APPENDIX - B

STUDENT SATISFACTION SURVEY

FORM A

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Directions

This survey has a number of statements which may describe situations in your school. Before you begin the survey, you will be asked to fill the following information about yourself and your school.

Use the scale below to select the answer that best describes how you feel about each item:

1 = I am very unhappy about this aspect of my school.
2 = I am unhappy about this aspect of my school.
3 = I am neither happy nor unhappy about this aspect of my school.
4 = I am happy about this aspect of my school.
5 = I am very happy about this aspect of my school.
6 = I don't know how I feel about this aspect of my school, or I don't know whether this statement fits my school.

BIOGRAPHICAL INFORMATION OF STUDENT

1. Age: ________________ Sex: ________________
2. School Type: __________ Grade: ________________
   School Name: ________________ Region: ________________
3. Address: ____________________________
4. Grade point Average:  
   First Semester: ____________________________
   Second Semester: ____________________________
5. The composition of Family: ____________________________
   - Family Size:  
     1. Three persons or lower
     2. Four - six
     3. Seven - nine
     4. Ten or more
6. - Father Living Yes No
   - Mother Living Yes No
   - How many relations living with you: ____________________________
7. What are the co-curricular, extra-curricular activities in which you usually participate?

7.1 ______
7.2 ______
7.3 ______
7.4 ______

8. Your habits:

8.1 Reading
8.2 Playing card
8.3 See the movie
8.4 Social gathering
8.5 Drawing, painting
8.6 Take a photograph
8.7 Cooking
8.8 Helping in housework
8.9 Embroidery
8.10 Others (Specify)____

9. Whom do you living with?

9.1 Parent
9.2 Relative
9.3 In hostel
9.4 Room rent
9.5 Others (Specify)____

10. Do you belong to

10.1 Urban
10.2 Rural Areas

11. Information of family members:

11.1 Relation
11.2 Education
11.3 Occupation
11.4 Monthly income

12. Monthly income from other sources:__________________________

13. Your mode of conveyance:__________________________
### The Questionnaire

**Key:** I am: 1 = Very Unhappy; 2 = Unhappy; 3 = Neither Happy Nor Unhappy; 4 = Happy; 5 = Very happy; and 6 = don’t know.

<table>
<thead>
<tr>
<th>Student Satisfaction Variable</th>
<th>Very Unhappy</th>
<th>Unhappy</th>
<th>Neither Happy Nor Unhappy</th>
<th>Happy</th>
<th>Very Happy</th>
<th>Don’t Know</th>
</tr>
</thead>
</table>

#### TEACHERS

1. How well teachers understand my problems? ( ) ( ) ( ) ( ) ( ) ( )
2. How often teachers tell me when I do good work? ( ) ( ) ( ) ( ) ( ) ( )
3. How much teachers help me when I am having trouble? ( ) ( ) ( ) ( ) ( ) ( )
4. How much teachers make me want to learn new things? ( ) ( ) ( ) ( ) ( ) ( )
5. How much teachers help me with my school work? ( ) ( ) ( ) ( ) ( ) ( )
6. How much my teachers seem to enjoy teaching? ( ) ( ) ( ) ( ) ( ) ( )
7. How I feel, in general, about my teachers? ( ) ( ) ( ) ( ) ( ) ( )

#### FELLOW STUDENTS:

8. How easy it is to make new friends at my school? ( ) ( ) ( ) ( ) ( ) ( )
9. How often students help each other on school projects? ( ) ( ) ( ) ( ) ( ) ( )
10. How students treat each other? ( ) ( ) ( ) ( ) ( ) ( )
11. The kinds of students who go to my school? ( ) ( ) ( ) ( ) ( ) ( )
12. How I feel, in general, about other students who go to my school? ( ) ( ) ( ) ( ) ( ) ( )

#### SCHOOLWORK

13. The choices I have in picking classes. ( ) ( ) ( ) ( ) ( ) ( )
14. How much my classes challenge me? ( ) ( ) ( ) ( ) ( ) ( )
15. The number of tests I have. ( ) ( ) ( ) ( ) ( ) ( )
16. How much my school work is exciting? ( ) ( ) ( ) ( ) ( ) ( )
17. The amount of home work I have. ( ) ( ) ( ) ( ) ( ) ( )
18. How I feel, in general, about my classes and school work? ( ) ( ) ( ) ( ) ( ) ( )

#### STUDENT ACTIVITIES

19. The number of sports teams in my school. ( ) ( ) ( ) ( ) ( ) ( )
20. The number of school events in which I take part. ( ) ( ) ( ) ( ) ( ) ( )
21. How much students can plan and take part in school events? ( ) ( ) ( ) ( ) ( ) ( )
22. The number of social events at the school? ( ) ( ) ( ) ( ) ( ) ( )
23. How I feel, in general, about student activities in ( ) ( ) ( ) ( ) ( ) ( )
STUDENT DISCIPLINE

24. How safe I feel at school? ( ) ( ) ( ) ( ) ( ) ( )
25. How well students behave in class? ( ) ( ) ( ) ( ) ( ) ( )
26. How well students behave in the school? ( ) ( ) ( ) ( ) ( ) ( )
27. How well school rules are enforced? ( ) ( ) ( ) ( ) ( ) ( )
28. How well students do what is expected without being told? ( ) ( ) ( ) ( ) ( ) ( )
29. How I feel, in general, about student discipline in my school? ( ) ( ) ( ) ( ) ( ) ( )

DECISION MAKING OPPORTUNITIES

30. The importance of meetings that students are invited to attend. ( ) ( ) ( ) ( ) ( ) ( )
31. How much opportunity students have to comment on courses that are offered? ( ) ( ) ( ) ( ) ( ) ( )
32. How much influence the student council has in suggesting school events? ( ) ( ) ( ) ( ) ( ) ( )
33. How well school administrators listen to student ideas. ( ) ( ) ( ) ( ) ( ) ( )
34. How I feel, in general, about my opportunity to help make decisions at my school? ( ) ( ) ( ) ( ) ( ) ( )

SCHOOL BUILDINGS, SUPPLIES, AND UPKEEP:

35. How easy it is for me to use the school library? ( ) ( ) ( ) ( ) ( ) ( )
36. How good the books and other materials are in the school library? ( ) ( ) ( ) ( ) ( ) ( )
37. How well the school grounds are kept clean? ( ) ( ) ( ) ( ) ( ) ( )
38. How well the school buildings are kept clean and in good repair? ( ) ( ) ( ) ( ) ( ) ( )
39. How well classroom supplies and materials help me learn? ( ) ( ) ( ) ( ) ( ) ( )
40. How happy I am, in general, about the school buildings, supplies, and upkeep at my school? ( ) ( ) ( ) ( ) ( ) ( )

COMMUNICATION

41. How easy it is for me to find out about new and important things at school? ( ) ( ) ( ) ( ) ( ) ( )
42. How easy it is for me to talk to teachers outside the classroom? ( ) ( ) ( ) ( ) ( ) ( )
43. How much I am told about what is happening at the school? ( ) ( ) ( ) ( ) ( ) ( )
44. How much time I spend talking with other kids about classes and school activities? ( ) ( ) ( ) ( ) ( ) ( )
45. How easy it is to talk with the principal or other school administrators? ( ) ( ) ( ) ( ) ( ) ( )
46. How I feel, in general about relating the people and things at my school? ( ) ( ) ( ) ( ) ( ) ( )