APPENDIX-D

PARENT SATISFACTION SURVEY

FORM A

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Directions

This survey has a number of statements which may describe situations in your school. For each statement, mark one answer and use the scale below to select the answer that best describes how you feel about each statement.

1 = I am very dissatisfied about this aspect of the school.
2 = I am dissatisfied with this aspect of the school.
3 = I am neither satisfied nor dissatisfied with this aspect of the school.
4 = I am satisfied with this aspect of the school.
5 = I am very satisfied with this aspect of the school.
6 = I don’t know how I feel about this aspect of the school, or I don’t know whether this statement fits my school.

BIOGRAPHICAL INFORMATION:

1. School Name: ___________ School Type: ___________
2. Age: ___________ Region: ___________
3. Marital Status: ___________
4. Number of members in the Family: ___________
   a) ___________
   b) ___________
5. Address: ___________
6. Do you belong to urban or rural Area? ___________
7. Academic Qualification: ___________
   a) Your Own: ___________
   b) Your Spouse: ___________
8. Profession/Occupation: ___________
   a) Your Own: ___________
   b) Your Spouse: ___________
9. Monthly Income: ___________
   a) Yours: ___________
   b) Your Spouse: ___________
   c) From other Sources: ___________
10. Mode of Conveyance:____________________________

11. The type of house you live in____________________________

12. Do you get daily newspapers, journals, magazines at home?
   Please specify:
   a)____________________________
   b)____________________________
   c)____________________________

13. Do you belong to any club? Please give names:
   a)____________________________
   b)____________________________
   c)____________________________

PARENT SATISFACTION SURVEY

Key: I am:

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<tr>
<th>Parent Satisfaction Variable</th>
<th>Very Dissatisfied</th>
<th>Dissatisfied</th>
<th>Neutral</th>
<th>Satisfied</th>
<th>Very Satisfied</th>
<th>Don't Know</th>
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PARENT INVOLVEMENT:

1. The ease with which parent can become involved in the school. ( ) ( ) ( ) ( ) ( ) ( )

2. The extent to which parents are involved in the education of their children. ( ) ( ) ( ) ( ) ( ) ( )

3. The number of opportunities for parent and teacher interaction. ( ) ( ) ( ) ( ) ( ) ( )

4. The willingness of the community to pay for the school and school programs. ( ) ( ) ( ) ( ) ( ) ( )

5. Your overall satisfaction with your involvement in the school. ( ) ( ) ( ) ( ) ( ) ( )

CURRICULUM:

6. The number of imaginative and innovative classes available at the school. ( ) ( ) ( ) ( ) ( ) ( )

7. The extent to which parents are involved in the education of their children. ( ) ( ) ( ) ( ) ( ) ( )

8. The range of topics covered in the classes offered. ( ) ( ) ( ) ( ) ( ) ( )

9. The extent to which the subject content of classes is up to date. ( ) ( ) ( ) ( ) ( ) ( )

10. The extent to which special classes or programs are offered to challenge the more advanced students. ( ) ( ) ( ) ( ) ( ) ( )

11. The extent to which the library meets the needs of students. ( ) ( ) ( ) ( ) ( ) ( )

12. Your overall satisfaction with the curriculum at the school. ( ) ( ) ( ) ( ) ( ) ( )
STUDENT ACTIVITIES
13. The variety of student activities the school makes available. ( ) ( ) ( ) ( ) ( ) ( )
14. The amount of emphasis placed on student participation in sports. ( ) ( ) ( ) ( ) ( ) ( )
15. The number of school social events that students plan and carry out for themselves. ( ) ( ) ( ) ( ) ( ) ( )
16. The extent to which student activities reflect the values and interests of the community. ( ) ( ) ( ) ( ) ( ) ( )
17. How active students are in community events other than those sponsored by the school. ( ) ( ) ( ) ( ) ( ) ( )
18. The amount of emphasis the school places on social activities. ( ) ( ) ( ) ( ) ( ) ( )
19. The extent to which teachers and administrators are supportive of student activities. ( ) ( ) ( ) ( ) ( ) ( )
20. Your overall satisfaction with the student activities program of the school. ( ) ( ) ( ) ( ) ( ) ( )

TEACHERS
21. The extent to which teachers demand that students do well on classwork. ( ) ( ) ( ) ( ) ( ) ( )
22. The degree to which teachers are good role models for their students. ( ) ( ) ( ) ( ) ( ) ( )
23. The extent to which teachers treat students fairly. ( ) ( ) ( ) ( ) ( ) ( )
24. The degree of teacher effort to help students understand course material. ( ) ( ) ( ) ( ) ( ) ( )
25. The amount of extra time teachers are willing to spend with students having problems. ( ) ( ) ( ) ( ) ( ) ( )
26. The academic competence of teachers at the school. ( ) ( ) ( ) ( ) ( ) ( )
27. Your overall satisfaction with the teachers at the school. ( ) ( ) ( ) ( ) ( ) ( )

SUPPORT SERVICES:
28. The degree to which transportation services meet the needs of most student in the school. ( ) ( ) ( ) ( ) ( ) ( )
29. The extent to which counselling and guidance services meet the needs of students. ( ) ( ) ( ) ( ) ( ) ( )
30. The amount of concern counsellors show for students. ( ) ( ) ( ) ( ) ( ) ( )
31. The extent to which good health education programs are offered. ( ) ( ) ( ) ( ) ( ) ( )
32. The quality of the cafeteria or school lunch program. ( ) ( ) ( ) ( ) ( ) ( )
33. Your overall satisfaction with the transportation, guidance, health, and food services available at the school. ( ) ( ) ( ) ( ) ( ) ( )

SCHOOL BUILDING, SUPPLIES, AND MAINTENANCE
34. The Adequacy of school supplies for student use. ( ) ( ) ( ) ( ) ( ) ( )
35. The extent to which the school grounds are kept clean. ( ) ( ) ( ) ( ) ( ) ( )
36. The extent to which the school buildings are kept clean and in good repair. ( ) ( ) ( ) ( ) ( ) ( )
37. Your overall satisfaction with school buildings, supplies, and maintenance.

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**STUDENT DISCIPLINE:**

38. The extent to which the school deals with student absenteeism and tardiness.

39. Your satisfaction with the behaviour of students in the school.

40. The extent to which the disciplinary rules of the school are fair and are enforced.

41. The extent to which students act in a self-discipline manner.

42. The way the school prevents and responds to student vandalism.

43. The ways the school deals with problems of drug, alcohol, and tobacco use at school.

44. The degree of pride and responsibility shown by students towards the school.

45. Your overall satisfaction with student discipline in the school.

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**SCHOOL ADMINISTRATORS:**

46. How easy it is to make an appointment to see a school administrator.

47. How easy it is to talk with school administrators.

48. The degree to which school administrators deal with problems in a tactful manner.

49. The general level of competence of school administrators.

50. The extent to which school administrators seem to be planning for the needs of the school and its program.

51. The opportunities parents and community members have for input into decisions made by school administrators.

52. Your overall satisfaction with the administrators of the school.

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**SCHOOL INFORMATION SERVICES:**

53. The speed with which parents are told about the problems and needs of their students.

54. The quality of reports from the school about the academic performance of students.

55. The extent to which school activities are reported in the local media.

56. The extent to which parents are informed before changes are made in the school curriculum.

57. The extent to which parents are given advance notice of topics to be discussed at meetings of the board of education or community councils.

58. Your overall satisfaction with school information services.

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