## LIST OF TABLES

<table>
<thead>
<tr>
<th>Table No.</th>
<th>Title</th>
<th>Page No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1</td>
<td>December 2004 Tsunami – Baseline Information</td>
<td>7</td>
</tr>
<tr>
<td>1.2</td>
<td>Details of Population Affected by Tsunami</td>
<td>12</td>
</tr>
<tr>
<td>4.1</td>
<td>District-wise Details of the Relief and Rehabilitation Efforts by Tata Relief Committee</td>
<td>18</td>
</tr>
<tr>
<td>6.2.1</td>
<td>Frequency Distribution of Age Group of Tsunami Victims</td>
<td>126</td>
</tr>
<tr>
<td>6.2.2</td>
<td>Frequency Distribution of the Gender of Tsunami Victims</td>
<td>126</td>
</tr>
<tr>
<td>6.2.3</td>
<td>Frequency Distribution of Number of Years of Residence in the Place of Tsunami Occurrence</td>
<td>127</td>
</tr>
<tr>
<td>6.2.4</td>
<td>Frequency Distribution of Service Providers after Tsunami</td>
<td>128</td>
</tr>
<tr>
<td>6.2.5</td>
<td>Frequency Distribution of the Loss Incurred by the Victims Due to Tsunami</td>
<td>129</td>
</tr>
<tr>
<td>6.2.6</td>
<td>Frequency Distribution of Provision of Movable Properties/House after Loss Due to Tsunami</td>
<td>130</td>
</tr>
<tr>
<td>6.2.7</td>
<td>Frequency Distribution of Provision of Relief Measures</td>
<td>130</td>
</tr>
<tr>
<td>6.2.8</td>
<td>Frequency Distribution of Rehabilitation Measures Provided</td>
<td>131</td>
</tr>
<tr>
<td>6.2.9</td>
<td>Frequency Distribution of Major Service Providers of Relief and Rehabilitation Measures</td>
<td>132</td>
</tr>
<tr>
<td>6.2.10</td>
<td>Frequency Distribution of Identification of Service Providers during Relief Operations</td>
<td>133</td>
</tr>
<tr>
<td>6.2.11</td>
<td>Opinion of the Victims with respect to Relief and Rehabilitation Measures</td>
<td>134</td>
</tr>
<tr>
<td>6.2.12</td>
<td>Frequency Distribution of Supply of Food Items</td>
<td>135</td>
</tr>
<tr>
<td>6.2.13</td>
<td>Frequency Distribution of Reasons for Dissatisfaction with Food</td>
<td>135</td>
</tr>
<tr>
<td>6.2.14</td>
<td>Frequency Distribution of Reasons for Dissatisfaction with Temporary Shelters</td>
<td>136</td>
</tr>
<tr>
<td>6.2.15</td>
<td>Frequency Distribution of Expectation of the Victims Regarding the Relief Kits</td>
<td>137</td>
</tr>
<tr>
<td>Table No.</td>
<td>Title</td>
<td>Page No.</td>
</tr>
<tr>
<td>----------</td>
<td>----------------------------------------------------------------------</td>
<td>----------</td>
</tr>
<tr>
<td>6.2.16</td>
<td>Frequency Distribution of the Actual Items Provided in the Relief Kits</td>
<td>138</td>
</tr>
<tr>
<td>6.2.17</td>
<td>Frequency Distribution of Reasons for Dissatisfaction with the Relief Kits</td>
<td>139</td>
</tr>
<tr>
<td>6.2.18</td>
<td>Frequency Distribution of the Total Relief Amount Received by Victims</td>
<td>140</td>
</tr>
<tr>
<td>6.2.19</td>
<td>Frequency Distribution of the Reasons for Dissatisfaction with the Relief Amount</td>
<td>141</td>
</tr>
<tr>
<td>6.2.20</td>
<td>Frequency Distribution of the Reasons for Dissatisfaction with the Houses Constructed</td>
<td>142</td>
</tr>
<tr>
