Chapter IV
Profile of Selected e-Governance Web Portals

4.1 Introduction:
Being the largest democracy and having one of the largest government set-ups in the world, India offers a vast potential for effective implementation of e-Governance. The number of internet users in India is constantly on the rise and with the focus shifting on providing more and more government services electronically; the e-Governance portals are being looked as the service point. A closer look at the Indian government websites, belonging to both Central and State government reveals that, most of the important government entities have already made headway in establishing their presence on internet. Every other day, there is a new Indian Government website, be it of an important Department or a Ministry. Awareness about the fast changing IT world and keenness to keep pace with the latest has ensured that barring a few, almost all State Governments in India already have their websites up and running. A study of some of the important Government websites in the state of Maharashtra reveals that most of the Government websites are providing basic information about the concerned department/entity. Some of these websites are also being updated quite regularly. However, many of them are still far from contributing in a true sense, to the concept of e-Governance. Although the effort is very much visible, the realization seems to be missing that to have a truly citizen friendly and effective website and to thrive in the net-centric world.

For the present research work the web portals of following categories were selected: G2C, G2B and G2E from the State of Maharashtra.

4.2 Government to Citizen (G2C) Portals:
While exploring the topic for the present research, some good examples of effective application of e-Governance in the context of State of Maharashtra came into light. The prominent ones are being mentioned below. There are in all 80 portals selected for the study under this category of G2C.
4.2.1 Official Website of Government of Maharashtra (www.maharashtra.gov.in):
The State Service Delivery Gateway is a single point of access for all the G2B and G2C transactions offered by the Government of Maharashtra through its constituent departments. This portal provides complete access to the current and accurate information about the various functions and services provided by Government of Maharashtra and its constituent departments to the citizens and other users. The portal aims at educating the citizens by providing access to information such as expected service, fulfillment times for the services, business processes, applicable rules and legislations, key point of contacts within the Government organization and so on. It also provides information to the citizens of Maharashtra about their rights, benefits and schemes offered by the Government, eligibility requirements for availing these benefits and schemes. It is a transparent and accountable portal that creates a hassle-free environment with reduced administrative burden and service costs for both Government and citizens.

4.2.2 Maharashtra Public Works Department (www.mahapwd.com):
The official web portal of Public Works Department, Government of Maharashtra shows links for Citizens, Business, Government, and PWD users. The portal provide links to Projects, Statistics, Road Safety, Computerization, Road Development, BOT project details, Road Development Plan 2001-2021. The information like Tenders, Notices for Tenders, GRs, Circulars, e-Registration for Contractors, List of Registered Contractors are also available.

4.2.3 Collector Office Nagpur District (www.nagpur.gov.in):
In addition to being the seat of annual winter session of Maharashtra state assembly Vidhan Sabha, Nagpur is also a major commercial and political center of the Vidarbh region of Maharashtra. The official website provides various types of information through the links, Administration, Economy, Demography, Education, Tehsils, Infrastructure, Industrial Development, Public Representatives, important phone numbers, Circulars/Tenders and e-Governance services like Sat Bara (7/12) View, Property Card View, Non Agriculture Cases, Swarn Jayanti Rajaswa Abhiyan, e-District Setu etc. The portal also provides help-line to the citizens of Nagpur that facilitates Disaster Management, Search Government Jobs, and Searching Name in Electoral Roll etc.
4.2.4 Maharashtra State Electricity Distribution Company (www.mahadiscom.com):
Maharashtra State Electricity Board was looking after Generation, Transmission & Distribution of Electricity in the State of Maharashtra barring Mumbai. Online bill payment facility has been made available for all LT consumers across the state by commissioning own Payment Gateway on MSEDCL website www.mahadiscom.in. Customers can receive their monthly bills via email by registering on MSEDCL’s website, for customer satisfaction 24 X 7 operating Centralized Customer Care Centre. The website provides various types of information through links, Company Profile, Board of Directors, Board Member of MSEB, Management Team, Statements of Accounts, Administration Report, Annual Plan etc. The site provides consumer services such as, Apply for New Connection Online, View & Pay Bills Online, Prepaid Meter Online Recharge, Register Complaint, Steps for Mobile Payment, Request for e-Bill, Electricity Consumer Rights, Application Form, Bill Calculator, Citizen Charter for NCE/CPP Decision, Know your Bill Format, Centralized Customer Care (CCC), Consumer Facilitation Centers, Consumer grievances e-tenders, and RTI.

4.2.5 Motor Vehicle Department RTO (http://www.mahatranscom.in):
The website of Motor Vehicle Department (RTO) provides various types of information like Administration Offices, Bus Stand, Departments, Grievances, and Citizen’s Charter etc. The information of Organizational Chart, Offices, Statistics, Notifications, Seniority list, Tender Notice, Tariff Cards, Transfer Orders, Electronic News, Share Taxi, Auto Rickshaw, Public Grievance, Fees, Promotion Orders, Department Manual, Anukampa Niyukti waiting list, Form Downloads, Departmental exam result etc. It also offers Learning / Permanent License Services such as; Renewal of Driving License, Validity of Motor Driving License, International Driving Permit, Disqualification & Revocation, Departmental Action on Driving License, Unfitness to drive a vehicle etc. It displays services such as; Registration of New Vehicle, Registration of outstate vehicle or Assignment of new registration mark (RMA), Registration for VIP numbers No Objection Certificate, Transfer of Motor Vehicle Ownership, Learner license Registration etc.
4.2.6 Maharashtra Road Transport Company (www.msrtc.gov.in):
The Maharashtra State Road Transport Corporation is established by State Government of Maharashtra as per the provision in Section 3 of RTC Act 1950. The portal has services link which include Online Reservation e-Ticketing facility, e-Tenders, Volvo and Shivneri Bus Services, Travel services, Parcel Services, Time Table online and on mobile, staff login, etc. Passenger friendly schemes such as Annual Concession Card, monthly, quarterly passes, travel as you like, the use of electronic ticket issuing machine for issuing tickets to the passengers, computerized reservation facility are made available by MSRTC.

4.2.7 Pune Municipal Corporation (www.punecorporation.org)
The Pune Municipal Corporation is administrating the city and serving citizens. Pune Municipal Corporation has taken an initiative for implementing e-Governance. Success of e-Governance depends on use of Information Technology in mobilization of Government resources and utilization of these scarce resources with an aim of providing a better service. The web portal provides services like online payment of property taxes, online complaint system for public cleaning; Health Department of Municipal Corporation along with complaint tracking system.

4.2.8 Maharashtra State Tourism (www.maharashtratourism.gov.in)
Maharashtra State Tourism Development Corporation (MTDC) has been established under the Companies Act, 1956, The State Government has entrusted all commercial and promotional tourism activities to this Corporation. MTDC since its inception has been involved in the development and maintenance of the various tourist locations of Maharashtra. MTDC owns and maintains resorts at all key tourist centers and having more resorts is on the plan. The web portal has links like online MTDC resort reservations, planning the trips, travel tips and tools, attractive destinations in Maharashtra, etc.

4.2.9 Department of Labour (Shramm) (www.mahashramm.gov.in):
Mahashramm is a Maharashtra State Government initiative for the betterment of labour in Maharashtra. Mahashramm is a state government website which facilitates all the citizens of Maharashtra to avail Labour services. It encapsulates process automation for the internal departmental users. It is an online web based portal for the business users for
filing of statutory requirements and window for the labours for seeking information and sharing their grievances. This shall facilitate the people of Maharashtra to avail the Labour Management system to get their work done easier, faster, cheaper and efficiently without wasting their time and energy. The various Services offered are listed in the services link. The details of each services offered under each department with process, prerequisites and explains how you can do it online is given for your information by which an applicant will be able to avail the services.

