

**CERTIFICATE OF THE SUPERVISOR**  
(Para 12 C)

This is to certify that the work entitled, “BUSINESS PROCESS REENGINEERING IN ENTERPRISE: METHODOLOGY AND EMPIRICAL ISSUES” is a piece of research work done by Namrata Sharma under my guidance and supervision for the degree of Doctor of Philosophy of Devi Ahilya Vishwavidyalaya, Indore. The candidate has put in an attendance of more than 200 days with me.

To the best of my knowledge and belief the thesis:

- i) Embodies the work of the candidate herself.
- ii) Has duly been completed
- iii) Fulfills the requirements of requirement of the Ordinance relating to the Ph.D. degree of University and
- iv) Is up to the standard both in respect of contents and language for being referred to the examiner.

(R.C.Sharma)

Supervisor

Forwarded

Head

School of Future Studies and Planning  
Devi Ahilya Vishwavidyalaya, Indore

**DECLARATION BY THE CANDIDATE**  
(Para 12 b)

I declare that the thesis entitled “BUSINESS PROCESS REENGINEERING IN ENTERPRISE: METHODOLOGY AND EMPIRICAL ISSUES” is my own work conducted under the supervision of Prof.R.C.Sharma and approved by Research Degree Committee.. I have put in more the 200 days of attendance with the supervisor at the centre.

I further declare that to the best of my knowledge the thesis does not contain any part of my work which has been submitted for the award of any degree either in this University or in any other University/Deemed University, without proper citation.

Place: Indore  
Date: 17/10/2003

(Candidate)

(R.C.Sharma)

Supervisor

Head

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