<td>6.2.21</td>
<td>Frequency Distribution of the Expectation regarding Infrastructure</td>
<td>143</td>
</tr>
<tr>
<td>6.2.22</td>
<td>Frequency Distribution of the Actual Infrastructure Provided to the Victims</td>
<td>144</td>
</tr>
<tr>
<td>6.2.23</td>
<td>Frequency Distribution of the Reasons for Dissatisfaction with the Infrastructure</td>
<td>145</td>
</tr>
<tr>
<td>6.2.24</td>
<td>Frequency Distribution of the Reasons for Dissatisfaction with the Fishing Nets</td>
<td>146</td>
</tr>
<tr>
<td>6.2.25</td>
<td>Frequency Distribution of the Reasons for Dissatisfaction with the Boats/Trawlers</td>
<td>146</td>
</tr>
<tr>
<td>6.2.26</td>
<td>Frequency Distribution of the Reasons for Dissatisfaction with the Employment</td>
<td>147</td>
</tr>
<tr>
<td>6.2.27</td>
<td>Frequency Distribution of the Reasons for Dissatisfaction with the Education</td>
<td>148</td>
</tr>
<tr>
<td>6.2.28</td>
<td>Frequency Distribution for Failure in Fulfilment of Promises by Service Providers</td>
<td>149</td>
</tr>
<tr>
<td>6.2.29</td>
<td>Frequency Distribution of Overall Satisfaction Regarding the Provision of Services</td>
<td>150</td>
</tr>
<tr>
<td>6.2.30</td>
<td>Frequency Distribution of the Reasons for Unhappiness</td>
<td>151</td>
</tr>
<tr>
<td>6.3.1</td>
<td>Gender and Provision of Relief and Rehabilitation Measures – ‘t’ Test Results</td>
<td>152</td>
</tr>
<tr>
<td>6.3.2</td>
<td>Age Group and Provision of Relief and Rehabilitation Measures – ANOVA Test Results</td>
<td>153</td>
</tr>
<tr>
<td>Table No.</td>
<td>Title</td>
<td>Page No.</td>
</tr>
<tr>
<td>----------</td>
<td>----------------------------------------------------------------------</td>
<td>----------</td>
</tr>
<tr>
<td>6.3.3</td>
<td>Number of Years of Residence and Provision of Relief and Rehabilitation Measures – ANOVA Test Results</td>
<td>154</td>
</tr>
<tr>
<td>6.3.4</td>
<td>Association Between Age Group and Overall Satisfaction – Chi Square Test Results</td>
<td>155</td>
</tr>
<tr>
<td>6.3.5</td>
<td>Association Between Gender and Overall Satisfaction – Chi Square Test Results</td>
<td>156</td>
</tr>
<tr>
<td>6.3.6</td>
<td>Number of Years of Residence and Overall Satisfaction – Chi Square Test Results</td>
<td>158</td>
</tr>
<tr>
<td>6.3.7</td>
<td>Provision of Movable Properties/House and Overall Satisfaction – Chi Square Test Results</td>
<td>159</td>
</tr>
<tr>
<td>6.3.8</td>
<td>Service Providers and Overall Satisfaction – Chi Square Test Results</td>
<td>160</td>
</tr>
<tr>
<td>6.3.9</td>
<td>Supply of Food Items and Overall Satisfaction – Chi Square Test Results</td>
<td>161</td>
</tr>
<tr>
<td>6.3.10</td>
<td>Relief Amount Received by the Victims and Overall Satisfaction – Chi Square Test Results</td>
<td>162</td>
</tr>
<tr>
<td>6.3.11</td>
<td>Friedman Test for Relief and Rehabilitation Measures</td>
<td>163</td>
</tr>
<tr>
<td>6.3.12</td>
<td>Age and Opinion on Failure in Fulfilment of Promises – Chi Square Test Results</td>
<td>165</td>
</tr>
<tr>
<td>6.3.13</td>
<td>Gender and Opinion on Failure in Fulfilment of Promises – Chi Square Test Results</td>