4.2.10 Department of Sales Tax (www.mahavat.gov.in):
Sales Tax Department is one of the Departments of Government of Maharashtra, strive to simplify the tax laws, rates and business processes to promote better understanding thereof and improved compliance. It offers; e-Registration, e-Returns, e-CST, Declarations, e-Audit Form, e-Refund Application, Acknowledgements, e-Payment, e-Help Desk, Instruction sheets for e-Services etc. The department promotes and undertakes research and analysis in the latest national and international developments in economy and technology, tax legislation and business processes in order to improve tax administration and maximize tax collection. The department is in the process of setting up border check posts, which will effectively monitor inter-state movement of goods and help track down mis-declarations of local sales as inter-state sales or transit goods and thereby help the department to curb tax evasion. With the help of IT network, research and analysis, border check posts and a well trained workforce, the department will strive to enforce the tax laws effectively to deter tax evasion and promote compliance, thereby providing an equitable and level playing field to the honest tax payers.

4.2.11 Department of Agriculture (www.mahaagri.gov.in):
Agriculture department considers farmer as the focal point and the whole department is organized in such a fashion that a single mechanism is working to facilitate the farmer for adoption of advanced technology and sustainable use of available resources. All the schemes implemented in the field are supervised technically and administratively by respective Directorates of Soil Conservation, Horticulture, Extension and Training, Inputs and Quality Control, Statistics, Monitoring and Evaluation and Planning and Budget at state level in the Commissionerate of Agriculture. Also separate sections are there for the Establishment and Accounts related matters. The website offers information of Crop
Production, Grading Packing, Food Processing, Organic Farming, Biotechnology, Green House, Tissue Culture, and Integrated Crop Management. Portal also illustrates soil/water conservation services such as; Soil Conservation, Water Conservation, Fertility Index, Perspective Plan, Prime Minister Package Check Dam Program, Vidarbh Watershed Development Mission, The website also provide information such as; GRs and standing orders, e-Pest Surveillance, Citizen Charters, Beneficiaries, projects, plans, circulars, and annual reports.

4.2.12 Finance Department (www.finance.maharashtra.gov.in):
The Finance Department web portal shows departments MSC Rules 1998, Instruction Regarding Pay Fixation Seating arrangement and subject details, Instruction Regarding Pay Fixation Maharashtra Tax on Lotteries Act 2006, Revision of Pension/Family Pension, Pensioners/Family Pensioners Rules, and Revised Pay Amendment etc. It has information about tenders, citizen charter, Finance Departmental rules, site map, about us, contact us etc.

4.2.13 Bombay High Court (www.bombayhighcourt.nic.in):
Bombay High Court has following information on web portal. District Courts, Services Offered, Fees, Information centers, Judges, RTI, Contact Information are some the major links available on home page. The e-Suvidha project has facilities from filing of various applications, depositing the required fees and ensuring the delivery at given time may be provided at single point. This facility in the form of e-Suvidha is provided in every district. Benefits of e-Suvidha are, filing of case and generation of acknowledgement receipt, information about objections/registration of case be made available at query counter, case status, case history, daily board available on facilitation centre, copying branch, extension Counter, receiving application for certified copy, delivery of copy, and transaction about balance payment.

4.2.14 Maharashtra Police (www.mahapolice.gov.in):
The important section of Home Department, Government of Maharashtra has its own independent web portal in the name and style mentioned above. The website provides general information such as; Flag Code, National Symbols, Acts & Rules, Legal Matters, download Formats, Important Links, Advertise with Us, Souvenirs, Disclaimer, Site Map, Software for Women’s Safety etc. The website provides utility searches such as; Arrest
Details, Missing Persons, Dead Bodies, Stolen Motor Vehicles, Crime Register, and the website offers interfaces to Tenders, Recruitment, Salute to Our Heroes, etc.

4.2.15 Inspector General of Registration & Stamps (www.igrmaharashtra.gov.in):
The Department of Registration and Stamps has a vast expanse in the state of Maharashtra and is the 2nd highest revenue earning department of the state, has 412 offices managed by 2500 employees. The mandate to this department is Registration of deeds or instruments and their preservation. The Registration process encompasses the sub-functions such as receipt generation, valuation, recovery of evaded stamp duty, refund of excess stamp duty, adjudication and issuing notices. In a bold IT initiative taken by the department, all the 360 sub registrar offices, 31 district level offices, 9 division levels and the Head Quarter at Pune have been computerized and automated. The project is called SARITA (Stamps and Registration Information Technology based Administration) which encompasses the entire state of Maharashtra and is operational since January 2001. Till date close to 2.2 million documents have been registered across the state and revenue handled is Rs. 5000 crores. Approximately 8 million people are direct beneficiaries of SARITA annually which has seen innovative application of the Public-Private partnership in betterment of quality of service given to millions. It provides efficient online services like e-filing, public data entry, e-Search, e-ASR (Rate), e-STEPIN etc.

4.2.16 The Public Health Department (www.maha-arogy.gov.in)
The web portal of Public Health Department Government of Maharashtra has separate e-Governance Section which has links like Availability of Doctors, Drug Inventory, Grievance Redressal, Medical Officer Master, Transfer information, Health Management Information System, Disease Information, latest News portal etc. The Public Health Department is making constant and concerted effort to formulate and execute schemes to ensure adequate health care services to the people in line with the National Health Policy. While implementing these schemes, steps are being taken to make improvements in the health care system in the State to cater to the health needs of the people in the rural areas, particularly in the tribal and backward regions of the State. Main objectives of the health programs are to provide adequate and qualitative preventive and curative health care to the people of the State, to ensure greater access to primary health care by bringing
medical institutions as close to the people as possible or through mobile health units, particularly in the under-served and backward districts, to improve maternal and child health with a view to reducing maternal and infant mortality, to improve hospital services at the secondary levels both in terms of infrastructure and personnel.

4.2.17 Food, Civil Supplies and Consumer Protection (http://mahafood.gov.in):
The Department mainly deals with the demand and supply of various essential commodities in the open market as well as Public Distribution System. The basic responsibility of the department is to enforce of various control orders passed in respect of the Essential Commodities Act, 1955 for price stabilization and matters pertaining to weights and measures. Main Objectives of the Department are, to strengthen the Targeted Public Distribution System, to ensure an easy availability of Essential Commodities at reasonable rates, to create storage facility for public distribution system, to promote and protect the rights of consumers by way of implementation of Consumer Protection Act, 1986. The website provides various types of general information such as; About Department, Public Distribution System Vajne, Grahak Sanrakshan, Government Resolutions, and Citizen Charter etc.

4.2.18 Chief Electoral Officer Maharashtra (www.ceomaharashtra.gov.in)
The website of Chief Electoral Officer of Maharashtra State provides various types of general information on home page like registration, application form, citizen information of general elections, Publicity Materials, Handbooks & Manuals, Important Orders, Electoral Roll, Search Name in Electoral Roll, Download Forms regarding Electoral Roll, etc. The common perception about the election process is that it is not citizen-friendly. This perception is primarily due to lack of information about the process. This website aims to make the election process easier to understand and increase citizen participation in the election process. While the main concern of the citizen is how to enroll his/her name in the electors list, the lack of information about how to go about this process is the main hurdle for the citizen. This website aims to remove that hurdle. A new feature of the forthcoming elections will be the affidavits that will be filed by the candidates. All these affidavits will be made available on the website to enable the voters to make informed choices. Every effort is made to make the website citizen-friendly.
4.2.19 Department of Forest (www.mahaforest.gov.in):
The objectives of Forest Department, Government of Maharashtra are to recommend to the State and Central government, policies which will provide an enabling environment for various non-governmental players to play and active role in this sector, to generate and disseminate knowledge and information relevant to the sector to various stakeholders and provide Research & Development support to the sector. The web portal consist of Geomatics, Research, Central Forest Library, Acts and Rules, Forest Produce, Wildlife, Biodiversity, Plantation Status, Capacity Building, Download Forms, Transit Passes, Malaki Cases, Sale of Forest Produce, etc. To regulate the activities of various players involved in forestry sector development, to undertake coordinated planning along with the other government departments and agencies, to maintain accurate and reliable data and information on forest resources and undertake periodic resource monitoring, to ensure effective and efficient management of forest estates under its control.

