# CONTENTS

<table>
<thead>
<tr>
<th>Description</th>
<th>Page no.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Declaration</td>
<td>i</td>
</tr>
<tr>
<td>Dedication</td>
<td>ii</td>
</tr>
<tr>
<td>Acknowledgement</td>
<td>iii - vi</td>
</tr>
<tr>
<td>List of Tables and Graphs</td>
<td>vii - xiv</td>
</tr>
<tr>
<td>List of Maps</td>
<td>xv</td>
</tr>
<tr>
<td>List of Figures and Boxes</td>
<td>xvi</td>
</tr>
<tr>
<td>List of Abbreviations</td>
<td>xvii - xix</td>
</tr>
<tr>
<td>List of Concepts and Definitions</td>
<td>xx-xxii</td>
</tr>
</tbody>
</table>

## CHAPTER I: INTRODUCTION......................................................... 1 - 60

1.1 Preliminaries........................................................................... 2

1.2 Significance of the Study Area........................................... 3

1.3 Objectives of the Study..................................................... 4

1.4 Scope and Limitations of the Study...................................... 4

1.5 Hypothesis of the Study..................................................... 4

   1.5.1 Testing of Hypothesis

   1.5.2 Description of Hypothesis

1.6 Research Methodology.......................................................... 6

   1.6.1 Research Design

   1.6.2 Data Collection

1.7 Scheme of Chapterization.................................................... 14

1.8 Review of Related Literature............................................. 16

1.9 Physiography of the Pune City............................................. 32

   1.9.1 Introduction

   1.9.2 Location

   1.9.3 Geography

   1.9.4 Climate

   1.9.5 Drainage
1.10 Profile of the Pune City

1.10.1. Morphological Development of Pune City
1.10.2. Land Use and Land Cover
1.10.3. Population and Demography
1.10.4. Socio-Economic Profile
1.10.5. Literacy
1.10.6. Pune: A Centre for Thriving Activity

1.11 History of Water Supply in Pune City

1.11.1. Pre Independence Water Supply
1.11.2. Posts Independence Water Supply

CHAPTER II: DOMESTIC USE OF WATER

2.1 Introduction

2.2 Myths, Misconception and Realities

2.3 Existing Water Supply System

2.3.1. Sources of Water Supply
2.3.2. Primary Storage, Treatment, Transmission and Distribution
2.3.3. Coverage of Water Supply Connections

2.4 Distribution of Water Supply

2.5 Population Projection and Projected Water Demand

2.5.1. Population Projection and Domestic Water Demand
2.5.2. Domestic Water Demand
2.5.3. Non-Domestic Water Demand
2.5.4. Project Water Demand

2.6 SWOC Analysis

2.7 Brief Review of Domestic Use of Water

CHAPTER III: AN ANALYSIS OF DOMESTIC WATER CONSUMPTION

3.1 Introduction

3.1.1. Introduction

3.2 Data Analysis and Interpretation

3.2.1. Introduction
3.2.2. Water Consumption, Problems Faced by Citizens' With Respect to Water Supply System and Opinion about Water Billing System.

3.2.3. Awareness of Water Conservation and Appliances for Future Use and Suggestions on Various Ways for Conservation.

3.2.4. Testing of Hypotheses

3.3. Some Important Highlights of Case Study

CHAPTER IV: AN ANALYSIS OF WATER WASTAGE

4.1 Introduction

4.1.1. Background of PMC Water Leakages

4.1.2. Water leakages: A Big Problem

4.1.3. Non-Revenue Water in a Nutshell

4.1.4. Non-Revenue Water Realities in Nutshells

4.2 Water Loss and Leakages

4.2.1. Unaccounted For Water (UFW)

4.2.2. IWA Standards Terminology

4.3 Intermittent Water Supply

4.3.1. Cause of Intermittent Water Supply

4.3.2. Consequences of Intermittent Water Supply

4.3.3. Problems and Solutions on Intermittent Water Supply

4.4 Causes of Water Loss

4.4.1. Leaks in Water Distribution System

4.4.2. Consequences of Water Loss and Leakages

4.4.3. Leakage Monitoring and Control

4.5 Analysis of Drinking Water Loss

4.5.1. Introduction

4.5.2. Projected Drinking Water for Pune City

4.5.3. Analysis of Water Loss

4.5.4. Evaluation of Possible Causes of the Water Loss

4.6 Methodology to Evaluate and Monitor Water Loss and Leakages

4.6.1. Future Plans of PMC on Leak Detection and Water Loss Management

4.6.2. Updating Network Data

4.6.3. Measuring and Evaluating Distribution Input and Water Consumption
CHAPTER V: WATER CONSERVATION METHOD (RWH) ...............163-194

5.1 Introduction .................................................................163

5.1.1. Water Sources in PMC
5.1.2. Rain Water Harvesting
5.1.3. Strategies of Rain Water Harvesting
5.1.4. Advantages of RWH System
5.1.5. Methods of Rain Water Harvesting
5.1.6. Components of Rain Water Harvesting

5.2 Analysis of Rain Water Harvesting System..............................172

5.2.1. Collection of Data
5.2.2. Impact of Domestic Rooftop Harvesting on Water Conservation
5.2.3. Analysis of Rain Water Conservation by Using Rain Water Harvesting Technology
5.2.4. Estimation of Rainwater Collection by Using Rain Water Collection Calculator
5.2.5. Economic Analysis of Rain Water Harvesting System

5. 3 Some Notable Points Of RWH.............................................181

CHAPTER VI: ECONOMICS OF THE WATER SUPPLY .................. 195-227

6.1 Introduction.........................................................................195

6. 2 Assessment of Fiscal Health of PMC..................................197

6. 2.1. Background
6. 2.2. PMC Revenues Income of PMC
6. 2.3. Total Revenue Expenditure of PMC
6. 2.4. Comparative Analysis and Trend of PMC Revenue
6. 2. 5. Assessment of Fiscal Health
6. 3 An Overview of PMC’s Property Tax
6. 3. 1. Introduction
6. 3. 2. Property Tax System in PMC
6. 3. 3. Composition of Property Tax
6. 3. 4. Water Department Budget of Water Supply
6. 4 An Economic Analysis of Water Tariff Structure
6. 4.1. Introduction
6. 4.2. Water Allotment by Irrigation Department
6. 4.3. Water Supply Charges by Irrigation Department
6. 4.3. Present Water Tariff Slabs of PMC
6.5 Some Remarkable Observations

CHAPTER VI: FINDINGS AND CONCLUSIONS
7.1 Introduction
7. 2 Major Findings
7. 3 Result and Discussion
7. 4 More Issues and Challenges
7. 5 Recommendations
7.6 Scope for Future Research

BIBLIOGRAPHY
APPENDICES