Appendix-II

BASIS FOR ANALYSING THE QUESTIONNAIRE ON DIAGNOSING MANAGEMENT PROBLEMS

The designed questionnaire (Diagnosing the Management Problems) is analyzed in the following manner.

In the first phase, it is proposed to record "Total Disagreement" answers (highest scores) to the statements 1, 3, 5, 7, 8, 9, 10, 12, 16, 18, 21.

In the second phase, it is proposed to record "Total Agreement" answers (highest scores) to the statements 2, 4, 6, 11, 13, 14, 15, 17, 19, 20, 22.

In the third phase, it is proposed to record all 'Not Sure' statements separately.

The entries having the highest scores in the first phase and in the second phase and the statement numbers entered in the third phase are likely to be problem areas.

If items 1, 4, 7, 21, 22 have high scores, one may conclude that probably help is needed in planning.

If the items 6, 8, 9, 12, 13, 14, 18 have high scores, probably help is needed in organizing.

If the items 3, 16, 19 and also 1, 4, 14 have high scores, probably help is needed in direction.

If the items 3, 5, 12, 13 have high scores, probably help is needed in supervision.

If the items 6, 11, 15, 17, 20 have high scores, probably help is needed in the areas of resources, monitoring and control.

If the items 2, 7, 10 have high scores, probably, help is needed in evaluation.

If all items have high scores, then the trouble is there with the whole Management Process.

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