Acknowledgement

“In the name of ALLAH the most beneficent and merciful”

“All praise to Almighty ALLAH. The creator, cherisher and sustainer of the world. He created man and taught him that which he knew not (Al-Quran)”. First and foremost, I would like to place on record my everlasting gratitude to Almighty God, who provided me all the necessary strength and guidance for timely completion of this dissertation.

I feel immense pleasure to express my deep sense of gratitude to my teacher and supervisor, Dr. Mehtab Alam Ansari (Sr. Lecturer), Department of Library and Information Science, AMU, Aligarh, for giving valuable suggestions, excellent guidance, encouragement and cooperation during the entire period of this dissertation work.

I also received much help from Prof. Shabahat Hussain, Mr. S. Mustafa K, Q. Zaidi, and Dr. Naushad Ali P.M. before and after my period of study in this course. I would like to express my sense of gratitude towards my teachers in the Department Dr. Masoom Raza, Dr. Sudharma Haridasan, Mrs. Nishat Fatima

My deep sense of gratitude for the guiding hand of my father Mr. Jarif Khan and the humble and loving care of my mother Mrs. Nazma Khan. Words are not enough to express my gratitude towards my loving and caring parents for being the greatest source of inspiration, for their blessings, encouragement, support, and patience at each and every step in completing this dissertation as well as my whole period of study.

Words seems to be inadequate for the immense appreciation and gratitude to my sisters and brothers, Miss Asma Khan, Miss Arshi Khan, Mohd Asif Khan and Mohd Abid Khan who are always very cooperative with me.

I am also thankful to the staff of the Seminar Library of the department, Mr. Raiz Abbas, Mr. Zahid Hasan and Mr. Shariq for their support by providing concerned books and other sources of information. Thanks are also to Mr. Asif (Computer Lab Incharge) for his assistance.