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Certificate

Certified that the thesis entitled “Services Marketing- A Case Study of North Eastern Karnataka Road Transport Corporation” has been prepared under the guidance and supervision of **Dr M Surat Kumari**, Professor and Dean, Faculty of Commerce and Management, Gulbarga University, Kalaburgi for the Award of the Degree of Doctor of Philosophy in Management by **Srinath H Shahapure**. He has completed the research work as prescribed under the regulations governing the Ph.D course.

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Certificate

I hereby certify that the thesis entitled "**Services Marketing- A Case Study of North Eastern Karnataka Road Transport Corporation**" submitted by **Mr. Srinath H Shahapure**, for the Award of the Degree of Doctor of Philosophy in Management was carried out by him under my guidance and supervision.

Place: Kalaburagi

Dr. M Surat Kumari

Date: