Appendix - D

“INFORMATION GATHERING AND USE HABITS OF USERS OF LAW LIBRARIES WITH SPECIAL REFERENCE TO LAW COLLEGES FORMERLY AND PRESENTLY AFFILIATED TO KARNATAK UNIVERSITY DHARWAD A STUDY”.

Questionnaire for Students

Dear Sir/Madam,

I am working for my Ph.D. programme title mentioned above under the guidance of Dr. B. D. Kumbar. Professor, Department of Library & Information Science, Karnataka University, Dharwad. In this connection, I have designed a questionnaire to collect the relevant data which will be kept confidential. The outcome of this study will help in enhancing the quality of services of Law College Libraries in the region. I hope you will extend your co-operation in the completion of this research project.

Thanking you,

Yours faithfully

(M. S. Patil)
Selection Grade Assistant Librarian
Karnatak University College of Law, Dharwad.

SECTION – A General Information

1. Name: ________________________________________________________________

2. College: ______________________________________________________________

3. Class: LL.B (3 Year)☑️ LL.B (5 Year) ☐ LL.M ☐ Ph.D. ☐

4. Age: _______ Years

5. Sex: Male ☐ Female ☐

6. Do you have a Personal Home Library/Collection? Yes ☐ No ☐

   If Yes; Total No. of Journals________, Books ________

261
SECTION – B Use of Library and Its Services

7. How often do you visit your College Library?
   1. Every Day □  2. Once in a week □  3. More than once in a week □
   4. Once in fortnight □  5. Once in a Month □  6. Occasionally □

8. How much time on an average per Day do you spend in the Library?
   1. Less than Half an Hour □
   2. Half an Hour to One □
   3. One to Two Hours □
   4. Three to Four Hours □
   5. Five and More Hours □

9. Why do you visit Library?
   9.1 Purpose of Visit:
       1. To Gather Information □  2. To study □  3. To refer Books □
       4. To refer Journals/Magazines □  5. To refer Reports/Proceedings □
       6. To refer Theses and Dissertations □  7. To meet Friends □
     8. To Borrow/Return/Renew Books □

   9.2 For Computer Based Services:
       1. To Use Library Catalogue on Computer (OPAC) □  2. To Browse Internet □
       3. To Use E-mail facility □  4. To Access e-Journals □  5. To Scan/Print □
       6. To Search Online Database □  7. To Search CD ROM Database □

10. Do you visit any library other than your College Library? Yes □ No □
    If Yes, Which library you prefer? You may tick more than one
       1. University Library □
       2. Court Library □
       3. National Law School Library □
       4. University College of Law Library, Dharwad □
       5. Public Library □
       6. Any other (Please specify) ____________________________

11. What do you think about your Library Collection of Books, Journals and Other materials?

12. Are you aware and use any of the following library Services? (Please mark Choice in appropriate Boxes on both sections)

<table>
<thead>
<tr>
<th>Services</th>
<th>Awareness</th>
<th>Not Aware</th>
<th>Use</th>
<th>Not Used</th>
</tr>
</thead>
<tbody>
<tr>
<td>Library Orientation Programme</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Reference Service</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Internet Browsing</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Daily News Paper Alert</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Current Contents Service</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Inter-Library Loan</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Photocopying(Xeroxing)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Printing</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

13. How do you come to know about the latest addition of books in library?

1. Through Teacher
2. Through classmates/friends
3. By contacting Library Staff
4. From display of list of new arrivals in library
5. If Any other (Please specify) ____________________________

14. How frequently do you use the “Library Catalogue” to locate the documents from library?
1. Always 2. Some time 3. Never

15. Which form of the catalogue is user friendly?

16. In addition to using catalogue, which of the following do you consult to obtain needed books?
1. Browse from shelves
2. Ask library staff
3. Take help of seniors
4. Any other (Please specify) ____________________________

17. If you do not get the needed material in your library then what do you do?
1. Go to other libraries
2. Purchase needed material from market
3. Borrow from classmate(s)
4. Search from the Internet
5. If Any other (Please specify) ____________________________
18. For what purpose do you expect assistance from library staff in using library?
   1. To use catalogue □
   2. To locate text books □
   3. For using reference books □
   4. To locate current periodicals □
   5. To locate judgment Reports □
   6. To locate Acts & Rules □
   7. To search on the Internet/ Databases □
   8. To seek specific information □
   9. Any other (Please specify) __________________________

19. Whether the Library opening hours is convenient to you?  Yes □  No □

If No, Please suggest the timing __________________________

20. Do you request others to collect information needed by you?
   1. I collect my self □  2. Rarely request others □  3. Dependant on others □

SECTION – C  Information Gathering Behavior Characteristics:

