Chapter-6
Summary and Conclusion

This Last Chapter sums up all the previous chapters.

The first chapter

It starts with Introduction related to English Language. There after it introduces various sub-topics related to English, Personality development, Communication skills and many more

English: The building blocks

The manifestation of English utilized as a part of South Asia is primarily British, however as somewhere else American is starting to make itself felt. There are actually, a wide range of assortments of English being used in South Asia. The informed classes talk and compose Standard English, while further down the social and taught scale structures are affected by any of the numerous indigenous dialects.

Notwithstanding of the endeavors of the French to keep up the status of their dialect, English has turned into the dialect of universal tact. It has official status in a bigger number of nations than some other. It is the authority dialect of Commonwealth and of the International Olympic Committee. English is amongst the six authority dialects of the U.N and amongst association's two working dialects, French being the other. English is likewise the dialect of well known youth society. Numerous youngsters in Finland, Japan, Peru or pretty much any piece of the globe – appear to take in as much English from records as from their instructor.

India: World’s second leading English Speaking country
A weekly journal named “India Tribune” mentions that over a hundred million English speakers in India. According to the survey of the Wikipedia, India’s estimate of 350 million population includes two categories — “English Users” and “English Speakers”. The difference between the Speakers and Users is that Users only know how to read English words while Speakers know how to read, understand and spoke English as well as form their own sentences to change in English.

**English usage in India**

- India is known as the land of diversity, is similar to the entire European continent. Each Indian state, which almost equal to the size of a European country, has its own language and its own culture. Each language which belongs to India is distinctly different from another. Most Indian languages have their own script — the scripts are distinctly different from another. As a matter of fact, ten scripts are from India, out of total twenty five scripts invented on this planet by the mankind till date. In India for a person travelling to another state, it is like going to a foreign country.

**English in media**

This part of the chapter talks how because of English the media is blooming. And India is benefitted.

**Role of English in India's social fabric**

English skills are part of the social hierarchy in India. Pragmatically every person in the upper middle class and higher class section of the Indian society is fluent in English. In fact, fluency in English is kind of a pre-requisite for the upward movement in the class ladder. An Indian entrepreneur with inadequate English skills who is upwardly mobile successful is not considered blue-blooded enough and is persona non-grata at country clubs or the turf clubs of India. A classic example is the difference between the English-speaking movers and shakers from Indian
bureaucracy, the power-flexing non-English speaking Indian politicians and the industrial clans.

**English prowess of Indians**

The prime role of English language in society of India is creation new generation of Indians to have near-inhabitant English skills — although the young ones are still in the elementary schools. This fact is illustrates by a superficial visit to any of India's KG or nursery schools in the metro cities.

**Education of India and English Language**

English is universal language accepted all over the world. In various countries, it is a sign of people's aspirations for quality education and knowledge. The usage of English language in our country has been a unique factor. As per educational point of view, English language indeed plays a very important role. Excellent quality in education and advanced studies in areas of science like medicine, engineering, technology etc. are impossible without English language.

**Present India grows with the power of English**

Teach India decided to focus specifically on underprivileged youth to enhance their employability by imparting spoken English skills.

**Teach India’s Impact**

In 4 years, Approx. 30000 lives are changed by the Teach India by providing them spoken English skills and also by facilitating in starting up the career. By this program, Learners are not only gaining self-confidence in communication but also getting Job Offer letter immediately after the completion of the course and supporting their education and family. And the glorious outcome of it is 30,000 students have
passed out of the programme. That 30,000 young adults lives have been changed for the better.

**English Teaching Aid for vernacular School in Maharashtra**

NGO Muktangan, Bombay Community Public Trust (BCPT) and Tata Interactive Systems (TIS) collaborated to help children in state-run and private vernacular medium schools to provide high-quality standardized interactive English teaching aids based on the government prescribed curriculum overcome the English barrier and become employable.

**Personality and Individuality**

Many factors contribute to the first impression that a person makes on others. Like Facial expression, gestures, body build, name, sex appropriateness, racial features, speech, general poise, behavior at first meeting etc. Experience with many people in a variety of social situations contributes to the ability to the size up the members of a group and predict what their wishes will be. Leaders are chosen, in part, because of their recognizable quality of “sensitivity” to other people.

**Determinants of Personality**

The shaping of our personality is influence by several factors. Major among these are: Heredity, traditions, Family background, Our Experiences of Life and the People whom we interact.

