Appendix IV

QUESTIONNAIRES
Questionnaire to be filled in by members of the chamber of commerce

Part 1

1) Name of the agency/firm: 

2) Type of firm: Industry  Trading  Commercial

3) Form of business: Sole trader  Partnership  Private  Public Ltd

4) Year of establishment of business:

5) Initial capital: Public Issue  Present

6) Present capital:

7) Initial employment:

8) Present level of employment:

Part B

Membership of chamber

1) Since when are you the member of chamber? Less than 5 years  More than 5 years

2) Nature of membership: Life  Annual  Temporary  Regular

3) Type of privileges enjoyed:

Financial Assistant  Marketing Assistant  Concession  Facilities  Amenities

4) Basic amenities and facilities availed:

a) 

b) 

5) Your contribution to chambers activities: Fees  Donation  Endowment

Part C

Opinion about chamber's activities

1) Do you feel that the chamber is undertaking appropriate activities? Yes / No

2) What activities are currently conducted by chamber?

Ministries  Militant  Development  Promotional
3) Do you feel that conduction of such activities are appropriate and desirable?  Yes/No
If yes, kindly specify the areas where such activities are justifiable.
1. 
2. 
3. 

4) Do you feel that the chamber should undertake development activities?  Yes/No
If yes, what are the developmental activities that chamber should undertake?
1. 
2. 
3. 

5) Do you feel that chamber has healthy association with monitoring and regulatory authorities? Yes/No
If yes, what are the areas where such activities are justifiable?
1. 
2. 
3. 

6) Do you think that developmental activities are not being performed as desired? Yes/No
If no, what are the areas where such improvements are required?
1. 
2. 
3. 

7) Do you think that chamber is performing its duties satisfactorily? Yes/No
If no, what are the areas where chamber should take the initiative?
1. 
2. 
3. 

8) What are the areas where such work is done in satisfactory manner?
9) Do you think that the chamber is undertaking various militant functions to protect the interest of associate members? Yes/No

If yes, what are the militant activities undertaken by the chambers?
1.
2.
3.

10) Do you think that chamber has undertaken appropriate programmes for its image building? Yes/No

If yes, what are the programmes undertaken by the chamber?
1.
2.
3.

11) Has chamber developed healthy collaboration with the other chambers and associate agencies? Yes/No

If yes, what kind of activities are undertaken by the chamber?
1.
2.
3.

12) Do you think that chamber has done well to improve its image at international level? Yes/No

If yes, state the list of activities undertaken by the chamber.
1.
2.
3.

13) In your opinion what are the problems faced by the chamber? What remedies you will suggest to improve the performance of the chamber?
1) Conducts training programme for members
2) Organises regular meetings for members
3) Introduces new business ideas
4) Enables meeting with Government officers
5) Solves inter members disputes
6) Prepares members for future disputes
7) Helps members in getting financial assistance
8) Helps in training employees
9) Gives consultancy advise when required
10) Develops members in emerging markets
11) Promoting goodwill
12) Training for members
13) Legal awareness programmes
14) Communication and meeting with other businessmen
15) Assistance for JV technical assistance
16) Fund raising from FI/MNC
17) Credit guarantee credit information
18) Organisation of exhibition
19) Organisation of industrial visits
20) Market research for foreign markets
21) Chamber’s are necessary to develop Business

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Part A

Profile of the respondent

Name of the chamber ---

Year of establishment ----

Initial funds (Capital) ----

Present funds (Capital) ----

Initial Membership ---

Present status of membership ----

Nature of Membership offered-

   Life-

   Permanent-

   Temporary-

   Participative-

Part B

Organisational Profile

Objectives of the chamber

Principal activities undertaken-

Scope of functioning:

   a) Territorial
   b) Business activity wise
Principal Projects undertaken

Organisational structure:

Principle purposes for which the organization works

Activity profile:

a) Nature of ministerial activities

b) Nature of promotional activities

c) Nature of collaborative activities

d) Nature of militant activities

e) Performance analysis

1) Type of activities undertaken in last 2,3 decades

2) Significant achievements to protect the interest of the members

3) Seminars and workshops organized to promote skills
4) Training program organized
   a. Members’ education and awareness programs

   b. Citizen’s awareness programs

Achievements of the chamber

a) Achievements in terms of negotiations with authorities

b) Negotiation with appropriate ministries

c) Negotiations with local authorities

d) Special programme drive

Part E

Contribution to the society

How the chamber has helped the society in various ways

a) Creating an institution to promote trade
b) Development of national/regional/local infrastructure
c) Promotions of new Governmental schemes to benefit traders/merchants/industrialists
d) Creating awareness regarding contemporary of business related problems
e) Collaborating with chambers outside the country.
f) Collaborating with chambers in the country
g) Cresting awareness about ecological and social issues
h) Contribution to meet national calamities and disasters.
Questionnaire to be filled in by stakeholders associated with chamber of commerce

A

Profile

Name:
Age group:
Education:
Occupation:
Income group:

B

Activities and occupational status

1. Your profession:
   1) CA/CS/ICWA/MBA
   2) Teachers of economics/commerce
   3) Consultant

2. How are you associated with economic life:
   1) Consultancy
   2) Teaching of Economics/Commerce/Management
   3) Professional
   4) Corporate management
   5) Govt. policy maker

3. What in your view should be the nature of Economic system
   1) Free rein –I
   2) Mixed economy
   3) Socialist-State dominated
   4) Totalitarian-state owned

C

Role of chamber in modern society

1) Do you think that traders and industrialists should form a union?
   Yes/ No
2) If yes, what kind of union it should form?
   1) A militant organization
   2) Ministerial organization
   3) Professional activity
   4) Co-operating agency

3) Do you think that a chamber of commerce plays a vital role in economy?
   Yes/No

4) What should be the role of chamber of commerce?
   1) Promote healthy economic climate
   2) Help in trade and development
   3) Advise the Govt in economic policy formulation
   4) Promote trade/commerce/industry

5) Do you think that chamber have contributed to the fullest extent in economic development?
   Yes/No

6) If no, what is the extent of contribution of chamber in economic development?

7) Do you feel that chamber has failed in contribution to economy?
   Yes/No

8) If no, what in your view are the reasons of failure of chamber?
   1) Failed to create healthy relation with the Govt
   2) Failed to develop positive image of the industry
   3) Failed to collaborate with other agencies

9) If you feel that the chamber has contributed positively, what are their major contributions?
   1) Collaborative activities
   2) Promotional programmes
   3) Image building exercises
   4) Crested awareness
   5) Helped industries

10) Do you feel that chamber has played the role of catalyst and bridge between Govt and Industry?
    Yes/No

11) Do you feel that chamber has made adequate effort to enhance the image of the industry in society?
    Yes/No