Errata

1. Deptt. of Librarianship, Univ. of Strathclyde, Glasgow appearing at various places in the thesis be read as 'Deptt. of Inf. Sc., Strathclyde Business School, Univ. of Strathclyde'.

2. Deptt. of Librarianship, Leeds Polytechnic, Leeds appearing at some places in the thesis be read as 'School of Librarianship, Leeds Polytechnic, Leeds'. 