ACKNOWLEDGEMENTS

I take this opportunity for expressing my deep sense of gratitude to the persons and institutions who have helped me during the course of my Ph.D. degree and in the preparation of this thesis.

I am greatly indebted to my teacher and mentor Professor. M.V Muddapur, Chairman, Department of Statistics, Karnataka University, Dharwad, who gave his valuable time and guidance with patience enabled me to accomplish this thesis. He was very simple, meticulous, accurate and critical in his approach. It was a pleasure to work under him. I thank him for all that he has done for me.

It is a pleasure to acknowledge my indebtedness with heartfelt thanks to former Chairman of the Department Professor. B.R. Bhat for creating interest in the field of inference in Queueing Models.

It is pleasure to acknowledge my gratitude with heartfelt thanks to Prof. M.S.Chikkagoudar for being meticulous in his criticism with suggestions. They helped me to improve myself.

I am thankful to the teachers of the Department of Statistics, Prof. B.N. Naganur, Prof. S.H.Kunchur, Dr.I.D. Shetty and Dr. A.S. Kadi for their help in this endeavor.

It is my pleasure to acknowledge my thanks to Miss Sharada Bhat and Bhaskar V. Bhat, who were my co-researchers, for sparing their valuable time for discussions.

I am highly indebted to His Holiness Sri Vishweshateertha Swamiji of Pejavar Matha, Udupi, the President and Poojya Dr.D. Veerendra Heggade, Dharmadhikari of Srikshetra Dharmasthala, the Chairman, Janata Shikhana Samiti, Vidyagiri, Dharwad, for their blessings, permission, co-operation and encouragement.

I gratefully acknowledge the encouragement and permission extended to me by my Principal, Professor N. Vajrakumar, without whose permission this Ph.D. would not have been possible.
I am grateful to the University Grant Commission, New Delhi, India, for the award of teacher fellowship under scheme "Development Assistance to Multi Faculty Colleges" during the eighth plan period.

I thank the Karnatak University authorities who have considered my request for deputation under FIP of UGC. I thank the authorities and the staff members of College Development Council, Academic Section, Accounts Section and Library, Karnatak University, Dharwad, for their needful service during my research period.

I thank the authorities and staff members of the Department of Statistics, Bangalore University, and I.S.I. Bangalore, for providing necessary Library facilities during my research work.

I thank Mrs. Prabha Desai, K.U.D., and P.M. Patil, lecturer, J.S.S., for their help in dealing official procedures.

I will be failing in my duties if I do not thank Mr. S.V. Gudi and Smt. S.N. Kulkarni, the staff members of the Department of Statistics, J.S.S. College, Dharwad, for their cooperation and understanding throughout my research work.

My thanks are due to Mr. R.C. Karur, for typing the manuscript neatly amidst his innumerable duties. M/s. Suseen Computer Aids and M/s. Shri Mrityunjaya Automatic Xerox deserve a special thanks for bringing out final printout and binding of this thesis.

My warm thanks are due to my friends and relatives for their cooperation and understanding during this work.

Finally, I thank my wife Mrs. Sujata, son Master Nandan and baby Sushma, who had to subsist on less than their rightful share of my attention during the completion of this work.

Seetaram M. Hegde