REFERENCES


Chang, C.-C. Tsai, M.-C., & Tsai, M.-S. (2011). Influences of the Organizational Citizenship Behaviors and Organizational Commitments on the Effects of Organizational Learning in Taiwan. *IPEDR, 3*, 37-41.


Motowidlo, S. J. (1984). Does job satisfaction lead to consideration and personal sensitivity? 
_Academy of Management Journal_, 27, 910-915.


Nagar, K. (2012). Organizational Commitment and Job Satisfaction among Teachers during Times of Burnout. _VIKALPA_. 37(2), 43-60.


**Published Reports**
Tholons (2010). The Bangalore Story: Becoming the Outsourcing Capital of the World
Tata Consultancy Services Limited- Corporate Sustainability Report, 2013-14
NASSCOM IT-BPO Sector in India- Strategic Review 2012
Infosys Ltd. - Sustainability Report, 2011-12
Wipro Ltd.- The Imperative of Hope: Sustainability Report, 2010-11

**Websites**
www.nasscom.in