BIBLIOGRAPHY

BOOKS


Aloo Noshire Dalai, Hospital Administration with Reference to Bombay's Municipal Hospitals, University of Bombay, ICSSR, July-Sept 1987.


Anita W. Fikelman., Leadership and Management in Nursing, Dorling Kindersley (India) Pvt. Ltd., 2009

Argyry,C., Diagnosing Human Relations in Organisations: A Case Study of a Hospital, New Haven, Conn, Yale University Labout and Management Centre, 1956.


Bailey, N., Hospital Personnel Administration, Berwyn, Physicians Record Company, 1959.

Banerjee Usha, Health Administration in a Metropolis, New Delhi, Abhinav Publications, 1970.


Basavanthappa BT., Nursing Administration, Jaypee Brothers Medical Publishers (P) LTD., New Delhi 2005


Canadian Hospital Association, Course Material on Extension Course in Hospital Departmental Management, Toronto, Canadian Hospital Association, 1980.
Davis Julia, A Study of Hospital Management Training in its Organizational Context, University of Manchester, Centre for Business Research in Association with Management Business School, 1972.


Francis CM, Mario C de Souza., Hospital Administration, Third Edition, Jaypee Brothers Medical Publishers (P) Ltd., New Delhi, 2000


Huss Carol Ann, Study of Planned Organizational Change in the Structure and Functioning of Indian Hospitals, New Delhi, Voluntary Health Association of India, 1972.


Keshav Swarnkar., Community Health Nursing, N.R. Brothers Indore, 2007


Learned D.P., Ulrich, D.R., **Executive Action**, Cambridge, Harvard University Graduate School of Business Administration, 1950.


Mac Eachern M.T., **Hospital Organisation and Management**, Illnois, Physician's Record Company, 1962.


Myron D. Fottler, Rober C. Ford, Cherrill P Heaton., Encyclopedia of Quality Management in Hospital and Health - Care Administration, Volume 3, Pentagon Press, New Delhi, 2006


Pathak R.D., Organizational Behaviour in changing Environment, Bombay, Himalaya Publishing Co. Ltd.


Potter Patricia A., et al; Basic Nursing - Essentials for Practice, Gospons Papers Ltd., Noida, 2004


lxv


**ARTICLES**


Belaraman, C.S., Patients and Hospitals Relationships, Hospital Administration and Management, Vol. 3.

Benedict Lucy, Discipline and Interpersonal Relationship in the Operation Theatre, Hospital Administration, Vol. 32(3&4), Sep-Dec. 1995.


Brody et al; The Relationship between Patient Satisfaction with their Physicians and perceptions about their interventions they desired and received, Journal of Medical Care, Vol. 27(2), 1987.


Chaskar R.P. A Study of Satisfaction levels of Patients visiting Charak Hospital, Administration, Sep-Oct 1997.


Dewan A, Hospitals of Tomorrow, Hospital Administration, Vol. 33(3&4), Sep-Dec 1996.


Donabedian, A Evaluating the Quality of Medical Care, Milbank Memorial Fund Quarterly, Vol.44(3), July 1996.


Ferdandes Alwyn, Mehra Preethi, Our Hospitals are Sick, Times of India, Aug 24, 1986.


Forrest, C.R., Johnson, A.C., A comparative Analysis of Task Activities of Hospital and Mental Health/Human Services Administration, paper presented at 1979 meeting AUPHA, Toronto, Canada, May, 1980.


Fraser Ian, Safety in Hospitals, Paper presented during the course of Hospital Administration Conducted by NIHFW, New Delhi.


Ghei, P.N., Marketing to Hospital, Hospital Administration, Vol. 15(3&4), Sept-Dec 1978.


Ghosh P., Hospital Administration, Hospital Administration, Vol. 16(3&4), Sept-Dec 1979.


Griffith John R, Principles of the well management of Community Hospital, Hospital and Health Services Administration, Winter 1989.

Gupta, Gouri, S., Effective Communication in Hospital, Hospital Administration, Vol. 18(3&4), Sept-Dec 1981.


Gupte P.D., Recent Challenges before the Hospital Management, Hospital Administration, Vol.32(3&4), Sep-Dec 1995.

Gupte P.D., The Need of Professionalized in Hospital Management, Hospital Administration, Vol.22(1&2).

Halen Hansagi, Barbro Carisson, Brisman, The Urgency of Care need and patient satisfaction at a Hospital Emergency Department, Healthcare Management Review, Vol. 17(2).

Hardie Miles, Hospital Management Training, Hospital Administration, Vol. 18(1&2), March-June 1981.

Hardie Miles, Hospitals and Primary Healthcare (PHC), Hospital Administration, Vol.20(3&4), Sept Dec 1983.


Jagannadhan T., Quality Healthcare through Patient Satisfaction, Hospital Administration, Sep-Oct 1997.


Kalvzmy, A.D., Revitalizing Decision making at the middle Management Level, *Hospital and Health Services Administration*, Spring 1989.


Kaushik P., Organization and Management of Hospital Dietary Services Paper presented at NITIE, Bombay.


lxxii


Lanser E.G., Outcomes and performance measurement: Redefining How Healthcare is strategized are delivered *Healthcare Executive*, July/Aug 1999.


