Annexure V

"A Study On Training And Employee Development In Commercial Banks"

Questionnaire on employee's opinion on banking training

(Information collected is kept strictly confidential and used only for the research purpose)

1 Age 2 Educational Qualification
3 Gender 4 Designation
5 Years of experience under each cadre
   Clerical  Official  Managerial
6 Name of the branch / office
7 Taluk D K District

1 In what way the training has helped to improve your personality, skill and attitude towards work?
   a Acquiring knowledge about the work
   b Acquiring knowledge about the recent developments in the various areas of banking
   c Interaction with the people
   d Learning from the participants and peers
   e Trainer as a role model
   f Training has broadened the mental horizon
   g None of the above

2 What made you to attend a training programme? Please tick
   a Out of own interest
   b Out of compulsion
   c To get a certificate for promotion
   d To meet the job requirements
Q5 Contd......

3 Whether training has helped you in the application of knowledge in all the areas of your work?

☐ Yes ☐ No

If ‘No’, in which areas it has not helped and in which areas it has helped

4 Do you feel that training is more essential in other vital areas than in the areas for which it is given presently?

☐ Yes ☐ No

If ‘Yes’, just point out those areas

5 a Employees performance and development depends on many other factors than training If yes, what are the other factors?

b What is the percentage of rating that you will give to training amongst the other factors of employee development?

10% 20% 40% 60% 80%