4.2.20 Maharashtra Cotton Federation (www.mahacot.com):
The Vision of the Federation is to help the cotton farmers to get a remunerative price for their produce and supply unadulterated cotton to its consumers with reasonable market price. To bring stability in the income of the growers and thereby bring growth and stability in overall production of cotton in state. To supply scientifically graded quality cotton to consumers. The website provides various types of general information as Current Cotton Scenario, Sale of FP Bales, Sale of Cotton Seeds, Networks, Statistic, Market Report, Public Notices, Domestic Price List, Export Price List etc. The Objectives of the Federation shall be to procure cotton, arrange to process it and to supply unadulterated cotton to consumers at reasonable price, to guarantee the purity of Cotton and honest trade practices at collection and processing centers, to eliminate scope of individual profit and to maintain the Cooperative Character by following cooperative principles and voluntary association based on footing of quality and democratic management.

4.2.21 Anti Corruption Bureau of Maharashtra (www.acbmaharashtra.gov.in):
The Maharashtra State Anti Corruption Bureau was constituted under the Home Department, Government of Maharashtra, with a view to eradicating the evil of bribery and corruption. The Anti-Corruption Bureau has jurisdiction over the State of
Maharashtra. Vision of anti corruption Bureau of Maharashtra is to create a dynamic and result oriented Anti Corruption system in terms of Professionalism, Effective implementation of Law, Efficiency. The Anti Corruption Bureau of Maharashtra site facilitates the following link history of Anti corruption Bureau, Functions, Powers and Jurisdiction, and Complaints.

4.2.22 Department of Social Welfare (www.maha-eschol.gov.in):
The Department of Social Welfare, Government of Maharashtra has a dedicated web portal for e-Scholarships for SC student, Post Matric and other scholarships. Online application form filling for e-Scholarship, Rajarshi Shahu Maharaj, Vidya Vetan Savitribai Phule Scholarship for SC/SBC/VJNT students for Girls, Military School Scholarship etc. The portal has complete online informative transaction system for application, tracking, fund transfers, login for students and institutes, bank details etc.

4.2.23 Environment Department (www.envd.maharashtra.gov.in):
Environment Department, Government of Maharashtra has been hosting the ENVIS centre since 2002. The subject assigned to this centre is ‘Status of Environment and related issues’. The major objectives of this centre are Collation and Dissemination of Environmental Information. The main focus of this centre is on providing Environmental Information to Decision makers, Policy Planners, Scientists, Engineers, and Research Workers and to the Public. The centre is engaged in several information services viz. Abstracting, FAQ, Press clippings, Publications of Environmental Statistics Reports of Municipal Corporation/Councils, Annual presentation of State of Environment Report, Publication of book and articles on Environmental Pollution, Management, Education and Awareness, State Legislation, Development of database, Environmental Standards, Citizen Charters’. The center has built up reasonably good information base in the form of publications, reports, reprints, bibliographic abstract and database in the subject areas since its inception.

4.2.24 Department of Information Technology (www.it.maharashtra.gov.in):
The official website of Directorate of Information Technology (DIT), Government of Maharashtra website provides an overview of the IT Infrastructure and e-Governance projects of DIT, including various Mission Mode Projects (MMPs) under NeGP, Govt. of India. This website also highlights the initiatives taken by various government
departments in Maharashtra, for creating a better IT infrastructure and user-friendly citizen services. It can be seen from this website that advanced solutions from ICT and state-of-the-art e-Governance projects are leading to improvements in the quality of life in the state’s towns and villages. With excellent IT Infrastructure and skillful human resources, Maharashtra has emerged as a leader in utilizing its IT skills for better governance. Maharashtra is one of the Leader state in e-Readiness ranking in India. When it comes to use of new technological systems in both Urban and Rural areas, Maharashtra has fared better than many other States in the country, in making the best aspects of modern technology available to its rural population. The portal gives information about Case studies on e-Governance, web guidelines, Maharashtra e-Governance Policy, Important GRs, Contracts, Tenders, etc.

4.2.25 Water Resource Department (www.mahawrd.org):

4.2.26 Law and Judiciary Department (www.mahaljd.gov.in):
Law and Judiciary Department is one of the Twenty six Departments of the Government of Maharashtra, headed by the Principal Secretary and Remembrance of Legal Affairs, who is normally a judicial officer from the cadre of District Judge, appointed as such on deputation. The broad functions of the Law and Judiciary Department are, to monitor and supervise litigation of Government in all the courts, to advise the Government and its Departments in connection with legal matters, to administer all offices of Government Pleaders at the District, High Court and Supreme Court level, the offices of charity commissioner, Registrar of firms, Administrator General and Official Trustee, Maharashtra state Law commission, to establish Courts, provide infrastructural facilities
in the courts and make appointment of Judges in the Subordinate courts in the consultation with the High Court.

4.2.27 Water Supply and Sanitation Department (water.maharashtra.gov.in):
The official web portal of Water Supply and Sanitation Department Government of Maharashtra shows links of Government Resolutions, Tenders, Citizen Charter, Related Links, Information about Schemes under PESA-Panchayat Extension to Scheduled Area Act, Recruitment In Jalswarajya Programme, Progress Reports, Selected/Eligible candidates, Latest News, etc. The water sources in the State are managed through various Ministries and Departments. The surface water resources, as allocated to the State, are managed by the Irrigation Department. Ministry of Irrigation allocates the resources to its various users, viz. drinking water, irrigation and industry. The groundwater resources are regulated and monitored by the Water Supply and Sanitation Department at state level.

4.2.28 Social Justice and Special Assistance Department (www.mahasocialjustice.gov.in):
In the year 1985-86, the erstwhile Ministry of Welfare was bifurcated into the Department of Women and Child Development and the Department of Welfare. Simultaneously, the Scheduled Castes Development Division, Tribal Development Division and the Minorities and Backward Classes Welfare Division were moved from the Ministry of Home Affairs and also the Wakf Division from the Ministry of Law to form the then Ministry of Welfare. Subsequently, the name of the Ministry was changed to the Ministry of Social Justice & Empowerment in May, 1998. Further, in October, 1999, the Tribal Development Division had moved out to form a separate Ministry of Tribal Affairs. In January, 2007, the Minorities Division along with Wakf Unit have been moved out of the Ministry and formed as a separate Ministry and the Child Development Division has gone to the Ministry of Women & Child Development.

4.2.29 Land Rerecords (www.mahabhulekh.maharashtra.gov.in):
The Land Records Department of Government of Maharashtra has independent and dedicated web portals for the citizens. In a very prominent project undertaken by the State Government, all the land records in the state of Maharashtra are computerized with the help of historical and registered paper based records and scientifically designed methodologies like GIS and e-Maps. Maharashtra State Citizens can search, see and
download 7/12 extract of their land. Also can view and print Property Card according the well designed search engine with the key words like name of owner, Survey number, area details or property registration number. All the six divisions and their sub divisions are computerized and connected over VPN with all the requisite scanning, biometric and digitization facilities.

