Acknowledgement

Gratitude is the memory of the heart and today this memory ought to speak aloud for each and every step which helped me achieve the goal of completing my research.

First and foremost, I thank the Triune God, without whose help nothing would have been possible.

I am deeply indebted to my guide Professor P. S. Halyal for being the lighthouse par excellence, guiding my voyage with patience and understanding, enriching me by his presence, stimulating discussions and expertise in the field.

I acknowledge all the help I received from the staff at the Department of Post-graduate studies in Psychology, Karnatak University, for all the help rendered.

I whole-heartedly thank my Principal, Professor Newman Fernandes for his co-operation, understanding and concern.

Sincere thanks to Mrs. Avalakki and Professor Dule for helping with the translation of the questionnaires into Kannada.

I express my gratitude to the police personnel from Goa and Karnataka and all the officers who made it possible for me to complete this research. A big thank you!

I extend my gratitude to Dr. M. V. Muddapur, Rtd. Professor of Statistics for carrying out the computer analysis of the data.
Each and every member of the library staff of Karnatak University, Mumbai University, Pune University and Goa Institute of Management requires a special thanks for their assistance in helping me find the appropriate literature that laid the foundation of my research.

A special thanks to Mrs. Marie Raj for doing the final editing at a very short notice; to my friend Sally, whose support has been unconditional and my aunt Angela who always made my stay in Hubli comfortable.

It is impossible to thank everyone who has facilitated the successful completion of this research; to those of you who I did not specifically name I give my thanks for helping me move towards my goal.

In conclusion, I recognize that this research would not have been possible without the love, assistance, support, patience and guidance of my parents who were always there every step of the way encouraging me to continue with this research when the going got tough. This research is a fruit of your patience and prayers mummy and daddy.

Thanks!

December 2007
Michelle Pinheiro