APPENDIX - I

QUESTIONNAIRE
(For Non-Police)
Sample

Note: Where there are a number of brackets against a question, please tick (/) the only one.

1. Name (in BLOCK LETTERS): ________________________________

2. Age: ____________

3. Occupation: __________

4. Income: __________

5. Educational Qualifications: ________________________________

6. Rank: ________________________________

Q.No.1. What do you think of the officials in the police department? Do you think they are doing.

a) Poor
b) Fair
b) Good or
d) Very good job

Q.No.2. Do you think that Police are a friend of the Public? Yes/ No.

Q.No.3. a) Do you think Policemen are generally helpful? Yes/ No.

b) Do the Police officials serve the public to the best of their ability for various important jobs? Yes/ No.

c) Do you think Political pull or knowing the right person plays an important part in dealing with police? Yes/ No.

d) Have you had any experience which indicated that 'political pull' helps a citizen? Yes/ No.
Q.No.4. Do you think that the Police investigate crime?
   a) properly
   b) Don't do that properly
   c) Don't know

Q.No.5. Do you think that the Public generally
   a) fear the Police
   b) respect them
   c) do not fear them or
   d) neither?

Q.No.6. A) How would you characterize the attitude of people toward the police? Are they
   a) Friendly
   b) Co-operative
   c) indifferent
   d) suspicious
   e) uncooperative
   f) hostile
   g) no opinion

B) What is the impression of teenagers towards police?
   a) favourable
   b) un-favourable

If unfavourable, Why?

Q.No.7. In general, if you had a problem to take up with a Police department, would you
   a) do it yourself or
   b) get the help of some person or organisation

Q.No.8. Should Police approach people about problems of Police administration?
   a) through direct audience with people at large
   b) through elected representatives of that area.
   c) through traditionally influential people of the place.
No. 9. What are the most common complaints and grievances of the people vis-a-vis the Police? What are your suggestions for removing them?

No. 10. What do you think about the image of Police in India,
   a) Excellent
   b) Fair/Satisfactory
   c) Foul
   d) Corrupt and Harrasing
   e) No reply

No. 11. Which are, in your opinion the groups in Indian Society which help the Police in being corrupt and harassing?

No. 12. a) Have you ever seen a Policeman beating an alleged offender? Yes/No

b) Have you or any of your friends or relations been mal-treated by the Police? Yes/No.

c) Do you personally know Policeman who flatter the Politician? Yes/No.

d) Do you think young generation of Police officers is better than the senior generation? Yes/No.

No. 13. a) Do you think that the Indian Police are rude and discourteous? Yes/No.

b) If 'yes' do you think the following reasons are responsible?
   1. The Police people are frustrated because of being low-paid Yes/No.
   2. The intellectual calibre of the Policeman is too low. Yes/No.
   3. The job is too arduous and dull Yes/No.
   4. The Police training is inadequate Yes/No.
   5. The seniors are a wrong model. Yes/No.

No. 14. a) Do you think that the police twist or make up evidence in order to convict people in courts? Yes/No.

b) If 'yes' do you think the following reasons are responsible?
   1. People do not co-operate with the police to give evidence. Yes/No.
2. The courts do not trust the police and demand high standard of evidence. Yes/No.

3. The work of the police is judged by number of convictions they obtained in cases investigated by them. Yes/No.

Q. No. 15. How do police officials like inflicting physical punishment on suspects?

a) Feel happy on inflicting punishment on wrong doers ( )
b) It is a part of duty ( )
c) Depends upon suspect ( )
d) When forced by the officers, they punish otherwise not ( )
e) Do not like and try to avoid punishment ( )

Q. No. 16. How much do you feel obliged when you are convinced in getting contacts with, or receiving services from key office holders in Police organisation?

a) Feel very much obliged ( )
b) Feel much obliged ( )
c) No feeling ( )
d) Do not feel much obliged ( )
e) Do not feel obliged at all ( )
f) No response ( )

Q. No. 17. What does professional advancement in the Police depend upon?

a) Patron-client relationships ( )
b) Knowledge and ability ( )
c) Money ( )
d) Fortune ( )
e) Others ( )
Q.No.18. How much do you think transfers and postings, etc., are dominated by the patron-client relationships?

(a) Very much
(b) Much
(c) No idea
(d) Little
(e) Very little
(f) No response

Q.No.19. At what level of the Police organisation do you think corruption is mostly prevalent?

(a) Upper level
(b) Middle level
(c) Lower level
(d) No response

Q.No.20. How much do you think the superiors used their subordinates to earn illegitimate income for themselves?

(a) Very much
(b) Much
(c) No idea
(d) Little
(e) Very little
(f) No response

Q.No.21. Do you believe that the superiors in the Police organisation tend to conceal and protect the offences committed by their subordinates/clique?

(a) Strongly agree
(b) Agree
(c) No idea
(d) Disagree
(e) Strongly disagree
(f) No response

Q.No.22. Do you agree that it is difficult to solve the problem of corruption in the police department because the superiors and the subordinates do not have the courage to accuse each other?

(a) Strongly agree
(b) Agree
(c) No idea
(d) Disagree
(e) Strongly disagree
(f) No response

Q.No.23. Do you agree that minor dishonest act, caused by real necessities of living, should not be considered as a punishable act of corruption?

(a) Agree
(b) Disagree

Q.No.24. How much do you think transfers and postings, etc., are dominated by the patron-client relationships?

(a) Very much
(b) Much
(c) No idea
(d) Little
(e) Very little
(f) No response

Q.No.25. At what level of the Police organisation do you think corruption is mostly prevalent?

