ACKNOWLEDGEMENT

After I put the last word in place, this is the time to take the opportunity to thank of all those who helped me to complete this research.

I have to acknowledge that the pursuit of my Ph.D. is not a solo journey. During the three years of my study as doctoral student, I had the opportunity to gain knowledge and share experiences with different stakeholders who contributed a lot to enrich my thoughts as a researcher. I am grateful to all of them and it is now a pleasure for me to acknowledge their contributions.

I express my deep gratitude to the Government of Madhya Pradesh to have given me an opportunity to serve in the Urban Department as Additional Commissioner and Commissioner. This Urban exposure of mine has given me a chance to experience the practical problem of Urban Local Bodies.

I thank Late Prof. Dr. R.C. Sharma, School of Future Study and Planning who is no more, who has inspired me to undertake this research given my interest exposure and academic interest. He inspired me to bring out my experiences in the Urban Field in the form of an Academic Research which shall be beneficial to the Academic, Research and Decision making fields.

I thank Dr. Gyan Prakash, Professor, School of Economics, who has given me his precious time and guidance, correcting me between my practical knowledge, theoretical framework and academic limitations. In spite of his busy schedule with his institution and other works, he spared his valuable time for guiding me.

Undoubtedly, this research could not have been conceived and realized without Mr. Vivek Agrawal, the then Collector and now Commissioner. Urban Development has been my source of inspiration as he has been a pioneer in Indore Urban Transport. His concept of Urban Transport gives birth to AICTSL which improved the Urban Transportation of Indore giving it a National recognition, improving Indore Traffic movement without any cost to the Government.

I am thankful to my present Collector Morena Mr. Vinod Sharma and Smt. Shilpa Gupta, Morena who were kind enough to help me balance between my
field work and academics. I owe sincere and earnest thankfulness to my
colleague and all the staff members.

My wife Dr. Ruchi Singh, was always by my side. My daughters Kumari Kashish
and Kumari Prakamya, stood by me all with patience and tolerance and
sacrificed their holidays.

Special thanks to my Mother Smt. Saraswati Singh, my In-laws Mr. Bhojraj
Singh and Smt. Swarajya Singh for continuously supporting me. Their
unconditional love has been my g-eatest strength.

I thank my assistant Mr. Sudhir Rathore, who has helped me in arranging and
typing my thesis, Mr. Sunil Sharma who has helped me in formulating the
statistical data, Mr. Kailash Kushwah who has helped me in arrangement of
tables and graphs and Mr. Manoj Rathore who has helped in designing images.

Lastly, I wish I could mention all those whose names which have been
instrumental in this great endeavour of mine but space does not allow me to
do that.

At the feet of Almighty and in the hands of Urban India!

**Indore, March 15th, 2016**

**Vivek Singh**