(A) NEW LOOK TO OLD PROPOSAL.

It has been observed in literature that the items pointing to effectiveness are so prolific and diverse that they cannot be reflected into any single and singular model amenable to implementation, representing the proposed information system. Such lack of consensus among the various schools of thought expounding the effectiveness has given an impetus to the thought process to develop a more comprehensive and cohesive look at the items that can be viewed from the point of view of system parameters.

In view of this and considering the adoption of total system concept, discussed in Section 2.1., the numerous questions listed in the 'Proposal for research' has to be considered with a slight modification, expurgating the items that could be viewed as less significant in the light of the new perspective discussed.

(B) MODIFICATION IN THE 'PROPOSAL FOR RESEARCH'.

While advancing the earlier 'proposal for research' as a partial requirement for the registration of the Ph.D. programme, it was suggested that test data, as much as possible, might be collected from various libraries, on different issues. A list of about thirty seven questions, as guide lines, representing various items was provided
(Appendix: 2B). These items, though, apparently miniature in importance considering their operations at micro level, are germane to the various functions of a library, and hence, were included in the proposal.

Now, with the systems approach as discussed earlier, the research for system parameters has to be directed towards potential items that can be considered as major components of the library system. Moreover, it is a herculean task to search for details with regard to all these thirty seven items as individual entities. So, it is comprehended from the total systems perspective to collect data in a manner that inputs are properly delineated, useful processing is effected and the outputs are generated so that a system environment may evolve encapsulating, as it were, the major functions of the library. In this endeavour an attempt has been made to group all these thirty seven items into major functions as listed in Appendix: 2C, in line with the categorization discussed earlier.
LIST OF QUESTIONS SUGGESTED IN THE PROPOSAL

1. How many patrons are registered and what subject groups are they drawn from?
2. What are the main subject interest of the readers?
3. What is the correlation, if any, between age groups and subject interests?
4. How many registered readers actually use the library and who is not using the library?
5. What, on an average, is the length of time between the visits to the library?
6. How many external or corporate members are there?
7. Which books are being used and which are not used?
8. Which subjects are being borrowed and in what proportion?
9. What is the average length of loan period?
10. What percentage of books are being borrowed and in what proportion?
11. What is the correlation between the money being spent on various subjects and the actual subjects loaned?
12. What subjects are being preferred in purchases and the proportion?
13. How much money is being spent on each subject?
14. How much money has been expended overall and how much is committed?
15. How much money is being spent with each dealer?
16. What is each dealer's performance in meeting the orders?
17. What is the correlation between volumes processed and volumes acquired?
18. What is the average length of time for processing titles?
19. What is the length of time between receipt and processing?
20. How many items are in the processing backlog?
21. How is the binder's performance?
22. How do current statistics compare with those of last year?
23. What forecasts can be made based on anticipated patron growth, budgets, etc.?
24. How long does it take to process an order?
25. How many orders are processed?
26. How long does it take to produce the cards?
27. How many loans are made in a day, week?
28. How many discharges are processed in a day, week?
29. What is the total time for loan and discharge transactions?
30. How many overdue notices are processed?
31. How many catalog cards are produced?
32. How many inter-library loans are made?
33. How many inter-library loans are received?
34. What is the number of withdrawn/lost volumes in a year?
35. How many reservations are made in a day/week?
36. How many reservations are processed?
37. Similar and appropriate questions for periodicals.
LIST OF CATEGORISED QUESTIONS OF APPENDIX : 2B
(Numbers correspond to the numbers of questions listed in Appendix : 2B)

ACQUISITION:

12. What subjects are being purchased and in what proportion?
17. What is the correlation between volumes processed and volumes acquired?
18. What is the average length of time for processing titles?
19. What is the length of time between receipt and processing?
20. How many items are in the processing backlog?
24. How long does it take to process an order?
25. How many orders are processed?
26. How long does it take to produce the cards?
31. How many catalog cards are produced?

BUDGET:

11. What is the correlation between the money being spent on various subjects and the actual subject loans?
13. How much money is being spent on each subject?
14. How much money has been expended overall and how much money is committed?

CIRCULATION:

10. What percentage of books from any one day's loan is returned day by day?
27. How many loans are made in a day, week?
28. How many discharges are processed in a day, week?
29. What is the total time for loan and discharge transactions?
30. How many overdue notices are processed?
32. How many inter-library loans are made?
33. How many inter-library loans are received?
35. How many reservations are made in a day or week?
36. How many reservations are processed?

OVERALL PERFORMANCE

22. How do current statistics compare with last year?
23. What forecasts can be made based on anticipated patron growth, budgets, etc.?
21. How is the binder's performance?
15. How much money is being spent with each dealer?
16. What is each dealer's performance in meeting orders?

STOCK OF PUBLICATIONS:

34. What is the number of withdrawn/lost volumes in a year?

USER STUDY

1. How many patrons are registered and what subject groups are they drawn from?
2. What are the main subject interests of readers?
3. What is the correlation, if any, between age groups and subject interest?
4. How many registered readers actually use the library and who is not using the library?
5. What on an average, is the length of time between visits to the library?
6. How many external or corporate members are there?
7. Which books are being used and which are not used?
8. Which subjects are being borrowed and in what proportion?
9. What is the average length of loan period?