APPENDIX – II

TELEPHONE INTERVIEW FORMAT

Telephone No: ____________

Good evening, may I speak to (Mr./Mrs. ____________________________). I am a student of Maharaja Sayajirao University, Vadodara. I am conducting a small survey on the study of effective management of a self-finance school in Vadodara. All your responses will be treated confidentially and for academic purpose only.

☐ Participated  ☐ Did not participate

Question one: Is your family income
☐ More than Rs. 2 Lakh p.a.
☐ Between Rs. 1 lakh and 2 Lakh p.a.
☐ Below Rs. 1 lakh p.a.

Question two: What is your educational qualification? _______________________

Question three: What is your spouse’s educational qualification? _______________________

Question four: On an average, how much time do you spend after your child’s academic and other activities in a day?
☐ 7 or more than 7 hours  ☐ Less than 7 hours.
Question five: How would you rate the following attributes of your ward's school?

<table>
<thead>
<tr>
<th>School attributes</th>
<th>Excellent</th>
<th>Satisfactory</th>
<th>Unsatisfactory</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Infrastructure</td>
<td></td>
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<tr>
<td>2. Facilities</td>
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<td>3. Teaching pedagogy</td>
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<td>4. Campus surveillance</td>
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<td>5. Discipline</td>
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<tr>
<td>6. Co-curricular activities</td>
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</tbody>
</table>

Question six: How often are you allowed to meet the teachers?

- Frequently □
- Rarely □
- Not at all □

Question seven: Do you hesitate to discuss your ward’s problems/progress with the teachers?

- Yes □
- No □
- Can’t say □

Question eight: Is the principal easily accessible?

- Yes □
- No □
- Can’t say □

Question nine: How does the principal react to the complains/suggestions?

- Positively □
- Negatively □
- Indifferent □

Question ten: Are your suggestions invited for decision making?

- Yes □
- No □
- Don’t know □

Question eleven: Are you satisfied with the academic performance of your ward?

- Yes □
- No □
- Don’t know □

Question twelve: Are you satisfied with other activities of the school?

- Yes □
- No □
- Don’t know □

Question thirteen: Do you think there is some improvement in your child’s performance?

- Yes □
- No □
- Don’t know □