4.2.30 Animal Husbandry Department (www.ahd.maharashtra.gov.in):
The Agriculture, Animal Husbandry, Dairy Development and Fisheries Department have a Minister of Cabinet rank who is assisted by Minister of State heads the Department of Animal Husbandry. Some of the main items of its functions are Development & Breeding Policy for livestock and poultry, Animal Health Care and Disease Control, Disease Diagnosis & Surveillance, Manufacturing and Supply of veterinary biological and critical inputs for Genetic Improvement Programme, Quality Veterinary Education & field oriented need based Research through Maharashtra Animal & Fisheries Science University, Promotion of Cooperative Poultry and Backyard Poultry, Compilation and Analysis of Statistics, Assessment of Production of animal products, Feed and Fodder Development, Conservation and propagation of Native Breeds, Implementation of statutes and Acts relating to conservation and development of livestock, Quality Control of Animal Products especially for export. The site gives the supporting links like online recruitment, medicine test reports, Poultry development, Institutional information, Schemes and policies, Statistical data etc.

4.2.31 Directorate of Geology and Mining (www.mahadgm.gov.in):
The twin functions of the Directorate of Geology and Mining are Mineral Exploration and Mineral Administration. In order to locate the occurrence of minerals in various parts of State, geological surveys are carried out initially. This is followed by pitting/trenching and drilling with a view to assess the mineral resources of the area. The information so generated by the Directorate is useful for setting up of mineral based industries and for proper exploitation of mineral wealth of the state in general. As a part of Mineral Administration work the Directorate advises Government in respect of grant, renewal, termination, surrender transfer etc. of prospecting licenses and mining leases in respect of all major minerals. Directorate also notifies the areas for grant of mineral concessions. Also ensures that the conditions to which mineral concessions are granted are being
followed scrupulously by the license/lease holders. It also advises the government in respect of reservation of areas for exploitation in public sector.

4.2.32 Tribal Development Department (www.mahatribal.gov.in):
Tribal development directorate established for effective implementation of tribal welfare schemes. To Strengthens the tribal development department, directorate was merged into commissionerate in 1992. This site gives the information about statistics about tribal people of Maharashtra, information book, application for different policies, admission procedure, online form for scholarship, List of Maharashtra Government ashram school, policy for tribal people, Monthly expenses etc. Other than this site also gives the information about Ashram school, hostel for boys and girls Government and aided, Eklavya English medium schools, Government of India scholarships scheme, employment registration for schedule cast student, Financial assistance for professional studies, cash awards to meritorious students, Incentive to ST Girls to avoid Drop-out ratio, scholarship to ST handicap student studying in 8th to 12th std. The portals also offers schemes like Cash Award to Ashram Schools, Electric Motor Pump & Oil Engine Scheme, Supply Gas Burner & Suraksha Tube, Motor Driving Training Scheme, Pre-Military & Police Recruitment Training, Kanyadan Scheme, Mahila Sabalikaran - Women Self Help Group, Swabhiman Scheme, Thakkar Bappa Scheme, etc.

4.2.33 Minorities Development Department (www.mdd.mahaonline.gov.in):
The Minorities Development Department was formed as a separate Administrative Department by the Government of Maharashtra in February 2008. The main objectives of the Department are to focus on inclusive growth and to attain justice & equality for all. The Department has a mandate of protecting the Constitutional Rights of all Minority Communities viz. Muslim, Christian, Sikh, Buddhist, Parsi & Jain. The Portals displays Organization Structure, Notification, Central Government Notification, State Government Notification, Department Notifications, Schemes, Institutes/Offices, Maharashtra State Haj Committee, Maulana Azad Minorities Financial Development Corporation, Maharashtra State Wakf Board, Maharashtra State Urdu Literature Academy, Maharashtra State Minorities Commission, Maulana Azad free coaching and Allied Scheme, Online Minority Status Certificate etc. Portal has dynamic registration,
application, and tracking facility for minority scholarships with individual login facility for students across Maharashtra State. Portal also provides information of Banks.

4.2.34 Women and Child Development (www.womenchild.maharashtra.gov.in):
Women and Child Development Department’s web portals has hyperlinks like Child Care Plan, Manodhairya Scheme, Child Development Information of State, Commission for Protection of Child Right, Women Redressal Committee, Maharashtra State Women Policy 2014, Government Resolutions, Tender Related Links, Act and Rules, Citizen Charter, Schemes for Women, Maharashtra State Commission for Women, Central Social Welfare Board, etc. The Government of Maharashtra has established one Child Welfare Committee for each of the thirty five districts of the State. This Chapter deals with the powers, roles and functions of the Child Welfare Committee. The CWC is a statutory body with judicial powers appointed as a competent authority for all children in need of care and protection.

4.2.35 SETU Sangali (http://esetusangli.in):
The aim of this site is to bring government at citizens’ doorstep and to lay a solid foundation for e-Governance, create visibility impact in the lives of people and facilitate a more comfortable interaction between citizens and government. The SETU is an approach in the direction of making citizen government interaction faster, smoother and transparent. Government of Maharashtra has initiated SETU programme to facilitate citizen for their local governance requirements like birth and death certificates, income and domicile certificates etc. All the district head quarters and Tehsil offices are provided with this centrally designed but locally working automated software. This also has facilities to check certificate status, application form, Certification verification etc. SETU scheme is already become a very successful and popular facility among the citizen of Maharashtra.

4.2.36 Textile Department (www.mahatextile.maharashtra.gov.in):
The Textile Department Government of Maharashtra web portal has following links, home, orders and circulars, Bank Registration, e-filling, User Manual. The Central Government announced its revised textiles policy in the year 2000. Thereby an opportunity has been given for taking necessary measures to develop the textile sector in the country, and for the States to expand/develop industries affiliated to manufacturing of
Textiles. In order to avail benefits of the Central Government’s policy, some other States of the Country have announced independent policies for their State. Textile industry is second only to agriculture in importance. It has the capacity to create the maximum jobs/employment after agriculture. The object of the policy is to lay special emphasis on raising processing units at various levels from cotton to manufacturing textiles for the assured long term development on priority basis in the cotton producing sector, expansion of the textile industry and growth of employment in the State.

4.2.37 Maharashtra Pollution Control Board (www.mpcb.gov.in):
Maharashtra Pollution Control Board is implementing various environmental legislations in the state of Maharashtra, mainly including Water Prevention and Control of Pollution Act, Air Prevention and Control of Pollution Act, 1981, Water Cess Act, and some of the provisions under Environmental Act, and the rules framed there under like, Biomedical Waste Rules, Hazardous Waste Rules, Municipal Solid Waste Rules, etc. MPCB is functioning under the administrative control of Environment Department of Government of Maharashtra. Some of the important functions of MPCB are, to plan comprehensive program for the prevention, control or abatement of pollution and secure executions, to collect and disseminate information relating to pollution and the prevention, control or abatement, to inspect sewage or trade effluent treatment and disposal facilities, and air pollution control systems and to review plans, specification or any other data relating to the treatment plants, disposal systems and air pollution control systems in connection with the consent granted.

4.2.38 SSC Board Pune (www.sscboardpune.in):
The web portal of Secondary School Board, Pune has displayed information like seating arrangement for SSC examination, circulars for schools, ICT Practical Answer Book, SSC Gradation Circular, SSC Oral, Practical, ICT, Technical SSC Sports Concession Circular, SSC Handicap Concession Circular, SSC Attendance Circular, HSC-SSC-Prelist, ICT Text book and Question, Papers, SSC Syllabus, SSC Textbook etc. The geographical area State Board of pedagogy, Pune came into existence in 1966 to control bound matters referring to pedagogy within the state of geographical area. The most outstanding task of the board is to conduct the SSC and HSC examinations.
4.2.39 Rural Development Department (www.ruraldev.maharashtra.gov.in):
Rural development is influenced by a multitude of factors such as natural resources, human labour resources, capital, technology, public policies, and institutions and organizations. The economic life of a community takes place in a milieu of institutions and organizations; the former embodying the rules of the game and the latter denoting formal or informal structures comprising groups of individuals having common interests. They together largely determine the economic structure of the community and set the rules in which the economic game is played. The portals show links like Our Vision, Publications of Department, Information Department PMGSY Telephone Directory Photos of ECO Village, Other Information, Corrigendum Regarding promotion of Lady Health, etc.