21. Please indicate the duration you spend per week in information-gathering activities?

<table>
<thead>
<tr>
<th>Activity</th>
<th>Up to 1 hr</th>
<th>2 to 3</th>
<th>hrs 3 to 4</th>
<th>More than 4 hrs</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Searching for Books</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>2. Searching Journals/Magazines</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>3. Browsing e-journals on Internet</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>4. Accessing E-Books</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>5. Searching Online Database</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>6. Searching on Internet</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>7. E-mail Correspondence</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>8. Interaction with classmates</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>9. Photocopying (Xerixing)</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>10. Printing and Scanning</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
</tbody>
</table>
22. How do you update your knowledge?
   1. Interaction with teachers and experts
   2. Through E-mail alerts
   3. Through awareness services from library like ‘Current Contents, CAS, SDI
   4. Reading latest Books in the field
   5. Reading Current Issues of Print Journals/magazines
   6. Browsing Internet
   7. Attending Conferences, Workshops
   8. Others (Please Specify)

23. What is the purpose of information seeking? (Please select more than One)
   1. To Prepare notes
   2. Project/Research Work
   3. Preparing answers to specific questions
   4. For writing papers & Presentations
   5. General Awareness
   6. For recreational purpose
   7. If any other Purpose (Please specify)

24. You use which medium of books? English □ Kannada □ Hindi □

25. What motivates you to seek information?

<table>
<thead>
<tr>
<th>Use the following scale to answer</th>
<th>Strongest</th>
<th>Fairly</th>
<th>Average</th>
<th>Week</th>
<th>None</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. To prepare for class assignments</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>2. To complete Projects</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>3. Quest for new knowledge</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>4. To score more marks in</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>examinations</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. For participation in seminars/</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Conferences, Moot Courts etc.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. To solve old question papers</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>7. To update the existing knowledge</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>8. For self satisfaction</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>9. To have visibility among</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>classmates</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
10. Other reasons (Please Specify) ______________________________________

26. Which of the following environment affect/s your information seeking behavior?

1. Changing pattern of new Syllabus  □
2. Cross questions raised by teacher(s) □
3. Additional work given by the teacher(s) □
4. Different types of services developed in Library □
5. Frequently changing Laws, Syllabus □
6. Changing Information & Communication Technology □
7. Other reasons (Please specify): ______________________________________

27. Please mention through which of the following sources you get information for preparing examinations, Research, and study purposes in your library?

<table>
<thead>
<tr>
<th>Sources</th>
<th>High</th>
<th>Frequently</th>
<th>Occasional</th>
<th>Rare</th>
<th>Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Text Books</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Journals</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Newspapers</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Field survey reports</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Dissertations</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. Judgment Reports</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7. Manuals of Acts &amp; Rules</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. Indexing and Abstracting</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9. Multimedia devices</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(CD, DVD etc)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10. Patents &amp; Standards</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>11. Internet</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12. Legal Databases</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(online/offline)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13. Informal /</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Personal communications</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

28. The Information sources required by you are

28.1 Formal Information Sources

<table>
<thead>
<tr>
<th>Sources</th>
<th>Highly</th>
<th>Frequently</th>
<th>Occasionally</th>
<th>Rare</th>
<th>Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Standard text books</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Magazines/Journals</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

266
3. Reference Sources □ □ □ □ □ □
   (Dictionaries, Encyclopedias, Year Books)
4. Library Catalogue(OPAC) □ □ □ □ □ □
5. Newspapers □ □ □ □ □ □
6. Case Studies □ □ □ □ □ □
7. Judgment Reports □ □ □ □ □ □
8. Bare Acts & Rules □ □ □ □ □ □
9. Legal Databases □ □ □ □ □ □
10. Proceedings of Seminar/Conference/Workshop etc. □ □ □ □ □ □
11. Internet Sources □ □ □ □ □ □
   (E-journals, e-Books, Subject Gateways etc.)

28.2 Informal Information sources:

   | Highly | Frequently | Occasionally | Rarely | Never |
---|--------|------------|-------------|--------|-------|
1. Discussion with Teachers □ □ □ □ □
2. Meeting librarian □ □ □ □ □
3. Meeting seniors □ □ □ □ □
4. E-mail correspondence □ □ □ □ □
5. Social Networking sites □ □ □ □ □
   (Face book, Orkut etc.)

