities available in the House
   (A) Water Supply    (B) Electricity    (C) Toilet
   (D) Kitchen         (E) Bathroom      (F) Ventilation

Health Condition:
1. Height_________________________ 2. Weight_________________________

3. General Condition of Health____________________ Good/Average/Bad

4. Health Problem:
   Illness_________________________ Duration

5. Treatment____________________ Yes/No
   If Yes then____________________ Proper/Improper

6. Health Care of the children ________________________________

7. In case of illness from where do you seek Treatment:____________________
   Government Hospital/Nursing Home/Private Practitioners

8. Level of satisfaction with Government Hospitals and their services:
   • Doctors do not pay attention
   • Drugs not available
   • Too much time consuming
   • Treatment not effective

9. Is there any critically ill person in the family: Yes/No

10. Nature of Illness:

11. Treatment: Satisfactory/Unsatisfactory/Cannot afford

Income:
1. Whether Income is sufficient to meet the needs of the family: Yes/No
   If no, how do you meet the requirements?

2. Total number of dependents:

3. Educational care of the children: Proper/Improper/Nil

4. Relationship with the Siblings: Satisfactory/Unsatisfactory
   If unsatisfactory, then give reasons:

5. Marital Relationship____________________ Satisfactory/Unsatisfactory
   If Unsatisfactory give reasons:
6. Are you in debt? Yes/No
   If Yes then
     Amount of loan
     Source of loan
     Purpose

7. How are you repaying the loan and its effect on family income (finance)

**Family Size of the Beneficiary**

<table>
<thead>
<tr>
<th>No.</th>
<th>Name</th>
<th>Relationship with Beneficiary</th>
<th>Age</th>
<th>Sex</th>
<th>Education</th>
<th>Occupation</th>
<th>Income</th>
<th>Total Income</th>
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**General Profile of the Community:**

1. Name of the Community:

2. Ward: 3. District:

4. Mohalla:

5. Population: Male Female Total


9. **Different Castes:**

<table>
<thead>
<tr>
<th>S.No.</th>
<th>Name of the Caste</th>
<th>Religion</th>
<th>Number of Families</th>
<th>Percentage</th>
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Occupation of the Community Members:
Service: Government / Private Service / Business-large / Petty/labour /
Rickshaw pulling / Lock Labour

Educational Background:

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<th>Education</th>
<th>Number of Families</th>
<th>Total Percentage</th>
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<tbody>
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<td>Illiterate</td>
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<td>Post-Graduation</td>
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<tr>
<td>Technical Education</td>
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Educational Institutions in the Locality: Government Private

Drinking Water Facilities:
1. Sources of Drinking Water Supply:

2. Running Tap/Wells/Hand Pumps/Jet Pumps

3. Govt. Number_____________ Private Number_____________

4. Frequency of Water Supply: _______ Hours in a day by Municipal Corporation

5. Number of Wells in the locality

Electricity:
1. Electricity position in the Community: Nil / Partial / Total
   If Yes, Then for how many hours electricity is being supplied?

2. If No. then how do they fulfil their requirement:

Sanitation:
1. Position of Lanes:

2. Position of Drainage System:
3. Water Logging Position:

4. Disposal of Garbage:

**Position of Health and Hygiene in the Locality:**

**Essential Commodities in the Community:**

1. Ration Shop:

2. Co-operative Shops:

**Major Problems of The Community:**

**Urban Basic Services**

1. Are you aware about the schemes of Urban Development? Yes/No
   - If Yes, how did you come to know about the schemes
   - If No, have you ever tried to know about the schemes

2. Are you availing of any of the following schemes of Urban Basic Services?
   - Urban Self Employment Training Scheme
   - Development of Women and Children in Urban Areas (DWCUA)
   - Urban Labour Scheme
   - Voluntary Sanitary Scheme
   - Child Prosperity Scheme
   - Thrift and Credit Scheme

3. Name of the UBS Scheme, which you are availing?

4. What is your income before and after receiving Benefit from the scheme?

   Total Income
   Before –
   After –

5. What are the main problems faced by you while getting loan from the Bank?
   - While approaching the DUDA _____________________________

6. Have you received any training from District Authority to start business or any work?
Level of Awareness and Satisfaction from the Schemes Availed:

1. Are you aware of the various schemes provided to the Urban Poor? Yes/No

2. From where did you get this information?

3. Were you encouraged by anyone to avail the above-mentioned scheme? Yes/No

4. What difficulties did you encounter in availing the facility?

5. How much time did you spend in order to avail this facility?

6. What do you think about these Schemes?

7. Do you think that through these schemes the Urban Poor can be benefited? Yes/No

8. What suggestions would you like to give in order to make improvement in the implementation of these schemes?