4.2.40 Housing Department (www.housing.maharashtra.gov.in):
The web portal of Housing Department is designed by NIC, Maharashtra. It displays Information, MHADA and other offices, 17 Points Right to Information, Subject list, Housing Department Act and Rules, Telephone Directory, Citizen Charter, Related Links, Budget Estimate 2012-2013, Maharashtra State Housing Policy etc.

4.2.41 Dr. Babasaheb Ambedkar Research and Training Institute (www.barti.maharashtra.gov.in):
Dr. Babasaheb Ambedkar Research and Training Institute, BARTI, Pune is an autonomous organization under the Department of Social Justice and Special assistance, Government of Maharashtra. Its vision is to build a strong foundation for cohesive societal order on social equality platform with the help of strategic, professional & scientific research and training in the social sector to devise and advocate policies for social transformation. BARTI is announcing Coaching Classes for the Common Written Examination to be conducted by IBPS for the post of Clerical grades, for the candidates belonging to Scheduled Caste, VJNT, SBC, and OBC categories who desire to appear for Examination. The Classes are conducted in selected educational institutions in Pune.

4.2.42 Directorate of Employment and Self Employment (www.maharojgar.gov.in):
To facilitate employment and provide self-employment guidance for the youth to enhance their incomes, thus promoting inclusive growth and to provide, responsive, transparent and decentralized employment services and promote Self-Employment, e-Governance,
employability of job seekers, motivating employers to seek candidates and achieve equitable socio-economic development. The Portal provide information of Registration and Placement of Job Seekers, SMS Alerts for eligible job seekers, Registration of Job Providers, Employment Market Information, Occupational Information, Career Guidance & Counseling, Employment Promotion Programme, Skill Development, Job Fair, Training for Tribal Youth, CNV Act, 1959 implementation, Seva Society, etc. Also support & assistance to service provider & service seeker from unorganized sector, Special employment & self-employment guidance centers for differently-able persons, Career Library etc are also displayed.

4.2.43 DBAM University, Aurangabad (www.bamu.net):
Dr. Babasaheb Ambedkar Marathwada University, Aurangabad has recently launched their new and upgraded web portal. This displays information and links of Center for International Relations, Pre-IAS Coaching Center, University Circulars, Academics, Examinations, Sub centre Osmanabad, Academic Staff, Student Facilities, Affiliated Colleges/Centers, Study Centers, Other Sources, Tenders/Quotations, Recruitment, KRC (Central Library), etc. This university was established primarily on the initiative of Babasaheb Ambedkar so as to fill the huge lacuna of higher education facilities in western Vidarbh, Marathwada and North Maharashtra region. The university was established in 1958. It is one of the oldest premier university established by Maharashtra state government after Mumbai and Pune Universities. Since its inception, the university has around 400 colleges affiliated to it which are listed on the portal and come under four districts, Aurangabad, Jalna, Beed and Osmanabad.

4.2.44 Maharashtra State of Board of Technical Education (www.msbte.com):
The web portal www.msbte.com has following information and links displayed. Design and develop the curricula of Diploma, Post Diploma and Advanced Diploma Programmes, Grant affiliation to the instructions running MSBTE's programmes, Conduct academic monitoring of the affiliated institutions, through Curriculum Implementation and Assessment Norms (CIAAN), Organize Faculty Development Training Programs e.g. content updating trainings, soft skills trainings, industrial trainings and management trainings, hands on skills trainings for polytechnic teachers, Grant equivalence to the programmes offered by autonomous polytechnics & other
organizations, Conduct examinations, declare results and award certificates, Felicitate the State level rank holders and award certificates of Merit, Prescribe standards for curriculum, infrastructure and other resources, Generate question papers through Question Banks, Design and develop curricula of need based Diploma programmes, Develop Lab Manuals, CAI Packages, Text books and other Learning resource packages for effective teaching learning process, Revise the curricula of the existing programmes periodically on scientific basis by conducting conferences, studying technological advancements, latest market requirements, job analysis etc, Undertake controlled academic autonomy projects of the Polytechnics outside Maharashtra State, Undertake external projects, consultancy and other assignments related to examination system and technical education, Organize Career Fairs to promote technical education especially in remote places, Conducts Online MSCIT Examinations, etc.

4.2.45 Directorate of Technical Education (www.dtemaharashtra.org.in):
The role of the Directorate of Technical Education is to maintain, enhance the standard, quality of technical education by laying the policies, establishing developing Government Institutions, guiding supervising the aided, private institutions, interacting with industry and national level institutions, coordinating with other departments of State Government, Government of India Statutory Organizations and to contribute to the development of industry society at large. The DTE portal has interactive links for Engineering, Diploma, MBA, MCA, admissions. The portal performs activities for students’ right from registration, application, examination, results, merit list, allotment of seats, and confirmation of admissions. Portal also has institute level login facilities to admin the necessary activities. Circulars, notifications, FDP, schemes, scholarships, GRs and other informative links are also available on the portals.

4.2.46 Maharashtra Public Service Commission Online (www.mpsc.gov.in):
The Maharashtra Public Service Commission, MPSC is a body created by the Constitution of India to select applicants for civil service jobs in the Indian state of Maharashtra according to the merits of the applicants and the rules of reservation. It provides a smooth and efficient functioning of the Government of Maharashtra by providing suitable candidates for various Government posts and advise them on various service matters like formulation of Recruitment Rules, advice on promotions, transfers
and disciplinary actions etc. MPSC has been entrusted with the following major functions, to conduct examinations for appointments to the service of Government of Maharashtra and its allied organizations, to advise the state Government on, matters relating to methods of recruitment to the various services, suitability of candidates for appointment to the services through making promotions, deputations and nominations and transfers etc.

4.2.47 Directorate of Medical Education (http://www.dmer.org):
The Director Medical Education and Research is the competent authority for Common Entrance test for admission to Health Science Courses (MH-CET). The dedicated and well designed web portal has links like About DMER, NEET, Inspection Proforma, Tenders, Online Registration facility for CETs, Results, etc. The Directorate of Medical Education and Research controls and regulates the administration of 11 Government Medical Colleges and hospitals along with Health centers attached to them. It also regulates 3 Government Dental Colleges and Hospitals.

