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APPENDIX-I

The members of International Ombudsman Institute are:

AFRICA:
1. Office Of The Ombudsman, Korea
2. Commission Against Corruption, Macao
3. Office Of The Ombudsman, Hong Kong
4. State Comptroller & Commissioner For Complaints From The Public, Israel
5. Northern Ireland Assembly Ombudsman & Commissioner For Complaints
6. Center For Human Rights, Moldova
7. De Nationale Ombudsman, The Netherlands
8. Parliamentary Ombudsman, Norway
9. Provedor de Justica, Portugal
10. Office of the ombudsman, Romania
11. Defensor del Pueblo, Spain (Regional)
12. Defensor del Pueblo, Andaluz, Spain (Regional)
13. Arareko Pays Vasco, Spain (Regional)
14. Parliamentary Commissioner For Administration And Commissioner For Complaints, Northern Ireland
15. Office Of The Ombudsman, Slovenia
16. Riksdagens Ombudsman, Sweden
17. Parliamentary Commissioner For Administration And Health Service, United Kingdom
19. Commission For Local Administration In Wales
20. Office Of The Ombudsman, Uzbekistan
21. British And Irish Ombudsman Association
   NORTH AMERICA:
22. Office Of The Ombudsman, Alberta
23. Office Of The Ombudsman, British Columbia
24. Office Of The Ombudsman, Manitoba
25. Office Of The Ombudsman, Ontario
26. Office Of The Commissioner Of Official Languages
27. Le Protector Du Citoyen, Quebec
28. Office Of The Ombudsman, Alaska
29. Citizen's Aide Ombudsman, Arizona
30. Office Of The Citizen's Aide Ombudsman, Iowa
31. Joint Office Of Citizen's Complaints, Ohio
32. Commonwealth Ombudsman, Puerto Rico
33. King County Office Of Citizen's Complaints, Seattle, Washington
34. Office Of The Ombudsman, New Zealand
36. Office Of The Ombudsman, New South Wales
37. Ombudsman And Commissioner- Health And Community Services Complaints Commission, Northern Territory
38. Office Of The Ombudsman, South Australia
39. Office Of The Control Yuan, Taiwan
40. Office Of The Ombudsman, Tasmania
41. Office Of The Ombudsman, Victoria
42. Parliamentary Commissioner For Administrative Investigations, Western Australia
CARIBBEAN AND LATIN AMERICA:
43. Defensor Del Pueblo De La Republica, Argentina
44. Office Of The National Ombudsman, Barbados
45. Defensor De Los Habitants, Costa Rica
46. Comisionado Nacional de Protection De Los Derechos Humanos, Honduras
47. Comision Nacional de Derechos Humanos, De Jaliso, Mexico
48. Comision Estatal de Derechos Humanos Del Estado De Veracruz, Mexico
49. Defensoria de Pueblo, Peru
50. Panama Defensoria De Pueblo, Peru
EUROPE:
51. Volksanwaltschaft, Austria
52. Office Of The Federal Ombudsman, Belgium
53. Mediateur de La Region Wallonne, Belgium
54. Folketings Ombudsman, Denmark
55. Office Of The Parliamentary Ombudsman, Finland
56. Office Of The Chancellor Of Justice, Finland
57. Mediateur de La Republic, France
58. Ombudsman Of The European Union
59. Public Defender Georgia
60. Petitions Committee Of The German Bundestag, Germany
61. Office Of The Ombudsman, Gibraltar
62. Office Of The Ombudsman, Greece
63. National Ombudsman, Israel

(source: A website developed by IOI updated on May 12, 2002)
APPENDIX-II
QUESTIONARIE FOR THE COMPLAINANTS

SECTION 1
Personal Information
Name :
Sex :
Age :
Occupation :

SECTION 2

1] Where from did you get an information of the Lokayukta?

2] What is/was your complaint?

3] Have you used prescribed Proforma and affidavit? Yes/No

4] Where was your case inquiry made?
   In Mumbai office/In divisional visit at--------- district

5] In Mumbai office, was the hearing made in your presence? Yes/No

6] How many times you visited to the Mumbai office?

7] Did you directly meet to the Lokayukta or Upa-Lokayukta? Yes/No

8] On which officer’s table, your case was handled?

9] Was the staff co-operative with you? Yes/No

10] In your case, the concerned authority provided any necessary information/document on time? Yes/No

11] If no, what Lokayukta did at that time?

12] In order to substantiate your charges against the authority what information have you furnished to the Lokayukta?
13] What evidences you produced to the Lokayukta?

14] How long time your case took to be disposed?

15] After which stage of inquiry, your case was disposed?
   Primary/secondary/detail investigation

16] At the time of inquiry, did you feel that Lokayukta was partial with you? Yes/No

17] Did you feel that Lokayukta was giving more wait age to your opposite party? Or, whether opposite party thought that Lokayukta is more favorable to you?

18] Are you satisfied that you go through the Lokayukta? Why?

19] What is your opinion about Lokayukta institution?
APPENDIX-III

LIST OF COMPLAINANTS THOSE WHO SURVEYED

1. Shri. Bhimrao Savalram Gaikawad Yawat, Tal-Dound Dist-Pune
2. Shri. Y. N. Dube, Mumbai
3. Shri. V. S. Dhone, Balapur Dist- Akola
4. Shri. Ramaji Chudamn Bhoi, Pune
5. Shri. P. D. Oak, Pune
6. Shri. Purshottam Raghunath Wagh, Mumbai
7. Shri. Babanara Narayan Jhosi, Pune
8. Shri. R. B. Jadhav, Dahiwadi, Dist-Satara
9. Shri. K. B. Dashrath, Aurangabad
10. Shri. Madhukar Datta Datar Jaysinghpur – Sangali
11. Shri. V. T. Wagh, Pune
12. Shri. Vyankatesh Sheshadri Dange, Kade
13. Shri. Robert Fernandis, Mumbai
14. Shri. Vithoba Tukaram Wagh, Pune
15. Smt. Nalini Apte, Mumbai
16. Shri Dinanath Ramchandra Parate, Armori
17. Smt. Mangala Ramesh Phadnis, Pune
18. Shri Deepak Hiralal Hirapure, Gondia
19. Shri Shaikh Babbu Shaikh Nurmohamad, Wadner, Hinganghat
20. Shri Narayan Dattu Kengar, Kalambi, Sangli
21. Shri Bhagwandas Parik, Aurangabad
22. Shri Ramdas Narayan Gurav, Kurul, Mohol
23. Shri D. B. Koroti, Yevatmal
24. Smt. Chitra B. Revatkar, Wardha
25. Shri Sahebrao S. Angre, Pune
26. Shri Shyam Ganesh Kadam, Maval
27. Smt. Rangubai Rama Borde, Jayakwadi, Paithan
28. Shri Mohammad Nizamuddin, Nanded
29. Shri Mansingh Bapusaheb Shinde,
30. Shri Mohammad Sardarkhan Chandkhan, Beer
31. Shri Arun Lobhnath Raybole, Mumbai
32. Shri Dadasaheb Gujar, Ratnagiri
33. Shri D. A. Chavan, Dhule
34. Shri Purushottam Vishwanath Deshmukh, Junnar
35. Shri Krantichandra Shankarrao Choudhari, Amravati
36. Shri Laxmikant Gopal Rao Deshmukh, Nagpur
37. Shri Vyankatesh Sheshadri Rao, Osmanabad
38. Shri Sutaram Vishnu Divakar, Pune
39. Smt. Aparna Zaa, Mumbai
40. Shri Bhigirath Nimbaji Bagle, Kolhapur