Questionnaire  
(Employees )  
(MSRTC)  

====================================================================  (Note - The information collected from you will be utilized for research purpose only and will be treated confidential.)  

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Name:---------------------------------------------------------------Gender:  
Male/ Female  
Religion--------------------------

Age:  
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Education:  
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Post/Designation:  
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Experience:  
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1. Are you satisfied with personnel department in following timeliness in recruitment and selection process?    
a) Yes ☐  b) No ☐  c) Some Times ☐

2. Do you feel that hiring authority is adequately eligible for taking best hiring decision?    
a) Yes ☐  b) No ☐  c) Some Times ☐

3. Do you feel that corporation is efficient in filling vacancies with competent candidates through recruitment and selection process?    
a) Yes ☐  b) No ☐  c) Some Times ☐

4. Does personnel department specify position objectives and candidate specification in recruitment and selection process?    
a) Yes ☐  b) sometimes ☐  c) No ☐

5. Do you think that the treatment given to all candidates is equal in recruitment and selection process?
a) Yes  b) No  c) Some Times

6. Do you think training and development programs are helping you for improving your performance?
   a) Very  c) Sometimes  Not helpful
   helpful  helpful

7. Do you think that training materials/ equipments provided during training are helpful in learning?
   a) Very  c) Sometimes  Not helpful
   helpful  helpful

8. Do you feel that training programs are helpful for achievement of organization as well as personal
   a) Very  c) Sometimes  Not helpful
   helpful  helpful

9. Do you get help from trainer for clearing doubts during training?
   a) Very  c) Sometimes  Not helpful
   helpful  helpful

10. Does trainer helpful to develop learning environment in training?
    a) Very  c) Sometimes  Not helpful
       helpful  helpful

11. Do you think the pay structure of your Corporation is capable for giving motivation to employee?
    a) Yes  b) Sometimes  c) No

12. Are you in favor of over time/ night shift for getting extra income?
    a) Yes  b) Sometimes  c) No

13. Do you get information about pay increase criteria of your organization?
14. Will you prefer piece rate system?
   a) Yes ☐  b) Sometimes ☐  c) No ☐

15. Do you think that performance appraisal is basis for salary and wages administration?
   a) Yes ☐  b) Sometimes ☐  c) No ☐

16. Are you satisfied with opportunity given to employees to explain their side in disciplinary action process system?
   a) Fully ☐  c) Sometimes ☐  d) Not satisfied ☐

17. Are satisfied with decisions given by management regarding disciplinary action?
   a) Fully ☐  c) Sometimes ☐  d) Not satisfied ☐

18. Are you satisfied with timeliness followed by Corporation for giving final decision in disciplinary action process system?
   a) Fully ☐  c) Sometimes ☐  d) Not satisfied ☐

19. Are you satisfied with opportunity given in disciplinary action process for presenting proofs, documents in front of inquiry committee?
   a) Fully ☐  c) Sometimes ☐  d) Not satisfied ☐

20. Are you satisfied with support given by trade union in disciplinary action process?
   a) Fully ☐  c) Sometimes ☐  d) Not satisfied ☐

21. Rate the facilities provided you at your work place like----------
<table>
<thead>
<tr>
<th>Category</th>
<th>a) Poor</th>
<th>b) Average</th>
<th>c) Good</th>
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<tbody>
<tr>
<td>Housing</td>
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<td>Medical facility</td>
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<td>drinking water</td>
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