Lorber, Judith, Good Patients and Problem Patients : Conformity and Deviance in a General Hospital, *Journal of Health and Social Behaviour*, Vol. 16(2).


Margaret Comerford Freda., MCN *The American Journal of Maternal Child Health Nursing*, Lippincott Williams and Wilkins., January, February 2010


Neuhauser, Duncan, The Hospital as a Matrix Organization, Hospital Administration, Vol. 17(4), Fall 1972.

Neuhauser, Duncan, The Hospital as a Matrix Organization, Hospital Administration, Fall 1972.


Patel Kirti, MBO in Hospital Management, Hospital Administration, Vol. 22(1&2).


Polcyznisk, James J., Shirland Larry E., Determining readiness of Hospital Administrators to accept Management by Objectives, Hospital Administration, Vol. 20(3&4), Sept-Dec 1983.


lxxiv


Ratnam A.V. A Study of Socio Economic conditions and satisfaction levels of patients visiting a corporate Hospital, *Hospital Administration*, Vol.32(3&4), Sept-Dec 1995.


Sethi A.S., Application of Administrative Theory to Hospital Operations, paper presented in the seminar on Hospital Administration, School of Health Administration, University of Uttav, Canada, Jan 16, 1978.


Shrivastava, J.B., Hospital Administration in Developing Country, Paper presented during Course of Hospital Administration conducted by NIHFW, New Delhi.


Ware and Synder, Dimensions of Patients Attitudes Regarding *Medical Care* Services, *Medical Care*, Vol. 13(8), 1983.


Zucherman H.S., Redefining the role of the CEO: Challenges and conflicts, *Hospital and Health Services Administration*. Spring 1989.

**REPORTS**

Aiken, L., et al. (2001). ‘Nurses’ report on hospital care in five countries; The ways in which nurse’s work is structured have left nurses among the least satisfied workers, and the problem is getting worse. *Health Affairs, 20*(3).


Annual Reports, 1992-1999, Nizam’s Institute of Medical Sciences, Hyderabad.


Broome Marion E., Nursing Outlook, Volume 57, Number 1, Mosby Publications, New York, January – February 2009.
Central Bureau of Health Intelligence, Director General of Health Services, Directory of Hospitals in India, New Delhi, 1988.
Central Bureau of Health Intelligence, Health Intelligence Reports, 1991, 1994, New Delhi.
Cuming Maurice W, Hospital Staff Management, London, Hienemann, 1971
Gandhi R.K., Our Hospitals are Sick, Times of India, Aug 1986.


Health Information of India – Min. of Health and Family Welfare, Govt. of India, New Delhi, 1998.


International conference on hospital and primary health care, New Delhi. Hospital Administration 21 (3 and 4); 1985.

Kako U, Medical Care for Health for all by the year-2000 paper presented at NITIE, Bombay.


Naina Potdar., Indian Journal of Nursing and Midwifery, Volume 1 Number 2, Academy of Nursing Studies, SMRA International, Hyderabad, 1998


Palani Sarny, Corporate Hospitals, Capital Market, Vo.8(17), Nov 21, 1993.

Pandya Sunil K., Indian Journal of Medical Ethics, Vol VII No.2 Vibha Offset, Mumbai, April – June 2010,

Pandya Sunil K., Indian Journal of Medical Ethics, Vol VII No.3 Vibha Offset, Mumbai, July – September 2010

Prabhudeva S.S., Nursing Times, Vol 6, No.7, Ashok Jan Delhi, October 2010


Progress Reports on Osmania General Hospital, Various Years, Hyderabad.

Research Series No. 28, The Relationship Between Administrative Activities and Hospital Performance, Chicago, The University of Chicago Centre for Health Administration Studies, 1971

Sahni A: Managerial Effectiveness, Organizational Excellence and Organizational Health. ISHA: Bangalore, 1990.
Sahni A: Hospital and Health Administration ISHA: Bangalore, 1992.
Sesha AWyyar V. Hospital Stay as an inpatient Yogakshema Aug 1999.
Emerald Court, New Delhi, July – December 2010
Shelila Seda., The Nursing Journal of India, Vo. Cl Co. 10, Aravali Printers &
Publishers Pvt. Ltd., New Delhi, October 2010
The Institute for the Future. (2000). Health and health care 2010: The forecast, the
Timmappaya, A, Hospitals in India, Hospital Administration, Vol.3(2).
Udwadia, Faroukh E: Principles of Critical Care. Oxford University Press, New Delhi,
1995.
Uskalio I, Measuring Patient Attitudes World Hospitals, 1970

Websites

www.hrsa.gov
www.egyankosh.ac.in
www.patientcenteredcare.net
www.ihi.org
www.commonwealthfund.org
www.physioguru.com
www.behaviordrs.com
www.healthcareperformanceinstitute.com
www.inpatient.com
www.authorstream.com
www.aafp.org
www.ijcm.org.in
www.ispub.com
www.patientsurvey.com
www.infosurv.com
www.journalofnursingstudies.com