Acknowledgement

I thank Prof. M. N, Navale(Founder President, STES) and Founder Secretary DR. Mrs. Sunanda Navale for their continuous encouragement and support.

I was indeed fortunate to get invaluable guidance from my research work Dr. Mukund Tambe who enriched my learning curve through his skillful insights and helped me to explore various dimensions of research.

I am grateful to Dr. Rupali Jain, Head Research-SIOM Pune, for her support.

I sincerely thank to Dr. Rajashree Shinde, Director SKNSSBM, their encouragement and continuous support.

Prof Roshan Kazi, Prof. Ashok Gandhe, Prof. Arvind Burande, for their timely help and encouraging support.

I owe a deep felt sense of gratitude to Prof. Yatin Bokil for his guidance and valuable inputs.

I would like to acknowledge all the automobile professionals of the sample (respondents) who have given me the desired information.

Above all, I would like thank my family members - My Parents, my husband Sachin, father-In-law Mr. Shivaji Mahamuni, Son Kaustubh and newborn little Angel for their bolstering encouragement and consideration throughout the research work. Without their support and understanding it would have been impossible for me to finish this work.