APPENDIX B : QUESTIONNAIRE FOR USERS'
Appendix B

Information Needs of Decision Makers / Planners / Engineers / Officers working in Hydro-Power Sector Organizations

QUESTIONNAIRE

Your cooperation in filling this Questionnaire is solicited. All information provided in this Questionnaire will be treated as strictly confidential

(RAKESH PRASAD)

1. Personal Bio-data (Please tick whenever applicable)
   1. Name
   2. Designation
   3. Name of the Organization/Institute
   4. Experience (in years)
   5. Broad field of specialization (Civil/Mech./PR)
   6. Nature of Job (Planner/Advisor/Tech/Prof.)
   7. Language Known (Read/Write/Both)
   8. No. of Publications

2. Information Needs
   1. Approximately time spent per week on the following:
      a. Project/Unit work
      b. Literature search
      c. Correspondence
      d. Discussions
   2. How do you start your search?
      a. Search personal collections
      b. Contact a person
      c. Visit a library
   3. Are you aware of the R & D in the Power Sector?
   4. Do you get a document from your library promptly?
   5. Does your library meet most of your information requirements?

21. Pl. tick the type of your information need

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1. Information need to conduct experiments and research.
2. Information need to take decisions.
3. Information need to seek new ideas.
4. Information need to make professional contributions
5. Information needs to Co-ordinate the group activities.
6. Any others (Please specify )

2.2 Please indicate the purpose of your visit to the library of your organization?
   a. To borrow and return documents
   b. For light reading
   c. To update knowledge
   d. To consult documents for research
   e. Others (Please specify) 

3. Use of Information Sources(Please tick whichever is applicable)

3.1 Documentary information source/s you use in your library to meet your information needs. (Pl. ticks one or more).
   1. News papers
   2. Water reports
   3. Weather reports and forecasts
   4. Standards/Patents
   5. Schedule rates
   6. Parliamentary Publications
   7. Power/Energy Statistics
   8. Publications from Power Sector bodies
   9. Scientific Journals
   10. Conference proceedings & Monographs
   11. Reference Books (Encyclopedia, Directories, Dictionaries, Maps, Atlas etc.,)

3.2 Informal Channels used to meet your information needs.
   1. Interaction with eminent Engineers in the same Organization. Yes/No
   2. Interaction with eminent Engineers from other organizations. Yes/No
   3. Scientific attaches and Consulates of foreign Countries., Yes/No
     like CIGRE, ASM, RERIC, SEI IGU, IEA, ICORE, IAEA, IAEIG & D, SAAIR, E IU, IASH, ITA, ISRM, ICOLD, IWRA etc.
   4. Corridor meetings at Conference etc., Yes/No

4. Information Services providing by your library
4.1. Do you avail the following services(Manual/Computerized) from the library staff?
   a. Location of documents Yes/No
   b. Query answering Yes/No
   c. Location/Checking references Yes/No
   d. Reading guidance Yes/No
e. Indexing Service
f. Current Contents Service
g. Bibliographical Service
h. Abstracting Service
i. Current Awareness Service (Current arrivals in library-CAS)
j. Selective Dissemination Service (Specialization Information)
k. Translation Service
l. Reprographic Service (including slides)
m. Online Searching
n. Internet Browsing/E-Mail
o. CD-ROM Database searching (IEEE, INSPEC, COMPENDEX etc.)
p. E-Journals
q. Inter Library Loan
r. Document Delivery Services

4.2. Have you ever sought information through National /National Network eg. NICNET, INFLIBNET, ERNET, DELNET, I-NET, INDONET, SIRNET etc)
If Yes, were you benefited from these Networks.  

4.3. Do you feel a need for any of the following for quick, exact and exhaustive retrieval of information?

a. Use of Computers
b. Increasing cooperation by networking
c. Use of Computerized databases
d. Use of Telecommunication facilities
e. Any other (Please specify)

5. Evaluation of the library:

1. The reading environment of your library is? Most Congenial/Congenial/Not Congenial
2. Are you satisfied with the library services? Yes/No
3. Are you satisfied with the behavior of library staff? Yes/No
4. Are you satisfied with the library's collection and resources? Yes/No
5. What are the reasons for non-use of Library:

6. Would you like to attend Library Orientation? Yes/No

6. Suggestions

Please give suggestions for the betterment of library collection and resources, services and attitude of staff etc.

Thanking You