ACKNOWLEDGEMENT

First of all, I convey my sincere gratitude to all those persons who have directly or indirectly involved, in assisting to complete the works. Without their inspiration, cooperation and helping hands and minds it is not possible for me to complete this project. Therefore, I am extremely grateful to them.

I would like to convey my sincere gratitude to my Research Guide Prof. (Dr.) H.K. Baruah, M.Com., M.A., Ph.D., D. Litt., Ex. Head & Dean Faculty of Commerce, Gauhati University for his valuable guidance, inspiration and academic suggestion to complete my project. Moreover, I am also very grateful to Baidew, wife of Prof. H.K. Baruah, who passed away during the tenure of my project work, for her motherly behaviour and hospitality.

I remain grateful to my extreme colleague Librarian Mr. W.S. Debnath for his kind co-operation and kind help in operating Internet and other Library works in the B. Borooah College Library:

My sincere thanks go to Mr. P.C. Paul, advisor, G.M.C., and all the Departments particularly Accounts and Zones of G.MC. Again my sincere thanks go to Mr. Kushal Sharmah, Ex-Mayor of GMC for his special information’s and advice.
I am thankful to Dr. Binayak Choudhury, Faculty of Assam Administrative Staff College, Guwahati, for his proper advice and inspirations to complete my project.

I am thankful to Dr. A.K. Das, Lecturer, Deptt. of Commerce, Gauhati College, for his proper advice and inspirations to complete my project.

My sincere thanks go to Prof. (Ms.) Angana Mislira, my extreme colleague, Lecturer Deptt. of English, B. Borooah College for her kind help in regards to checking of my Ph.D. project.

My sincere thanks go to Dr. N.R. Kalita, my extreme colleague, Lecturer Deptt. of Geography, B. Borooah College for her kind help, inspiration and advice to complete my Ph.D. project.

I remain grateful to my departmental colleague Mrs. S.R Das and Mr. Sarat Das, who are associated with my project work to complete the project in time. I never forget their kind help in this regard.

I am very thankful to all faculty members of department of Commerce, Gauhati University, particularly Prof. Nayan Baruah, the present Head of the Deptt., Prof. S. Sikdar, Prof. P.L. Hazarika, Prof. H.C. Gautam, Dr. Bhaskar Bora and other extreme colleagues of the department. My sincere thanks go to Dr. Prashanta Sarma, Lecturer, who inspired me for joining in Ph.D. Project.

I express my deep sense of thanks to my Ex. Principal Dr. Rekha Deka and present Principal Dr. Dinesh Baishya of the College, who inspired
me and help me by giving permission in time to time for completing my Ph.D project.

My sincere thanks go to my extreme colleague Dr. Dinesh Ch. Deka, Mr. B.K. Kalita, Mr. A.C. Das, Dr. Diganta Choudhury and Dr. B.S. Goswami for their valuable inspiration and blessing to complete my Ph.D Project.

I am thankful to Mr. Rubul Das, Raja Asfat Ullah and Mr. Ratul Das, Media Centre, Dr. B. Baruah Road, Ulubari, Guwahati-7, DTP Operator & Designer and Kalita Art Ulubari, Guwahati-7 for their sincere service in Printing, Designing and Binding my project.

I am also specially thankful to Mr. Ranjan Baruah B.Sc.(Agri.) PGDBM for his valuable help in computer operation in the project.

I will be failing in my duty if I do not express my sincere gratitude to all those authors, whose books, journals and periodicals and also the all news papers particularly The Telegraph and Amar Asom of immense help to me for this research work.

Lastly, I am grateful to my wife Mrs. Anjali Kalita and my daughter Miss Anwesha Kalita for their assistance and full co-operation in this regard to complete my project work.

Date: 16, 09, 09
Place : Guwahati.

(MAHES CH. KALITA)
VISION

"GMC will be efficient, more & more effective, equitable, citizen responsive, financially sustainable, transparent and delivering quality services to its citizens".
OVERVIEW

"Good plans shape, good decisions. That's why good planning helps to make elusive dreams come true".

- Lester Bettel.