Acknowledgements

"Every time we remember to say "thank you", we experience nothing less than heaven on earth."

-- Sarah Ban Breathnach

With this beautiful thought and the choicest blessings of Almighty, I pen down my heartfelt gratitude for all the people who were associated with me in any form during the tenure of this produce.

My first, and most earnest, acknowledgment owes to my mentor Professor Nawab Ali Khan, an intellectual professional and a great human being. I feel extreme privileged and proud to accomplish my work under his kind supervision. His scholarly knowledge and constructive suggestions have helped me a lot throughout my research work. I could not have imagined having a better advisor and guide for my Ph.D. study. His insight into the area of study is second to none. Besides, he sets an example of a world-class researcher for his rigor and passion on research. This endeavour could not have been possible without his cooperation and guidance, which had made this plethora of work look so miniscule. I will always be indebted to him for taking out time from his busy schedules and pains taking efforts during my doctoral study.

I warmly thank Professor Ziauddin Khairoowala, Chairman, Department of Commerce, AMU, Aligarh and Professor Javed Alam Khan, Dean, Faculty of Commerce, AMU, Aligarh for giving me ample space to work to the best of my ability. Their kind support and worthy suggestions have been of great value in this study.

I am obliged to Dr. M. Imran Siddique, Associate Professor, Department of Commerce, AMU, Aligarh for his generous blessings.

I would like to express my sincere thanks to Mr N.D. Sharma, Accounts Officer, BSNL Office, Aligarh for his tender cooperation during my survey work.

I owe my most sincere gratitude towards Dr. Ashfaq Ahmad and Dr. Fariha Ishratullah for shedding light over the statistical aspects of my study with their exceptional computer skills and admirable guidance.

I would like to thank the librarians of Maulana Azad Library, and our Seminar Incharge Mr Khwaja Pervez, and Mr Ali Hasan, for providing me the required research material with a lot of
patience and for assisting me in many different ways. I am also thankful to the staff of the Chairman and Dean Office for their help and kind support.

I convey my very special acknowledgement to Dr. Nadeem Fatima, for her immense support, invaluable affection and elderly advices. I have found in her a wonderful senior, and a friend for life.

During this research work I have collaborated with many other colleagues for whom I have great regard, and I wish to extend my warmest thanks to Ms Naghma Zia, Mrs Saadia Lodhi, Ms Suhalia Perveen and Ms Sana Rahman for their friendly gestures.

And where would I be without my family? My parents deserve a very special mention for their inseparable support and prayers. My Father, Mr Zaheer ul Islam in the first place is the person who put the fundament my learning character, showing me the joy of intellectual pursuit ever since I was a child, my Mother, Mrs Kausar Zaheer, the one who sincerely raised me with her caring and gentle love. My parents are my angels and they deserve a far more credit than I can ever give them.

I have no words to express my deep vote of thanks for my sisters Ms Rehma Tarab and Mrs Idrak Zarin, my brother Ali Zaid for their love, support and patience for bearing me all through....thanks for being the most caring siblings !!!

Lastly, it is a pleasure to express my deep sense of gratitude to all my dear friends Ms Kahkashan Rao, Mrs Shania Khan, Ms Rehnuma Khan and Ms Ashreeb Naqshbandi, for helping me get through difficult times. I am extremely thankful to all of them for their enormous support and best wishes. I would also like to mention the names of Ms Samreen Jamal, Ms Muniba Ashfaq, Ms Fauzia Sabir, Mrs Shaista Afreen, , and Mrs Shumaila Ashfaq who have been the pillars of my strength and will always be.

I finish off with a final silence of gratitude for my life.

Sheema Tarab