**Personality changes during Adolescence**

By ahead of schedule immaturity, both young men and young ladies know their characteristics as they are great or terrible, and they assess these regarding
comparative qualities in their companions. They are likewise very much aware of the part identity plays in social connections and in this manner are emphatically spurred to enhance their identities by perusing books or articles on the subject, for instance in the trust of expanding their social acknowledgement. The pre-adulthood who head off to college normally indicate more prominent social and enthusiastic development and more prominent resilience than the individuals who stay under the parental top.

Numerous conditions in the youthful's life are in charge of embellishment the identity design through their impact on the thought toward oneself. Some of these are like those present amid adolescence, however numerous are result of the physical and mental changes which happen amid youthfulness.

A decently created identity

A decently created individual has the accompanying qualities: Enjoys life, Realizes that any misery he encounters has reasonable reasons, Is fearless, Is ready to keep close and fulfilling associations with individuals, Is ready to meet issues without getting to be more bothered by them than their level of earnestness would warrant, Is sensibly worried about his wellbeing and is not one or the other excessively intrigued by his body capacities nor repulsed by them, Is ready to express legitimate outrage in a socially satisfactory manner, Is not perplexed about individuals, things or circumstances aside from where there is sensible reason to be apprehensive, Has a still, small voice that helps him to keep his conduct worthy for himself as well as other people.

Predisposition feeling about English and Personality Development courses in Technical schools

The attitude framed by the school staff is that it is a light subject and consequently the school disregards the excellent part of English to guzzle in the honest personalities of the youthful yearning designers.

Esteem for English in Indian Society
Learning English is considered as an incredible prestigious deed in Indian situation. Each mother and father wishes to hear their ward talking English. Tad bit of English words from their ward's mouth make them cheerful that their children are getting taught in English. Numerous guardian the individuals who are from uneducated or from vernacular; concede their youngsters in English Medium, supposing it as the greatest uprightness. It makes them feel awesome to tell their neighbors and the relatives that their youngsters take Education in English.

**Develop Good Communication Skills**

It is uncommon to discover somebody who has blend of great specialized and additionally relational abilities. You can venture out in front of your partners in the event that you consolidate the two ahead of schedule in your life. Individuals will judge, assess, allow or piece you, in light of your relational abilities.

**Essentialness of English Communication Skills in Business**

Successful business correspondence empowers an association to market itself in a superior point of view. It aides make a great brand picture and upgrade its associations with open and the media. It helps an association persuade and aide its workers and offer the estimations of corporate society. With compelling business correspondence, the workers can without much of a stretch be told about the corporate society, dreams, arrangements and systems. It likewise permits an association to accomplish better business transactions and fortify the bond with its clients.

**The worldwide part of Business Communication**

The mechanical improvement of the 21st century has achieved advancement in correspondence. Its transformative methodology can be followed from ancient modes of correspondence like sound and images to routine modes and afterward to the current modes like hardware, IT and the PC. We are presently encountering a 'correspondence insurgency, which has completely changed the substance of this century. Gadgets like PC, web, fax, have brought the entire world under their spell.
Gone are the times of moderate method for transport influencing the pace of correspondence.

**Outer Communication and Public Relations**

Numerous organizations concentrate on deals as a measure of business achievement, open observation is pretty much as critical to the association's main concern. Correspondence is one approach to shape and characterize a company's picture to the group, customers, and potential speculators. Outer interchanges, for example, bulletins, media stories and press discharges let people in general think about the organization work environment, ecological endeavors and other picture related exercises, all of which serve to fortify the advertising endeavors of an organization.

**Specialized Advanced Communication**

With the innovative advancement, the correspondence between two entrepreneurs or organizations have gotten to be conceivable due to Emails. However the new era, has completely ruined the English Language with the utilizing contracted words along these lines losing the first appeal of the English words. Toward the end of this sub-theme, Some tips of taking care of Emails are specified for the adolescents.

Further it additionally says about BPO and KPO and how they are searching for Good English speakers for their work.

**Shared relationship of English Language and Personality advancement**

Identity advancement through the medium of English has impact in enhancing the general improvement of understudies.

As Mumbai is a business center point of India. The understudies will improve opportunities in Mumbai itself. They don't need to go far-of chasing for work.
Additionally, as the living style is great here, the understudies learning English and Personality advancement can make their future secured and glad in Mumbai.

The section closes with Problem under control, research target, extent of exploration work and Hypothesis in point of interest.

The second chapter

It talks about a thorough study conducted on English language, personality development, communication skills and all the varied soft skills. Many different books written by eminent authors were read and studied for the research purpose. The review of literature is done in depth. Lots of journals and websites are also referred to do this research. Many research papers have been browsed. The views of the author and their important quotes are mentioned clearly to get distinct knowledge of the topic selected for the research.

