Appendix –IV For Litigants /general public

Respected Sir,

I am a research scholar, involved in carrying out a study Justice Delivery in India - A critique (with special reference to Supreme Court). I would appreciate if you could spare some valuable time and answer the few questions given below. This information is very important since this is going to be the part of an important research initiative. All information provided whilst filling this questionnaire will be kept confidential and limited to academic purposes only.

Questionnaire

Justice Delivery in India: A Critique (with special reference to Supreme Court)

1. Response of:
   i. Litigants □ Name : _________
   ii. Citizens □ Address : _________
   iii. Law Teacher □ Designation : _________
   iv. Social Activist □ Qualification : _________

2. What type of case you have filed
   (a) Criminal       (b) Civil
   (c) Service Matter (d) Property dispute
   (e) Matrimonial Dispute (f) Other type (specify)

3. How much time the court took in deciding your case?
   (a) Decided in_________ Months       (b) Still pending

   if the case is still pending specify the date when your filed it and it is at what stage?

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4. What are the problems faced by you during continuation of the case (from the time of filing till the final decision)?

(a) Complicated Procedure  (b) Advocates generally mis-guide
(c) Un-desired Adjournments  (d) Corruption in Judiciary

5. Did you take the service of Professional (lawyer)?

(a) Yes  (b) No

If Yes, how was your experience?

(a) Very Helpful  (b) Lawyers are very expensive
(c) Very Competent  (d) Lawyers are not co-operative
(e) Most of the lawyers lack in competency Level

or if you appeared in person (then kindly mark () the reasons for not engaging a Lawyer)?

(a) Very Competent  (b) Lawyers are very expensive
(c) Lawyers are not co-operative  (d) Very Helpful
(e) Most of the lawyers lack in competency Level
(f) Others (please specify)----

6. What was the attitude of Lawyers towards your case?

(a) Professional service rendered  (b) Very Serious
(c) Exploiting  (d) Others (please specify)
(e) Lawyers show interest while accepting new cases only
(f) Lawyers are interested only in taking heavy fees

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7. Are you aware of Alternative Dispute Resolution mechanism?

(a) Yes  (b) No

If Yes, from where have you come to know about it?

(a) Newspapers  (b) Word of mouth
(b) Advertisement  (d) Others (please specify)

8. Do you think legal system in India is an expensive one and hence not accessible to the citizens belonging to poor families?

(a) Yes  (b) No

If Yes, what measures do you suggest to make Justice available to common man?

(a) Free legal Ads by Govt.  (b) Active Roles of NGO
(c) Govt Should ensure low price for justice.
(d) Improve the awareness of ADRS.

9. Besides delayed Justice, What do you think ails Justice delivery system in India?

(a) Expensive Justice  (b) Corruption in Judiciary
(c) No accountability of Judges  (d) Rigid and complicated Procedures
(e) Others (please specify)-----

10. What steps (you suggest) should be taken to make Justice easily accessible to the Public?

_________________________________________________________________________________
_________________________________________________________________________________
_________________________________________________________________________________

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11. Do you think that Judiciary is able to protect the rights of its citizens in India?

(a) Yes   (b) to some extent  (c) Still long way to go  (d) No  (e) Can’t Say


(a) Yes  (b) No

If yes, do you think these amendments will help in quick dispensation of Justice and will help improving the Justice Delivery system in India? Give your view-point.

Thank you very much for your co-operation