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Questionnaire

Name of the Senior Citizen: -----------------------------------------------

Address: ---------------------------------------------------------------

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Telephone/ Mobile No. :-----------------------------------------------

❖ Do you own a residential property in your name?
❖ What is the estimated value of your property?
❖ What are the sources of your income?
  
  Pension
  ➢ Bank Interest
  ➢ Rent from Property
  ➢ Assistance from Son/Daughter

❖ Is it enough to support your requirement? Yes/No

Are you in need of extra source of income?
❖ Do you know about the Reverse Mortgage Scheme? Yes/No
❖ If yes, have you ever thought of applying loan under the scheme? Yes/No

a) If no, what are the reasons: -----------------------------------------------

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b) If you applied for the loan under the scheme did you get the loan? Yes/No
   
a) If no what are the reasons argued by bank for the rejection of application?
   
   (i)
   
   (ii)
   
   (iii)

b) If you were granted the loan, Was it granted under the normal routine?

   ➢ If you had to make extra efforts?
   
   ➢ How much time was taken by the bank to process your loan application?
     Had you to pay some bribe to get the loan sanctioned?
   
   ➢ How much loan was applied by you?
   
   ➢ What was the amount of loan sanctioned by the bank?
   
   ➢ The amount of loan sanctioned by the bank was in the form of:
     
     A) Lump sum
     
     B) Monthly Installment