ABBREVIATIONS

H.B.R - Harvard Business Review
H.R.D - Human Resource Development
I.R - Industrial Relations
K.P.As - Key Performance Areas
K.R.As - Key Result Areas
M.B.O - Management By Objectives
P.A. - Performance Appraisal
P.F. - Personnel Function
PAS - Performance Appraisal System
Q.W.L - Quality Work Life
RBI - Reserve Bank of India