The third chapter

It is named ‘Soft Skills Development: A milestone’. This chapter discusses Industry and interaction for skill development. It explains a survey conducted by the Maharashtra State Board Technical Education’s (MSBTE) to know Industrialist’s view on appointing new candidate for their Industry. It shows the initiative taken by MBTE to fulfill key requirement of Employability.

It is well recognized by the industries that the repertoire of skills that successful entry level employees bring to the workplace has two categories: Technical and Soft skills. Soft skills are those that are crucial to an employee’s ability to work smarter. A survey of employees include: articulation, competence in reading, writing, effective listening and oral communication skills; adaptability to cross cultural environment through creative thinking and problem solving, personal management with assertiveness and initiative; interpersonal skills and the ability to work in teams.

Industry and interaction for skill development
Maharashtra State Board Technical Education arranged an interaction of industrialists with academia in the presence of the Hon’ble Minister Rajesh Tope. The “Industry Institution Meet” at VITS Aurangabad was held on 27th January 2014 to get first hand information from the industrialists of Aurangabad region about their technical manpower needs – both in terms of quality & quantity.

**Maharashtra State Board Technical Education’s (MSBTE) initiative to fulfil key requirement of Employability**

Knowing the necessity of Industry, MSBTE has provided for its level best to shoulder the obligation of giving Soft Skills in their overhauled the scholarly world, so that the Industries don't have additional undertaking of preparing the such Engineers. MSBTE's vision to guarantee that the Diploma level Technical Education always matches the most recent necessities of Technology of industry and incorporates the inside and out self-improvement of understudies including social concerns and to end up internationally aggressive, innovation drove association.

Affirmation of Higher Officials and Industrialists on building up the future architects

The MSBTE led the review of Industries in the Maharashtra State. The businesses secured were little, medium and expansive. The information was gathered through a decently planned poll and meetings with chose industry staff. The information was examined efficiently to touch base at the desires predominantly of medium scale commercial ventures. The outcomes proposed that the industrialists & superintendents are thundering over in distress for not watching them in the present educated employment seekers. Bosses need people who have a decent measure of 'delicate abilities'.

With the assistance of MSBTE pamphlet, this data has been extricated. This subtle elements have been sorted as it assumes an indispensable part in satisfying the examination point. Numerous famous business visionaries have communicated their perspectives about new enlistment and their organization's necessity. Additionally school Principal, Professors had been met to know all the more about their
contemplations about the subject acquainted with enhance the delicate aptitudes and English of understudies of Diploma Colleges.

Students’ corner

This topic discusses the views of some students of various colleges to get the feedback of the subject introduced and the benefits they get out of it. This chapter ends with positive feedback of the subject introduced to them.

The fourth chapter

It talks about developing issue and difficulties in certificate universities of designing accessible for directing English and Personality improvement in the Suburban Mumbai. To seek after this examination, 20 universities are overviewed in the rural Mumbai. These schools are un-helped yet affirmed by A.I.C.T.E. Meetings were directed of the staff of English and Personality improvement who are qualified as M.A in English and serve these universities.

More insight about the school profile, understudies and the rising issues and difficulties confronted by them in their administrations is secured in this lesson. Criticism of the educator's instructing has been taken from every contender to get clear thought regarding the showing parts of their staff. The criticism for some educators were great furthermore amazing, not very many are evaluated normal instructors.

A few tips to end up great instructors have been added to improve the educating abilities. Further, pie diagram and diagrams according to the surveys have been plotted to give obvious thought regarding the answers said by the hopefuls.

Inspecting of the inquiries have been carried out, and moreover charts have been plotted to make the things easier. The overview served to comprehend the educator's perspective and additionally the understudy's perspective about the school, studies and
the staff. What's more the outcomes displayed demonstrates the positive part of the work done.

**Fifth Chapter**

The fifth chapter

In this part, we discover commitment of some valuable certainties which would unquestionably help the youths. It begins with specifying great propensities for examining. It characteristically accentuation the adolescent era to keep up better considering aptitudes.

**Examination Fear And how to overcome it**

Apprehension about examination is widespread and is regular. Apprehension makes the understudies to end up genuine, maintain a strategic distance from all different exercises and star contemplating. That is the reason educators and folks attempt to affect some trepidation in the understudies when examination is in the corner. In any case abundance trepidation is counterproductive. It diminishes the effectiveness of the understudy. He or she can't study, learn, review and perform well. This section will advantage everybody who should show up the exams.

