Questionnaire for Bank Employees working in the same Branches of Selected Nationalized Banks in Uttar Pradesh

A - QUESTIONNAIRES FOR BANK EMPLOYEES

General Details and Main Questions

1. Name of Employee: .............................................................................
2. Gender of Employee: ..........................................................................
3. Branches of Banks: .........................................................................
4. Post on Which Working: (Please Tick the Post which Working)
   i.) Manager ________________________________________________
   ii.) Assistant Manager ______________________
   iii.) Service Manager __________________________
   iv.) Cashier ________________________________
   v.) Clerk _________________________________
5. Mode of Your appointment in the Branches
   a. Through Selection _______________________________________
   b. Through Promotion from other Branch ___________________
   c. Other mode if any __________________________________________
6. What type of Employee you are?
   a. Temporary ________________
   b. Permanent ________________
   c. Adhoc/ Special ________________
   d. On Contract ________________
   e. Any Other ________________
7. What are your Roles/ Functions?
   a. Financial ________________
   b. Non-Financial ________________
c. Others ________________

8. What are the benefits to Branch from your functions?
   a. Financial gains ________________
   b. Non-Financial gains ________________
   c. Effective Management ________________
   d. Others ________________

9. Who does play important role in your branch?
   a. Managers ________________
   b. Supervisors ________________
   c. Assistant Managers ________________
   d. Cashiers ________________

10. Does Management take interest in increasing productivity of every Employee?
    a. Much interest ________________
    b. Least interest ________________
    c. No interest ________________
    d. Not known ________________

11. Is the appraisal of performances of Employees carried-out regularly?
    a. Yes ________________
    b. No ________________
    c. Seldom/ Some-times ________________
    d. Not known ________________

12. Which method is used for appraisal of the performance of Employees?
    a. Traditional method ________________
    b. Modern method ________________
    c. Both methods ________________
d. Not known

13. Do you feel that performance appraisal is beneficial for banking business?
   a. To improve working efficiency
   b. Reducing operational costs
   c. Increasing profitability of the branch
   d. Searching suitable technology
   e. All the above

14. What are the factors affecting the Employees productivity in you?
   a. Working conditions
   b. Use of modern technology
   c. Adequate compensation
   d. Favorable attitude of Management
   e. Training opportunity
   f. Others

15. How can the productivity of Employees be improved in your branches?
   a. By setting performances standards
   b. By motivating the employees
   c. By continuing training and development
   d. By continuous appraisal of performance
   e. By Others

16. Can higher productivity and performance of employees bring the bright future of branches?
   a. Yes
   b. No
   c. Cannot say
17. Which resources are more important in your branches?
   a. Skilled Manpower _______________
   b. Ample Money _______________
   c. Modern Machines _______________
   d. Standard Materials _______________
   e. Others _______________

18. Which strategy your branch has adopted for better performance of employees?
   a. Satisfaction of employees _______________
   b. Higher Productivity of employees _______________
   c. Quality and quantity of services _______________
   d. Other if any _______________