BIBLIOGRAPHY

Aggarwal, P.K. (1995); Motivation and Indian Bureaucracy; New Delhi: MD Publication Pvt. Ltd.


Argyris C and Schon, Donald, Fiol, Lyles, Dodgson, Huber, Organizational Learning


Argyris, C. (1994), Good Communication that Blocks Learning, Harvard Business Review, 72 (July/August)


Argyris, C. (1999), On Organizational Learning, 2nd ed; Blackwell Oxford


Bhatnagar & Aggarwal "Educational Administration" by R. Lal Book Depot, Meerut, 2000


Barett, R. (1997), "Liberating the Corporate Soul", HR Focus, Vol. 74 No.1

Beck, B.E.F. & Moore, L.F. (1985); Linking Host Culture to Organizational Variables; In P.J. Frost et.al (eds.) Organizational Culture, Beverly Hills: Sage


Burnes, B., Cooper, C, West, P. (2003), Organizational Learning: the new management paradigm?; Management Decision Vol.41 No. 5


Cyr, Dianne and Blaize Horner Reich, ed. Scaling the Ivory Tower: Stories from Women in Business School Faculties. 1996.
Cameron Kim S. & Quinn Robert E, diagnosing & Changing Organisational Culture, Addison Wesley, USA, 1999


Champoux E. Joseph, Organizational Culture, Organizational Behaviour: Essential Tenets for a New Millenium, Team Spirit (India) Pvt. Ltd.2001


Choo, Chun Wei. (1994); Perception and Use of Information Sources in Environmental Scanning; Library & Information Science Research 16, no. 1


Clegg Hardy and Nord; Handbook of Organizational Studies; London: sage.

Coffey, R.E., Cook, C.W. and Hunsaker, P.L. (1994), Management and Organizational Behaviour, Irwin, Burr Ridge, IL


Coopey, J. (1996), "Learning to trust and trusting to learn: forum theatre or court jester?" Conference paper, Organizational Learning symposium, Lancaster University, September 1-3

Cranier Stuart, (1997); Key Management Ideas; New Delhi: Macmillan.

Cummings, eds. Research in Organizational Behaviour; Greenwich, Connecticut: JAI Press; Vol 2


Davis, S.M. (1984), Managing Corporate Culture, Ballinger, Cambridge, M.A.


Denison, D.R. (1990), Corporate Culture and Organizational Effectiveness; New York: John Wiley and Sons.

Denison, Daniel (1989), Corporate Culture & Organizational Effectiveness, John Wiley, New York

Denton John, (1999); Organizational Learning and Effectiveness: Routledge.


Improving Student Learning, Jenkins L, 1997, ASQC Quality Press

Dodgson, M. 1993. Organizational Learning: A Review of Some Literatures; Organization Studies, 14/3


Fiol, M.C. and Lyles, M.A. (1985), Organizational Learning, Academy of Management Review, Vol. 10 No.4

Furman, M. and Pascarella, P. (1990), "Achieving purpose driven innovation". Industry Week, No.239, 19 March

Garg, P.K. and Parekh, I.J. (1989); Transience and Transitions in Organisations: Corporate Culture of India. Vol. 1, Ahmedabad: ISISD.


Gary P. Schneider and James T. Perry, Electronic Commerce (Cambridge, MA: Course Technology, 2000)


Greenberg Jerald, Robert A. Baron, "Organizational Culture, Creativity and innovation. Behaviour in Organization, Pushp Pin Services

Greg Richards "Organizational Learning in the Public Sector: From Theory to Practice," Optimum 25, no.3 (December 22, 1994)

Gudz, A. N., /ofin_\ Implementing the sustainable development policy at the University of British Columbia An analysis or the implications for Organizational Learning, International Journal of Sustainability in Higher Education 5


Harris D.M. and R.L. De Simone, Human Resource Development

Henry S R, Kao, Durganand Sinha, Ng-Sek-Hong; (1995); Effective Organisations and Social Values; Sage

Hofstede, G. (1980), Cultures Consequences, sage, Beverly Hills, CA.


Jackson, S., Hinchliffe, S., (1999) "Improving Organizational Culture through innovative development programmes, International Journal of Health Care Quality assurance, Vol 12 No. 4


Kerr, J., and J. W. Slocum Jr. 1987; "Managing Corporate Culture through Reward Systems." Academy of Management Executive 1


Knight, P. (2002); A Systemic Approach to Professional Development: Learning as Practice. Teaching and Teacher Education 18

Kohli, ArK. and Taworski, B.J. (1990), Market Orientation: The Construct Research Propositions, and Managerial Implications". Journal of Marketing; Vol. 54, April


Levitt, B. and March, J. (1988); Organizational Learning; Annual Review of Sociology, 14

Lipp, W (1979) as quoted by Sackmann Sonja A. in Cultural knowledge in organisations, Sage Publication, California, 1991

Lowry, CM. (1989). Supporting and Facilitating Self-directed Learning; Columbus, OH: ERIC Clearinghouse on Adult, Career and Vocational Education


Lomas, L. (2004), "Embedding quality: the challenges for higher education",

Magd, H., Curry, A. (2003), "ISO 9000 and TQM: are they complementary or
contradictory to each other?", The TQM Magazine, Vol. 15 No.4, pp.244-56.

substitutes or complementaries? An empirical study in industrial companies",
International Journal of Quality & Reliability Management, Vol. 21 No.3, pp.260-
76.