**Instructions to overcome modesty**

Life is never impeccable; life can simply be made strides. The defects you may be enduring today are no one's flaw. Accusing your folks is worthless, for them they must accuse their guardians until at last obligation is lost. In one sense, you are not be to reprimanded for your modesty. Your decisions to be latent to individuals are made much sooner than you were equipped for comprehension the suggestions or the sweeping outcomes. You are dependable not for the past, not for the future, yet for the present. What you do today is finished obligation. On the off chance that you keep seeing yourself and your surroundings as you have previously, you future will be the same as you present.

**Procedures to create uplifting demeanor**
An inspirational mentality helps you adapt all the more effectively to the day by day issues of life. It brings confidence into your life, and makes it less demanding to dodge stresses and negative considering. On the off chance that you embrace it as a lifestyle, it will bring valuable changes into your life, and makes them more satisfied, brighter and more fruitful. With an inspirational disposition you see the brilliant side of life, get to be idealistic, and anticipate that the best will happen. It is surely a perspective that is well worth creating.

**Great Impression Techniques**

Numerous individuals originating from the remote towns, are imprudent about their looks. They neglect to inspire amid meetings furthermore their day by day lives. This some piece of commitment ought to help them to change themselves put ahead a decent impression.

**Goal Setting**

To motivate the students to go ahead with their life and career, Goal setting is important. This has been introduced with SMART Model.

- **S** - Specific
- **M** - Measurable
- **A** - Attainable
- **R** - Relevant
- **T** - Time-Bound

**Time Management**

Goal setting and time management work hand-in-hand because you use your free time to get your goals done each day. The more free time you have, the faster you can get your goals done.

Most people don't effectively utilize their time throughout the day. If you are not utilizing all of your time toward achieving your goals, you are slowing yourself down
considerably. Organized time helps you effectively execute your goals so you can get more goals done in the same amount of time.

**Techniques to improve communication: Speaking, Writing, Reading and Listening (S-W-R-L)**

Improvement of Four skills i.e. Speaking, Writing, Reading and Listening are explained here in detail.

- Art of public speaking
- To be a good writer
- To read effectively
- To be a good listener

**Non-verbal Behavior Interpretation**

Man does not communicate through words alone, or only through writing, speaking and listening. There is another aspect of communication: the non-verbal aspect. Depending on the situation we have to make a more or less conscious effort in the use/choice of word. The non-verbal part of communication is very much subtle and instructive. It also forms the larger part of the overall communication activity. It requires serious consideration.

This lesson also depicts the various body language and facial expression meanings in tabular form.

**Importance of Group Discussion and its assessment**

A Group Discussion helps problem solving, decision making and personality assessment. Whether one is a student, a job seeker, a professional engineer or a company executive one needs effective GD skills. Students need to participate in academic discussions, meetings, classroom sessions or selection GDs for admission to
professional courses. A job-seeker may be required to face selection GDs as part of the selection process.

Group Discussion, which is one of the important parts of interview process is explained. It is a screening process in all the companies. Professionals have to participate in different meetings at the workplace.

**New learning techniques**

Many games have to selected with the help of the website to learn English and develop individuals skill in English knowledge and enjoy the task of learning English language with fun.

The sixth chapter summaries the first five chapters. It mentions the recommendation, future scope and limitations of the research.

**Recommendations**

In this research paper, few suggestions are given

To enhance the Studying habits,

How to remove examination fear, How to remove shyness,

How to have positive attitude, good impression techniques,

Goal setting techniques,

Verbal and non-verbal communications,

Group discussion techniques and

New learning techniques introducing games etc.
The new researchers may approach to it with their own new and innovative suggestions and recommendations for the improvements in the selected area of the study can be done.

As the new generation is inclined towards the new technology, the professors should use modern techniques to present their lecture and make it interactive rather than just using conventional method of teaching; as it happens in Indian schools and colleges.

**Future scope**

As a future scope of research, it may be suggested that this Personality Development subject can be studied along with

- moral values, business etiquettes
- team building skills,
- conflict management skills,
- problem solving skills,
- leadership skills,
- behavioral skills etc.

Further, the vernacular medium students and their presentation skills may be studied.

A comparative study between the English medium and Marathi medium and other vernacular medium students on these subjects can be researched on.
A comparative study of Personality Development on male and female students in Diploma engineering colleges may be undertaken.

Also, Diploma engineering college teachers’ teaching proficiency may also be studied.

**Limitation of research work**

- This research is limited to Diploma Engineering students.
- This research is limited to students who find it difficult in speaking good English with command over the language.
- This research is limited to selected 20 colleges coming under Maharashtra State Board of Technical Education.
- This research is limited to 15 students only.
- This research is limited for the academic year 2013-14.