(a) Upper level
(b) Middle level
(c) Lower level
(d) No response

Q.No.26. How much do you think the superiors used their subordinates to earn illegitimate income for themselves?

(a) Very much
(b) Much
(c) No idea
(d) Little
(e) Very little
(f) No response

Q.No.27. Do you believe that the superiors in the Police organisation tend to conceal and protect the offences committed by their subordinates/clique?

(a) Strongly agree
(b) Agree
(c) No idea
(d) Disagree
(e) Strongly disagree
(f) No response

Q.No.28. Do you agree that it is difficult to solve the problem of corruption in the police department because the superiors and the subordinates do not have the courage to accuse each other?

(a) Strongly agree
(b) Agree
(c) No idea
(d) Disagree
(e) Strongly disagree
(f) No response

Q.No.29. Do you agree that minor dishonest act, caused by real necessities of living, should not be considered as a punishable act of corruption?

(a) Agree
(b) Disagree
24. Do you agree that the acceptance of any benefit as a return for a service by performing or failing to perform duties which are favourable to the giver should not be considered as an act of corruption which should be punished?
   a) Agree ( )
   b) Disagree ( )

25. Do you know what some of the laws concerning corrupt offences are?
   a) Do not know ( )
   b) Know that some of them are ( )
   c) No response ( )

26. Could you specify the laws concerning corruption offences?
   ( )

27. Do you know the penalty for corruption of various kinds?
   a) Do not know ( )
   b) Believe to know ( )
   c) No response ( )

28. What do you think are the major causes of corruption? (Multiple Choices)
   a) Opportunities and loopholes in laws and regulations ( )
   b) Demise of morality ( )
   c) Learning from others' experiences ( )
   d) Deep-rooted habits because of frequent corruptions ( )
   e) Endless desire of human beings ( )
   f) Excessive authority and discretionary ( )
   g) Economic necessities ( )
   h) Need for convenience ( )
   i) Lack of control from superiors ( )
   j) Others ( )

29. How much do you think adjusting police officials' salaries according to the cost of living would help in reducing corruption?
   a) Very much ( )
   b) Much ( )
   c) No idea ( )
   d) Little ( )
   e) Very little ( )
   f) No response ( )
Q. No. 30. What do you think are the reasons that people who know about corruption are not cooperative in being witnesses? (Multiple choices)

a) Fear of reprisal  
b) Avoiding of creating enemies  
c) It is none of their business  
d) It is not a serious problem  
e) Others

Q. No. 31. To what extent do you feel it is possible completely solve the problem of corruption in the police department?

a) Most possible  
b) Much possible  
c) No idea  
d) Little possible  
e) Least possible  
f) No response

Q. No. 32. How can we improve the image of Police in India?

(Police Sample)

Q. No. 1. What do you think of the officials in the Police Department? Do you think they are doing?

a) poor  
b) fair  
c) good or  
d) very good job

Q. No. 2. Do you think that Police are a friend of the Public? Yes/ No.

Q. No. 3. a) Do you think Policemen are generally helpful? Yes/ No.

b) Do the Police officials service the public to the best of their ability for various important jobs? Yes/ No.

c) Do you think political pull knowing the right person plays an important part in dealing with Police? Yes/ No.

Q. No. 4. Do you think that the Public generally?

a) fear the Police  
b) respect them  
c) do not fear them or  
d) neither?
0. No. 5. In general, if you were to advise a citizen who had a problem and needed police help, would you 
   a) advise him to go personally to the police department or ( )
   b) get assistance of a person who was on friendly terms with the police official concerned. ( )

0. No. 6. (A) How would you characterise the attitude of people toward the Police? Are they 
   a) Friendly ( )
   b) Co-operative ( )
   c) Indifferent ( )
   d) Suspicious ( )
   e) Uncooperative ( )
   f) Hostile ( )
   g) No opinion ( )
   (B) What is the impression of teenagers towards police?
   a) Favourable ( )
   b) Un-favourable ( )
   If unfavourable, Why?

0. No. 7. Should Police approach people about problems of Police administration?
   a) through direct audience with people at large Yes/ No.
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   c) through traditionally influential people of the place Yes/ No.

0. No. 8. What are the most common complaints and grievances of the people vis-a-vis the Police? What are your suggestions for removing them?

0. No. 9. What do you think about the image of Police in India?
   a) Excellent ( )
   b) Fair/Satisfactory ( )
   c) Foul ( )
   d) Corrupt and Harassing ( )
   e) No reply ( )

0. No. 10. a) Do you think that the Indian Police are rude and discourteous? Yes/ No.
b) If 'yes' do you think the following reasons are responsible?

(1) The Police people are frustrated because of being low-paid Yes/ No.
(2) The intellectual calibre of the Policeman is too low. Yes/ No.
(3) The job is too arduous and dull. Yes/ No.
(4) The Police training is inadequate Yes/ No.
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Q.No.11. How do police officials like inflicting Physical Punishments on suspects?

a) Feel happy on inflicting punishment ( ) on wrong doers.

b) It is a part of duty ( )

c) Depends upon suspect ( )

d) When forced by the officers, they punish otherwise not. ( )

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Q.No.12. How can we improve the image of Police in India?

Q.No.13. How much do you feel obliged when you are convenient in getting contacts with, or receiving services from key office holders in Police organisation?

a) Feel very much obliged ( )

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   e) Endless desires of human beings  
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   g) Economic necessities  
   h) Need for convenience  
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   b) Much  
   c) No idea  
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   e) Very little  
   f) No response  

Q.No.27. What do you think are the reasons that people who know about corruption are not cooperative in being witnesses? (Multiple choices)
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