"Measuring customer satisfaction in summer courses", Quality Assurance in


Milakovich, M.E. (1995), Improving Service Quality, St Lucie Press, Delray
Beach, FL.

Malinowski B. (1949), A Scientific Theory of Culture, Chapel Hill, University of
North Caroline Press.

York.

that Learn. New Directions for Adult Learning and Continuing Education, Winter


Martin, J. and P. Frost; (1996); The Organizational Culture War Games: A Struggle for Intellectual Dominance’. In Clegg Hardy and Nord (eds.); Handbook Of organizational Studies; London: Sage

Martins, E.C. and Teblanche, F. (2003), Building Organizational Culture that stimulates creativity and innovation, European Journal of Innovation Management, Vol 6 No.1


Malcom Baldrige Education criteria for performance excellence, 1999, NIST, Gaithesburg.


Narullah, S and Naik, J.P.; "History of Education in India", Bombay, Mac. Millan, 1951


P C Morrow, 1997,”The measurement of TQM principles and work related outcomes, Journal of Educational behavior

Panda, A. and R.K. Gupta; (2001); 'Understanding Organizational Culture: A Perspective on Roles for Leaders'. Vikalpa. 26 (4)
Panda, A. and R.K. Gupta; (2002); 'Challenges in Developing a Strong Organizational Culture: Lessons from a Case Study of a High-Tech Company in India'. Indian Journal of Industrial Relations; 37(3)

Panda, A. and R.K. Gupta; (2002); 'Studying Organizational Culture: HICOM India'. IIMB Management Review


Bibliography


xix


Saha, A.B, “ Higher Education in India “, Bombay, 1966


Sathe V. and Davidson (1985); "Towards a New Conceptualization of Culture Change"


Schein, E H; (1984), "Coming to a new awareness of Organizational Culture", Sloan Management Review, Winter


Schein, E.H., 2000, Sense and Nonsense about culture and climate in Ashkanasy, Celeste and Peterson (Eds), Handbook of Organizational Culture and Climate, xxiii-xxx


Singh N K & Paul Omita, "Work Culture in India", 1988, FORE Delhi PP34.

Sitkin, S. (1988); Learning through Failure. Research in Organizational Behaviour, 14


Smith, M.E. (2003), Changing an Organizations Culture: Correlates of Success and Failure, Leadership and Organizational Development Journal, Vol. 24 No. 5

Steiner, I. (1998), Organizational dilemmas as barriers to learning, The Learning Organization, Vol.5, No.4

Steven L. Mc Shane, Mary Ann Von Glinow, OB, Tata McGraw Hill Edition


Talent Scout; Surviving Office Politics"; April 16, 1998


Tsang, e. W.k. (1997), "Organizational Learning and the Learning Organization: a dichotomy between descriptive and perspective research1', Human Relations, Vol.50 No.1

Tunstall, J. (1971), Journalists At Work (London: Constable)

Tylor, E. 1871 Primitive Culture: John Murray, London


Web References:

http://nrm.massey.ac.nz/changelinks/orgJearn.html
http://sol.brunel.ac.uk/~jarvis/bola/culture/harrison.html
http://sol.brunel.ac.uk/~jarvis/bola/culture/harrison.html
http://sol.brunel.ac.uk/~jarvis/bola/systems/burns.html
http://sol.brunel.ac.uk/~jarvis/bola/systems/burns.html
http://sol.brunel.ac.uk/bola/businesses/excellence.html
http://sol.brunel.ac.uk/bola/mintzberg/
http://sol.brunel.ac.uk/bola/motivation/mcgregor.html
http://sol.brunel.ac.uk/bola/systems/bureau.html
http://ua.nic.in/uatechedu/ & http://ugc.ac.in
http://www.absoluteastronomy.com/encyclopedia/c/cu/culture.htm
http://www.amrapaliinstitute.info
http://www.culturebuilding.com/orglrn.html
http://www.dsvv.org
http://www.ec.emet.in
http://www.employeedevelopmentssolutions.com/organizationalculture/cultureconsulting.htm#whvassess
http://www.energizeinc.com/art/aatt.html
http://www.gbpec.org
http://qbpuat.ac.in
http://www.qkvharidwar.org
http://www.hubgu.org
http://www.icfre.org/institutes2/fri.htm
http://www.imsddun.com
http://www.iitr.ac.in
http://www.kumba.org
http://www.managemenhtelp.Org/org_thry/culture/culture.htm#anchor14 30559
http://www.mapnp.org/library/org_thry/culture/culture.htm
http://www.mouat.co.nz/organisational.htm
http://www.pegasuscom.com/aboutol.html
http://www.sfb504.uni-mannheim.de/glossary/orglearn.htm
http://www.tnellen.com/ted/tc/schein.html
http://www.upesindia.org
http://www.valuebasedmanagement.net/methods_schein_three_levels_culture.html