APPENDIX G

CLASSIFICATION SYSTEM FOR ANALYSING INTERACTIONAL SKILLS

COMPONENT I : PROGRESS THROUGH TASK
1. Non-participation
2. Seek help
3. Seek approval
4. Bid
5. Answer
6. Pressurise
7. Direct/Elicit

COMPONENT II : SUPPORTIVE BEHAVIOUR
1. Follow instructions
2. Agree
3. Approve
4. Express shared feeling
5. Joke

COMPONENT III : COMPETITION AND CONFLICT
1. Not follow instructions
2. Work independently
3. Reject offer
4. Disagree
5. Disapprove
6. Compete for floor