4.2.48 Director Higher Education (www.dhepune.gov.in):
Directorate of Higher Education is the nodal agency sponsored and activated by Ministry of Higher Education, Maharashtra Government. The main objectives of the Directorate are to provide bridge role among Ministry of Higher Education of Maharashtra Government, Universities in Maharashtra, Private Colleges and Government Colleges. The Director is the chief person to control the whole activities and is supported by seven regional Joint Directors. For nearly each university one joint director is appointed. The office has also direct control over government colleges. The whole activities of government colleges get sanctioned by this directorate. Overall, following are the main activities of Directorate, Higher Education Controlling Government Colleges, Staff sanctioned, staff allocation and fund allocation Recommendation to Ministry for opening and closing of colleges in a particular region, UGC Sponsored Salary distribution, control and management Recommendation for College grants, Evaluation and Management etc. The portal shows information under office tab as: Introduction, Claims, GRS, Director, Joint Director, under Service Tab: Nagari Sanad, UGC Information, List of Colleges, Scholarship, Notifications and under Other sections tab: NAAC information, MIS notification etc.
4.2.49 Maharashtra Online (www.mahaonline.gov.in):
MahaOnline integrates the front-end citizen portal with back-end DigiGOV making it the first of its kind on this scale by any state government in India. Citizens in 10,483 rural and 1336 urban localities are being provided various online services through Common Service Centre’s of MahaOnline. It include 7/12 extract, Birth and Death Certificate, No-objection certificate, Solvency Certificate etc. MahaOnline is also generating employment in these rural and urban areas, as it is deploying local people to work in Common Service Centre’s. Till date, almost 35000 people are working with such centers and two time increase in manpower requirement is expected in future. MahaOnline is also preparing websites for various departments of Government of Maharashtra. It includes State Excise, Sugar commissionerate, MSRDC, Fire Services, Eco village, Tech Saturday, MPSP etc. All the information on these websites is being available in Marathi and English. It will be beneficial for common people to find required information in their mother-tongue on these websites.

4.2.50 Public Health Department (www.arogya.maharashtra.gov.in):
The official web portal of Public Health Department, Government of Maharashtra has links like National Programme for Control of Blindness, National Leprosy Eradication Programme, National Iodine Deficiency Programme, Integrated Disease Surveillance Programme, Doctors Availability, Blood Bank Services, School Health Programme, etc. In the state, under Public Health Department, health services are provided to rural population by 1,811 Primary Health Centers, 10,580 Sub Centers, and 37 Ashram School. Services provided by Primary Health Center are - OPD, 6 beds indoor ward, Emergency services, Operative & Laboratory facilities, implementation of various health programmes, family planning services and treatment of patients referred by sub centers.

4.2.51 Maharashtra Remote Sensing Application Centre (http://www.mrsac.gov.in):
Maharashtra Remote Sensing Application Centre was established in 1988 at Nagpur as an autonomous Organization under the administrative control of Department of Planning, Government of Maharashtra. With full support of Government of Maharashtra, MRSAC is recognized as a premier institution to offer benefits of Remote Sensing and Geographic Information System (GIS) Technologies to the State. The services like Reliable, cost & time effective Consultancy in Geo-spatial domain using latest state of art in Remote

4.2.52 Tata Memorial Centre (https://tmc.gov.in):
The Tata Memorial Centre is the national comprehensive cancer centre for the prevention, treatment, education and research in Cancer and is recognized as one of the leading cancer centers in this part of the world. This achievement has been possible due to the far-sighted and total support of the Department of Atomic Energy, responsible for managing this Institution since 1962. The website provides various types of general information as, Online Patient Services, e - Medical Records, Online Donations Services, Travel Facility, Schedule of Charges, International Patients Advisor, Classification of Surgeries, Observer-ship Application, WHO Employment, Pancreatic Cancer India, Brain Tumor Foundation, Tobacco Act. The citizens can make new patient registration to Avail Laboratory and Imaging Service, e-Medical Records, etc.

4.2.53 Criminal Investigation Department (http://www.mahacid.com):
The website provides various types of general information about CID activities, News & Events, Feedback, Absconders, Important & Downloads, Important Links, FAQ, etc. The website also offers information on; Wings of CID, Law & Research, Computer Section, Finger Print Bureau, Handwriting Section, Photographic Section, Dog Training Centre, Administration, Right to Info. Act, etc. The Ministry of Home Affairs has conceptualized the Crime & Criminals Tracking Network and Systems (CCTNS) project as a Mission
Mode Project under the National e-Governance Plan (NeGP). This is an effort of the Government of India to modernize the police force giving top priority to citizen services, information gathering, and its dissemination among various police organizations and units across the country.

4.2.54 Crop Pest Surveillance and Advisory Project (http://www.ncipm.org.in):
The information like NCIPM at a Glance, About Institute, Organizational Setup, Cadre Strength, Research & Administrative Units, Staff, Institute Activities, Research, Projects, Achievements, Technologies Developed, Recent Publications, Awards/Honors, etc is available on the web portal. National Centre for Integrated Pest Management of Indian Council of Agricultural Research, India was established in 1988 to cater to the plant protection needs of different agro-ecological zones of the country. In spite of a large expert workforce across different plant protection disciplines, there are still epidemics of pests on different crops in the recent past with the chronic pest problems assuming serious proportions. The Centre has a strong institutional network in place to take on the challenges of plant protection in the country in a harmonized manner.

4.2.55 e-Parwana Department of Agriculture (http://mahaagriiqc.gov.in):
Agriculture department considers farmer as the focal point and the whole department is organized in such a fashion that a single mechanism is working to facilitate the farmer for adoption of advanced technology and sustainable use of available resources. Using this web site you can apply for New Manufacturer License for Seed, Fertilizers and Insecticides. One can submit monthly sales return and product information online, can search license information and product information, can access License validity & Application status using Mobile, can apply for dealer license that includes; Renewal/Amendment, Product List, Search Licenses, Search Products, Manufacturer License, Dealer License, etc.

4.2.56 Maharashtra Livestock Development Board (http://mldb.in):
The web portal of Maharashtra Livestock Development Board has main links like Progeny test, location, animal information, milk yield etc. It has schemes like PM Package, Establishment of Maharashtra Animal and Fisheries Science University Expansion and Modernization of Quality Control Laboratory, Goregaon, Mumbai Discretionary Grants Strengthening of office of Commissioner of Animal Husbandry Up-
gradation of feed analysis lab Mapping of Micronutrients, Shahid Adivasi Govari Smruti Sheli Palan Sanstha. The Agriculture, Animal Husbandry, Dairy Development and Fisheries Department are the administrative department.

4.2.57 Maharashtra State Veterinary Council (http://msvc.in/index.html):
Government of Maharashtra established the office of the Maharashtra State Veterinary Council With its head quarter at Nagpur in 2001. The objectives of the council are, to enroll the name of a person who possess the recognized veterinary qualification, to prepare and maintain the State Veterinary Practitioner’s Register containing the names of all persons who possess the recognized veterinary qualifications, to renew the names of registered veterinary practitioners, to issue provisional registration to veterinary graduates undergoing internship programme, to issue duplicate certificate in the event of loss or destruction of the registration certificate, to transfer the registration from other State Councils to this State Council, to issue No Objection Certificate in cases of transfer of registration to other State Councils, to regulate veterinary practice in the State, to advise the State Government on all regulatory matters concerning veterinary practice. All this information is available on the web portals.

4.2.58 Sugar Commissionerate, Maharashtra State (http://mahasugarcom.gov.in):
The sugar industry plays a major role in the economy of Maharashtra. The sugar industries in Maharashtra have been the nuclei of economic and social growth in rural Maharashtra. Being a part of the sugar sector the Commissionerate of Sugar has an important role to play in the development of the socio-economic landscape in the state. The role of the Sugar Commissioner is both Developmental and Regulatory. The Commissioner exercises the powers and functions of the Registrar under the Maharashtra Cooperative Societies Act. The web portal shows department information, GRs, circulars, bylaws, citizen charter, sugar release orders, sugar schemes, Committee reports, Amendments in Cooperative Acts, Details of sugar Factories in Maharashtra, etc.

4.2.59 Maharashtra State Agricultural Marketing Board (http://www.msamb.com):
Maharashtra State Agricultural Marketing Board which houses a separate Project Management Unit to ensure the efficient implementation of Agribusiness Infrastructure Development Investment Programme with a focus on facilitation and coordination. The unit invites bids from the private sector to design, construct, operate and maintain the
projects on PPP basis; and the successful private sector concessionaires will be expected to invest, build and operate projects on land provided on lease by the government. The web portal displays information like Exports, Maharashtra Agriculture Competitiveness Project, Infrastructure Development Investment Programme, PPP Schemes, AGMARKNET, Krishinirdeshika, and Maharashtra State warehouse Corporation, projects, Schemes, Activities, etc.

