

Questionnaire

Name:

1. Age:

2. Gender: Male Female

3. Status: Student Salaried Employee Businessman Agriculturist

4. How often do you travel by North Eastern Karnataka Road Transport Corporation Bus?

Regularly/ Daily Frequently Occasionally Rarely

5. Length of the distance you travel?

Long Distance Short Distance

6. What is your usual mode of fare payment?

Concessional Pass Ticket on board/ Advance Booking

6.a. If by Pass, which kind?

Student pass Monthly Pass Daily Pass Handicap pass

Senior Citizen Pass

7. What type of Bus Service you usually use?

Express Suhas Raj Hamsa Corona City Bus

8. Rate the different facilities provided in NEKRTC bus?

Facility	Very Good	Good	Average	Poor	Very poor
Seating					
Luggage Space					
Speed					
Safety					
Ventilation					
Bus Condition					

9. What is your opinion on frequency and number of stops for the bus?

Opinion	Very Good	Good	Average	Poor	Very poor
Frequency					
Number of Stops					

10. What is your opinion on bus fares?

High Moderate Low

11. Rate the different facilities provided at Bus stands?

Facilities	Very Good	Good	Average	Poor	Very poor
Drinking Water					
Waiting Space					
Toilet					
Enquiry Counters					
Announcement of Bus Timings					
Display of Platform numbers					
Security					

Refreshments					
Reservation Counters					
Parking Area					
Waiting Rooms					

12. How do you get the information relating to bus services?

Opinion	Mostly	Occasionally
By looking at the schedule display at bus station		
By enquiring at the enquiry counter		
By enquiring the passengers at the bus stations		
Through Newspapers and websites		

13. How do you rate the new technology being used by North Eastern Karnataka Road Transport Corporation?

Opinion	Good	Average	Poor
Ticketing machines			
Online Reservation			
Announcement in City Buses			
Electronic Display in Buses			

14. How do you rate the seating facilities and waiting halls provided at different bus stations?

Good Average Poor

15. What is your opinion on the seats reserved for different types of passengers?

Opinion	Female	Physically Handicapped	Senior Citizens
Existing System to be continued			
Quota should be reduced			
Quota should be increased			

16. How is the behavior of Frontline personnel?

- Responsive Friendly and Co-operative Non- Responsive Rude

17. Do the on board i.e. conductor announces the stages properly?

- Yes No

18. Do the onboard personnel try to solve the conflicts amongst passengers, if any?

- Yes No

19. Are you aware of the following other services of North Eastern Karnataka Road Transport Corporation?

- Casual Contract Advertisement Courier/ Parcel Service

20. Which of the following services are expected from North Eastern Karnataka Road Transport Corporation?

Opinion	Highly Expected	Average	Less Expected
Automated pass and Ticket issue counters			
Decrease in Fare			
Advertisement of different travel and holiday Packages			
Toilet Facility for long distance buses			
More number of buses to villages			
Stoppages at better places with good and hygiene toilet facility for long distance buses			
Co-operation from Corporation Employees			
Training of on-board personnel in managing the passengers			

21. Overall, How do you rate the services of North Eastern Karnataka Road Transport Corporation?

Good Average Poor

Road Map of Karnataka



NEKRTC Jurisdiction

The following table and Map presents the NEKRTC jurisdiction

Sl. No.	BUS STATIONS	Tel. No.
1	Afzalpur	7760973268
2	Aland	7760973270
3	Basavakalyan	7760973310
4	Basavanabagewadi	7760973294
5	Bellary New bus station	7760973328
6	Bellary old bus station	7760973329
7	Bhalki	7760973311
8	Bidar	7760973308
9	Bijapur	7760973278
10	Chincholi	7760973271
11	Chitapur	7760973272
12	Devadurga	7760973303
13	Gangavati	7760973357
14	Gulbarga	7760973267
15	Hospet	7760973317
16	Humnabad	7760973309

17	Indi	7760973285
18	Jewargi	7760973269
19	Koppal	7760973345
20	Kudlagi	7760973320
21	Kushtagi	7760973346
22	Lingasugur	7760973300
23	Mantralaya	7760973307
24	Raichur	7760973299
25	Sandur	7760973323
26	Shahapur	7760973339
27	Sindagi	7760973288
28	Sindanoor	7760973301
29	Siruguppa	7760973330
30	Yadagir	7760973333

NEKRTC Logo



NEKRTC Jurisdiction Map