<td>166</td>
</tr>
<tr>
<td>6.3.14</td>
<td>Number of Years of Residence and Opinion on Failure in Fulfilment of Promises – Chi Square Test Results</td>
<td>167</td>
</tr>
<tr>
<td>6.3.15</td>
<td>Provision of Movable Properties/Houses and Opinion on Failure in Fulfilment of Promises – Chi Square Test Results</td>
<td>168</td>
</tr>
<tr>
<td>6.3.16</td>
<td>Major Service Providers and Opinion on Failure in Fulfilment of Promises – Chi Square Test Results</td>
<td>170</td>
</tr>
<tr>
<td>6.3.17</td>
<td>Relief Amount Received and Opinion on Failure in Fulfilment of Promises – Chi Square Test Results</td>
<td>171</td>
</tr>
<tr>
<td>6.3.18</td>
<td>Variables in the Multiple Regression Equation</td>
<td>173</td>
</tr>
<tr>
<td>6.3.19</td>
<td>Total Variance of Variables</td>
<td>175</td>
</tr>
<tr>
<td>6.3.20</td>
<td>Rotated Component Matrix</td>
<td>176</td>
</tr>
<tr>
<td>6.3.21</td>
<td>Communalities</td>
<td>177</td>
</tr>
<tr>
<td>Table No.</td>
<td>Title</td>
<td>Page No.</td>
</tr>
<tr>
<td>----------</td>
<td>----------------------------------------------------------------------</td>
<td>----------</td>
</tr>
<tr>
<td>6.4.1</td>
<td>Frequency Distribution on Availability of CSR Policy in the Company</td>
<td>179</td>
</tr>
<tr>
<td>6.4.2</td>
<td>Frequency Distribution on Yearly Contribution for CSR</td>
<td>179</td>
</tr>
<tr>
<td>6.4.3</td>
<td>Frequency Distribution on Social Audit Practised by the Company</td>
<td>181</td>
</tr>
<tr>
<td>6.4.4</td>
<td>Frequency Distribution for the Opinion of the Companies on the Necessity of Social Audit</td>
<td>181</td>
</tr>
<tr>
<td>6.4.5</td>
<td>Frequency Distribution on Approach of Government to Companies</td>
<td>182</td>
</tr>
<tr>
<td>6.4.6</td>
<td>Frequency Distribution for Commencing of Relief Operations</td>
<td>183</td>
</tr>
<tr>
<td>6.4.7</td>
<td>Frequency Distribution on Choice of Geographical Area for Extending Services</td>
<td>183</td>
</tr>
<tr>
<td>6.4.8</td>
<td>Frequency Distribution on the Means of Approaching Victims</td>
<td>184</td>
</tr>
<tr>
<td>6.4.9</td>
<td>Frequency Distribution on Reasons for Alliance of Companies with NGOs</td>
<td>185</td>
</tr>
<tr>
<td>6.4.10</td>
<td>Frequency Distribution on the Measures Provided by the Companies</td>
<td>186</td>
</tr>
<tr>
<td>6.4.11</td>
<td>Frequency Distribution on Donation Received by the Companies for Tsunami Relief</td>
<td>188</td>
</tr>
<tr>
<td>6.4.12</td>
<td>Frequency Distribution on Responses of Tsunami Victims to Companies</td>
<td>188</td>
</tr>
<tr>
<td>6.4.13</td>
<td>Frequency Distribution on the Amount Contributed for Tsunami Relief and Rehabilitation</td>
<td>189</td>
</tr>
<tr>
<td>6.4.14</td>
<td>Frequency Distribution on Monetary Contribution of Employees for Relief Operations</td>
<td>190</td>
</tr>
<tr>
<td>6.4.15</td>
<td>Frequency Distribution on Role of Employees in Execution of Relief Works</td>
<td>190</td>
</tr>
<tr>
<td>6.4.16</td>
<td>Frequency Distribution for the Basis of Companies’ Monetary Contribution for Tsunami Relief</td>