**4.2.60 Rajiv Gandhi Jeevandayee Arogya Yojana (http://www.jeevandayee.gov.in):**
Rajiv Gandhi Jeevandayee Arogya Yojana is started by Government of Maharashtra as per the guidelines of Central Government. The web portals is showcasing information of General Surgery, The main objectives of Yojana is to improve access of Below Poverty Line and Above Poverty Line families to quality medical care for identified specialty services requiring hospitalization for surgeries and therapies or consultations through an identified Network of health care providers. The scheme RGJAY has been implemented throughout the state of Maharashtra in phased manner for a period of 3 years. The insurance policy/coverage under the RGJAY for the eligible beneficiary families in 8 districts: Gadchiroli, Amravati, Nanded, Sholapur, Dhule, Raigad, Mumbai and Suburbs. The benefits of the Yojana are to provide 972 surgeries/therapies/procedures along with121 follow up packages in following 30 identified specialized categories. The scheme has facility of cashless transactions, online claim settlements. The portal shows information of Reports and Statistics, Notices, Hospitals, Networked Hospitals, Health Card, operational Guidelines, etc.

**4.2.61 Commissioner for Cooperation & Registrar of Cooperative Societies (http://sahakarayukta.maharashtra.gov.in):**
Commissioner for Cooperation & Registrar of Cooperative Societies is under the Department of Cooperation, Marketing and Textiles, are associated with the rural finance and Primary Agricultural Cooperative societies, Banking including District Central Cooperative Banks, Industrial Cooperatives, Housing Societies which are governed under the Maharashtra Cooperative Societies Act. Major functions of the Sahakar Ayuktalaya are, Registration of Cooperative Societies, Rights of the members, Privileges of the societies, Property and Funds of the society, Management of the society, Audit, Inquiry and Inspection, Disputes, Liquidation of Societies, Offenses and Penalties, Appeals,
Reviews and Revision, etc. Web links are about us, Notifications, Important Events, Download, Statistics, institutes, Housing manuals, e-Prakash; GDC&A board information, etc.

4.2.62 Charity Commissioner, Maharashtra State (http://mahacharity.gov.in):
The Charity Commissioner is an authority to register such organizations as a society. When a trust is constituted as a society, it is required to be registered under the Societies Registration Act. The portal has information like know your trust, know your case, About us, Hospitals, Charity Offices in Maharashtra, Acts and rules, circulars, Orders, forma. FAQs, etc.

4.2.63 Maharashtra Fire Services (http://www.mahafireservice.gov.in):
The web portal of Maharashtra Fire Services has following online facilities. e-Fire approval, e-License approval, welfare association etc apart from regular web links. The Service is expected to focus on fighting fires, and the law constrained what they could do. Since then the role of the Fire Service has changed a great deal. As a result, under the new Act, Fire and rescue Authorities now have a range of statutory duties to promote fire safety and to prepare for fighting fires and protecting people and property from fires, rescuing people from road traffic accidents, dealing with other specific emergencies, such as flooding or terrorist attack which are set out by statutory order and can be amended in line with how the role of the Service may change in the future.

4.2.64 Zilla Parishad Jalgaon (http://zpjalgaon.gov.in):
Jalgaon Zilla Parishad has established, documented, implemented & maintained the Quality Management System to demonstrate its ability to meet customer & applicable regulatory requirements, also committed to enhance customer satisfaction by continually improving effectiveness of the QMS and its processes. The following areas in accordance with the state regulations enforced from time to time and from the location as given, General Administration, Health, Animal Husbandry, Primary Education, Secondary Education, Grampanchayats, Rural Water Supply, Minor Irrigation, Works, Social Welfare, Krishi, Mahila and Balkayan, Finance and Accounts, etc. The portal includes links of RTI, About us, ZP Schemes, Services, Beneficiaries, Information of Jalgaon District, Taluka and villages, e-tenders, Advertisements-Services and e-Governance.
4.2.65 Department of Panchayat Raj (http://www.mahapanchayat.gov.in):

In 73rd Constitutional Amendment, 2,38,000 Panchayats representing about 6,00,000 villages have been constituted and about three million rural people, one third of whom, by law have to be women, elected to Panchayat bodies. As a first step, there is a need to provide education and training to impart self-confidence to those who have been socially marginalized on caste, ethnic and gender considerations. At the same time, it is necessary to change the attitudes of the socially powerful towards full acceptance of grassroots participation in planning and management of local level development. A major area of training for Panchayat members is awareness and capacity building for mobilization and sustainable management of social, physical and financial resources in order to improve the livelihoods of the rural poor who, according to latest official government estimates, make up about 19 percent of the country's 1 billion people. The portal has Schemes, Notices, Indira Aawas Yojana, Swarana Jayanti Gram Swayamrojgar Yojana, etc.

4.2.66 Slum Rehabilitation Authority Government of Maharashtra (http://www.sra.gov.in):

The Government of Maharashtra and the Municipal Corporation of Greater Mumbai set out a special policy for planning the relocation of the 20,000 households, using the information from a census Mahila Milan completed in 1995. Both the schemes depended on private investments and increased the role of developers and builders in providing housing to the poor, the method generally being to allow Incentive FSI to the developers who could then make profit by selling the surplus FSI as tenements or in the form of Transfer of Development Rights (TDR) in the open market. A part of this profit could thus be utilized to cover the cost of housing for the slum-dwellers. Web portal displays information of about SRA, Schemes, Dharavi, RTI, resources, contact etc.

4.2.67 Software for Assessment of Disability (https://sadm.maharashtra.gov.in):

According to census 2001, Maharashtra has around 1.6 million disabled people. At present disability evaluation in India is needed to award compensation, stipends, employment, conveyance allowance, travel concessions, tax-deduction benefits, admission to various courses etc. to the disabled. There were a lot of issues ranging from identification of actual beneficiaries, duplication of records, negligence, corrupt practices etc because of which the PWD’s were unable to receive the services to which they are
entitled to. The case study outlines the current process of issuance of Disability certificates in Maharashtra, the issues faced by the Administration, people and Doctors in the current process and how the use of Information Technology helped in streamlining the process and weed out the challenges. The case study explains the e-Governance initiative taken by the Government of Maharashtra by developing the online software called SADM (Software for assessment of Disability, Maharashtra) in order to bring in transparency and objectiveness for calculation of the Disability percentage. The portal shows Reports, GR and Acts, List of Hospitals, Check Disability, Certificates, Administration Console, etc.

4.2.68 Caste Validity Online (http://evalidityonline.com):
The web portal of online caste validity has links like online application, search application, caste list; contact us, forms, GR, ACT, Rule, Judgment etc. It has also facility for admin and student login. The various schemes which are available on these portal are, Scheme of National Overseas Scholarship for Other Backward Classes candidates and Passage Grants as a Central Sector Plan Scheme during the XII Five Year Plan, Pre Matric Scholarship for OBC Students, Post Matric Scholarship for OBC, National Backward Classes Finance and Development Corporation, State-wise / Scheme-wise Expenditure under the Pre-Matric / Post-Matric and Hostels for OBCs.

