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CERTIFICATE

This is to certify that the thesis entitled, "**A study on Mediating Effects on Service Quality in Higher Education in Tamilnadu, India**" is submitted by **Mr. N.Senthil Kumar**, a part time Ph.D scholar, in the Department of Management Studies, Adaikalamatha College, Vallam, Thanjavur – 613 403. The thesis is outcome of the personal research done by the candidate under my supervision and guidance and I certify that the thesis has not formed the basis of the award of any degree or any other similar title.

Date : 05.07.07


(**Dr.A. Arulraj**)