29. In your opinion, to what extent the availability of information sources (print & electronic form) affects your information seeking behavior?
1. Very High □
2. High □
3. Uncertain □
4. Low □
5. Very Low □

30. Which problems do you face while seeking information?

   | Almost Always | Often | Some time | Rarely | Almost Never |
---|---------------|-------|-----------|--------|--------------|
1. Needed information is not available in Library □ □ □ □ □
2. Library staff is unwilling to assist □ □ □ □ □
3. Incomplete information □ □ □ □ □
4. Do not know how to use Online catalogue (OPAC)
5. Information scattered in too many sources
6. Do not know how to use Electronic resources
7. Too much information on internet
8. Lack of information skills to Search
9. Internet speed is low
10. ICT infrastructure is not adequate.
11. Needed library orientation

31. In resolving the above information problems

<table>
<thead>
<tr>
<th></th>
<th>Almost</th>
<th>Always</th>
<th>Often</th>
<th>Some time</th>
<th>Rarely</th>
<th>Almost</th>
<th>Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

32. Which of the following feelings you most often experience in the course of information retrieval?

<table>
<thead>
<tr>
<th>Feelings</th>
<th>Almost</th>
<th>Always</th>
<th>Often</th>
<th>Some time</th>
<th>Rarely</th>
<th>Almost</th>
<th>Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Trust</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Disappointment</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Frustration</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
4. Easiness □ □ □ □ □
5. Certainty □ □ □ □ □
6. Confusion □ □ □ □ □
7. Optimism □ □ □ □ □
8. Satisfaction □ □ □ □ □
9. Doubts □ □ □ □ □
10. Uncertainty □ □ □ □ □

SECTION – D Impact of ICT on Information Seeking Behavior:
33. Have you ever received any formal training or orientation as to how to search for information? 1. Yes □ 2. No □

34. Do you think you need some kind of skills/training in this changing environment for gathering information? 1. Yes □ 2. No □ 3. Not sure □

If yes, how do you intend to learn these skills/training?
1. By trial and Error □
2. With the Guidance from Library Staff □
3. By the advice of your friend/senior □
4. By external Courses □
5. By attending training □

35. How do you rate your awareness about “Electronic Information Resources”?

36. Are you making use of the following facilities available in your library?

<table>
<thead>
<tr>
<th>Facility</th>
<th>Frequently</th>
<th>Some time</th>
<th>Uncertain</th>
<th>Rarely</th>
<th>Not Used</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Computer &amp; its facilities</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>2. Photocopying(Xeroxing)</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>3. Internet/Intranet</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>4. Multimedia</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>5. Digitization/E-archives</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>6. Telephone</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>7. Scanners</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>8. Legal databases</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>9. E-books</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>10. E-journals</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
</tbody>
</table>

37. If given the option, what would you prefer to obtain information?
38.1 Do you use the Internet for Information seeking? Yes □ No □
If Yes, Please answer the following Questions;

38.2 How often you use the Internet?
1. Daily □ 2. At least once in a week □ 3. At least once in a fortnight □
4. At least once in a month □ 5. Rarely □

38.3 For what purpose do you use the Internet?
1. Education □
2. Entertainment □
3. News □
4. Legal information □
5. Personal communication □
6. Any other (Please specify) _______________________________________

38.4 Where do you avail of the Internet facility?
1. College Library □
2. College Computer Lab/Centre □
3. Home □
4. Internet/Cyber Café □
5. Any other (Please specify) _______________________________________

38.5 Do you use e-mail for communication? □ Yes □ No □
If Yes, How often you use it
1. Frequently □ 2. Some time □ 3. Rarely □

38.6 What is your comfort level of using the Internet?
Very Good □  Good □  Uncertain □  Bad □  Very Bad □

38.7 Do you think that Internet has a positive impact on your study/Research?
4. Disagree □ 5. Strongly Disagree □

39 How do you feel while using electronic sources? (Please tick any One)

270
Which features of electronic resources make it easier? (Please you may tick more than one)
1. Quick retrieval of information
2. Full text searching
3. Links to other resources
4. Multimedia
5. Easily searchable
6. Easily available
7. Others if any (Please specify) ____________________________

Do you use Legal Databases to find judgments or articles? Yes No
If Yes, which Database do you prefer?
1. West Law
2. Manupatra
3. Lexis
4. The Laws
5. Judis
6. If Others (Please specify) ____________________________

Do you think that ICT enabled library provides better services? Yes No

Comparing e-journals with traditional print journals, please give your opinion about the following statements

<table>
<thead>
<tr>
<th>Use of E-journals</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Uncertain</th>
<th>Disagree</th>
<th>Strongly Agree</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. It is easy &amp; convenient to search for information</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Search time taken is far lesser</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Can be accessed at any place</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Provides links to other sources</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Users require assistance while using e-journals</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Please feel free to add any other comments on ICT dependant services that your library has offered.
Please list the problems you face in using and gathering information from your library


Please feel free to give your suggestions for improving your college library


Date: Signature