4.2.69 Sanjay Gandhi and Shrawan Bal Seva Yojana (http://www.dilasaaurangabad.com):
Maharashtra Government provide financial assistance to destitute persons, blind, disabled, orphan children, persons suffering from major illness, divorced women, abandoned women, women freed from prostitution, etc. through different schemes. Out of these schemes some schemes have implemented by State Government and some by Central Government. Special Assistance Scheme, Sanjay Gandhi Niradhar Anudan Yojna, Shrawan Bal Seva Rajya Nivrutti Vetan Yojna, Indira Gandhi National Old Age Pension Scheme, Indira Gandhi National Handicap Pension Scheme, Indira Gandhi National Widow Pension Scheme, National Family Benefit Scheme. The portal has links like About Dilasa, Process Flow, e-mail Ids of officers; Meeting Dates, Aurangabad BC Map, Beneficiary Verification, Scheme, Talukas Wise Beneficiary, Related Links, Contact Us, etc are available on the portal.
4.2.70 Maharashtra News Portal (http://www.mahanews.gov.in):
The portal is owned by Director General of Information and Public Relations (DGIPR).
Portal is official news bulletin web portal. The portal give news region wise, have inks like e- Culture, Latest News, Lokrajya, Job Search Portal, etc.

4.2.71 Maharashtra Housing & Area Development Authority (mhada.maharashtra.gov.in):
MHADA is an apex public body constituted under MHADA act under Housing Department Government of Maharashtra and integrated the activities and functions performed by statutory bodies to provide comprehensive, co-ordinate approach to the problems of housing. Portal displays information through links like, about MHADA, Contacts, Citizen Charter, FAQs, New Provisions, Affordable Housing, Biometric login, tenders, etc.

4.2.72 Maharashtra State Information Commission (http://sic.maharashtra.gov.in):
Government of Maharashtra has constituted the Maharashtra Information Commission consisting of State Chief Information Commissioner and Seven State Information Commissioners. Online facilities like Application, second appeal, important letters, enquiry, public notices, and RTI rules are available on the portal.

4.2.73 Maharashtra Prathamik Shikshan Parishad (http://www.mpsp.maharashtra.gov.in):
Sarva Shiksha Abhiyan a comprehensive and integrated flagship programme of Government of India stared in 2000 which gives Right of Free and Compulsory Education to Children. Maharashtra Prathamik Shikshan Parishad is a Government of Maharashtra undertaking which is looking after the effective implementation of this SSA programme in the State. The gigantic dimensions of the SSA programme and the financial implications call for meticulous planning and rigorous appraisal. The scheme constitute Universal Access and Retention, Enhancing Quality, Bridging gender and Social Category gaps, Community Participation, School Infrastructure, Management and Monitoring with special focus on 14 districts. Rigorous input has been sought from schools at village level to ensure sound data and planning inputs have been taken from School Management Committee via School Development Plans. The major web links are state profile, right to education, schemes, interventions, budget, downloads etc.
The portal has links home, about us, The Commission, Aims and Objectives, Functions, Approach, Activities, Sanctioned Projects, Project Areas, Contact us etc.

4.2.75 Director General of Information and Public Relation (dgipr.maharashtra.gov.in):
The portal has links, home, online services, structure and processes, circle branch, books and publications, tender, citizen charter, RTI Office Information etc.

4.2.76 Water Conservation Department (https://waterconserve.maharashtra.gov.in):
The main functions of water conservation department are, to construct and maintain all minor irrigation structures below 250 Hectares, to construct and maintain soil and water harvesting structures with people's participation, to create awareness and capacity building on soil and water conservation issues, to create awareness and promote ‘Social Forestry’, to promote proper utilization of water harvesting structures. The portal has links; Government Resolutions, Tender, Water Conservation Department, Subject List, Image Gallery, Advertisement for the recruitment of Junior Engineer and Civil Engineering Assistant on contract basis under Vidarbh, Intensive Irrigation Development Programme, etc.

4.2.77 Home Department (https://home.maharashtra.gov.in):
The official web portal of Home Department, Government of Maharashtra, has links like Government Resolutions, Tender, and Citizen Charter etc.

4.2.78 Planning Department (https://plan.maharashtra.gov.in):
The official web portal of Planning Department, Government of Maharashtra, has links like Objective, Organizational Structure, Telephone Directory and e-mail Ids, Governor's Directives, Planning, Library Publications, etc.

4.2.79 Pimpri Chinchawad Municipal Corporation (www.pcmcindia.gov.in)
Pimpri Chinchawad Municipal Corporation has links Governing Body, Cooperators, Zonal Offices, Electoral wards, Departments, Policies, Budget, Citizens' Charters and e-Services like e-Tenders, Property & Water Tax, Building Permission, Birth & Death certificate, Local Body Tax, Grievance Registration, Sonography (F-form). It has also some other links like Apply for job, Authorized Constructions, Unauthorized
Constructions, Reserved Lands, Agenda & Resolutions, Town Planning public notice, Aadhaar card, Maharashtra GR Search. The portal has download facility of various forms, etc.

**4.2.80 Maharashtra State Board of Secondary & Higher Secondary Education**
(www.mahahsscboard.maharashtra.gov.in)
The Maharashtra State Board of Secondary & Higher Secondary Education conducts the HSC and SSC Examinations in the state of Maharashtra through its nine Divisional Boards located at Pune, Mumbai, Aurangabad, Nasik, Kolhapur, Amravati, Latur, Nagpur and Ratnagiri. The Board conducts examination twice a year and the number of students appearing for the main examination is around 14 Lakh for HSC and 17 Lakh SSC, for the supplementary examination around 6 Lakhs students are appears HSC and SSC together. There are about 21000 SSC schools and 7000 Higher Sec. Schools, Junior Colleges in the entire state. The portal has links like Home, about us, Divisional Boards, Subject and Syllabus, School College search, Rules of Affiliation, Scholarships, etc.

**4.3 Government to Business (G2B) Portals:**
The following 19 portals taken for parametric evaluation under G2B category and respective URL are as listed below:

1. e-Tendering System (www.maharashtra.etenders.in)
2. Bank of Maharashtra (www.bankofmaharashtra.in)
3. Maharashtra Post (www.maharashtrapost.gov.in)
4. Maharashtra Industrial Development Corporation (www,midcindia.org)
5. Industries, Energy and Labour Department (www.industry.maharashtra.gov.in)
7. Tender Information (www.mahatenders.gov.in)
8. Maharashtra State Warehousing Corporation (www.mswarehousing.com)
11. Small and Medium Enterprises (http://www.mahasme.in)
12. Maharashtra Small Scale Industries Development Corporation Ltd (www.mssidc.org/)
13. City And Industrial Development Corporation (www.cidco.maharashtra.gov.in)
14. Registrar of Partnership Firms (http://rof.maharashtra.gov.in)
15. Department of Sericulture (http://www.mahasilk.maharashtra.gov.in)
17. Food and Drug Administrator (http://fda.maharashtra.gov.in)
19. Maharashtra State Road Development Corporation Ltd (https://www.msrduc.org)

4. 4 Government to Employee (G2E) Portals:
Following 14 G2E portals are taken for parametric evaluation respective URL are as listed below:

1. Principal Controller of Communication Accounts (www.ccamaharashtra.gov.in)
2. Department of Accounts and Treasuries (www.mahakosh.in)
3. General Administration (www.gad.maharashtra.gov.in)
4. e-Governance Training and Certification (http://egovtraining.maharashtra.gov.in)
5. Yashwantrao Chavan Academy of Development Administration (www.yashada.org)
7. Maharashtra Coastal Zone Management Authority (https://mczma.maharashtra.gov.in)
10. Koyna Design Circle (http://kdcpune.org)
11. Maharashtra Residency Delhi (http://www.maharashtra. sadan.org)
13. Accountant General Maharashtra (http://agmaha.nic.in)
14. e-Tendering System for Government of Maharashtra (www.maharashtra.etenders.in)