ACKNOWLEDGEMENT

First and foremost I would like to place my everlasting gratitude to God, the Almighty, the most benevolent, who provided me all the necessary strength and guidance for the timely completion of this dissertation, without whose blessing nothing could be done.

I thank God for giving me nice parents whose love, sacrifices and sustained efforts enable me to acquire knowledge. Whatever, I am today, it is because of their progress loving care and sincere endeavours. I cannot give them anything in return except a heartfull of love, affective and deep reverence.

Now, I would like to express my deep sense of gratitude and sincere thanks to my respected supervisor Dr. M. Masoom Raza (Associate Professor), Department of Library and Information science, A.M.U., Aligarh, for his great support and constant persuasion, constructive criticism and indispensable guidance which helped me immensely in understanding the theoretical and practical aspects of the work. I consider myself fortunate enough to have worked under his supervision my regards for him are unbounded.

I am very thankful to my distinguished teachers, Prof. Shabahat Husain, Mr. S. Mustafa K.Q. Zaidi (Associate Professor), Dr. Naushad Ali P.M. (Associate Professor & Chairman), Dr. (Ms.) Sudharma Haridasan (Associate Professor), Department of Library and Information Science, A.M.U., Aligarh for their moral support during my research work.

I am also thankful the Maulana Azad Library and Seminar Library staff and other members of non-teaching staff of the Department for their support during my research.

I am also beholden to the Librarians/ Directors and other library staff of all the three libraries for providing me the relevant materials to collect data for the present study.

During my study, I could not fulfill my basic responsibility towards my family members. I must extend my sincere and heart-felt thanks and deep gratitude to my
parents and my brothers. They always gave me lot of love and affection and encouragement to achieve this goal.

Last, but not the least, I would like to pay my special thanks are due to my friends Mr. Monnewer Eqbal, Mohd Rashid, Asif, Md Sohail, Md Imran Ahmad, Neetu Singh Raghav and all my colleagues who helped and encouraged me for preparation of this work. I am also thankful to all my well-wishers for their support during my research work.

Ashok Kumar Upadhyay

Ashok Kumar Upadhyay