<td>191</td>
</tr>
<tr>
<td>6.4.17</td>
<td>Frequency Distribution for the Preparedness of Companies in Handling Disastrous Situations in Future</td>
<td>192</td>
</tr>
<tr>
<td>Table No.</td>
<td>Title</td>
<td>Page No.</td>
</tr>
<tr>
<td>----------</td>
<td>----------------------------------------------------------------------</td>
<td>----------</td>
</tr>
<tr>
<td>6.5.1</td>
<td>Frequency Distribution of the Role of NGOs in Relief Operations</td>
<td>193</td>
</tr>
<tr>
<td>6.5.2</td>
<td>Frequency Distribution on Commencing of Relief Operations</td>
<td>194</td>
</tr>
<tr>
<td>6.5.3</td>
<td>Frequency Distribution on Choice of the Geographical Area for Extending Services</td>
<td>194</td>
</tr>
<tr>
<td>6.5.4</td>
<td>Frequency Distribution on the Services rendered by NGOs</td>
<td>195</td>
</tr>
<tr>
<td>6.5.5</td>
<td>Frequency Distribution on Receipt of Donation by NGOs</td>
<td>197</td>
</tr>
<tr>
<td>6.5.6</td>
<td>Frequency Distribution of Alliance of NGOs with Companies in Tsunami Relief</td>
<td>197</td>
</tr>
<tr>
<td>6.5.7</td>
<td>Frequency Distribution on Reason for Alliance of NGOs with Companies</td>
<td>198</td>
</tr>
<tr>
<td>6.5.8</td>
<td>Frequency Distribution on Responses of Tsunami Victims to NGOs</td>
<td>199</td>
</tr>
<tr>
<td>6.5.9</td>
<td>Frequency Distribution on Amount Contributed for Tsunami Relief and Rehabilitation Measures</td>
<td>200</td>
</tr>
<tr>
<td>6.5.10</td>
<td>Frequency Distribution on Reach of Services to Tsunami Victims</td>
<td>200</td>
</tr>
<tr>
<td>6.5.11</td>
<td>Frequency Distribution for the Preparedness of NGOs in Handling Disastrous Situation in Future</td>
<td>201</td>
</tr>
<tr>
<td>6.6.1</td>
<td>Chi-Square Tests for the Opinion of Companies and NGOs About the Response of Tsunami Victims – A Comparative Table</td>
<td>202</td>
</tr>
<tr>
<td>6.6.2</td>
<td>Chi Square Tests for Relief Measures – A Comparative Table</td>
<td>205</td>
</tr>
<tr>
<td>6.6.3</td>
<td>Chi Square Tests for Rehabilitation Measures – A Comparative Table</td>
<td>207</td>
</tr>
</tbody>
</table>
# LIST OF EXHIBITS

<table>
<thead>
<tr>
<th>Exhibit No.</th>
<th>Title</th>
<th>Page No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1</td>
<td>Countries Affected by Tsunami 2004</td>
<td>9</td>
</tr>
<tr>
<td>1.2</td>
<td>The Giant Tsunami Waves</td>
<td>13</td>
</tr>
<tr>
<td>1.3</td>
<td>Tsunami in Gaza</td>
<td>13</td>
</tr>
<tr>
<td>6.2.1</td>
<td>Service Providers After Tsunami</td>
<td>128</td>
</tr>
<tr>
<td>6.2.2</td>
<td>Reasons for Dissatisfaction with the House</td>
<td>142</td>
</tr>
<tr>
<td>6.2.3</td>
<td>Failure in Fulfilment of Promises</td>
<td>149</td>
</tr>
<tr>
<td>6.2.4</td>
<td>Overall Satisfaction on Provision of Services</td>
<td>150</td>
</tr>
<tr>
<td>6.4.1</td>
<td>Yearly Contribution of Companies for CSR</td>
<td>180</td>
</tr>
<tr>
<td>6.4.2</td>
<td>Measures Provided by the Companies</td>
<td>187</td>
</tr>
<tr>
<td>6.5.1</td>
<td>Services Rendered by the NGOs</td>
<td>196</td>
</tr>
</tbody>
</table>