BIBLIOGRAPHY

BOOKS


JOURNALS


9. De Man, Stefanie; Gemmel, Paul; Vlerick, Peter; Van Rijk, Peter; Dierckx, Rudi, “Patients' and personnel's perceptions of service quality and patient satisfaction in nuclear medicine”, European Journal of Nuclear Medicine & Molecular Imaging; 29 (9): 2002, 1109.


47. Upul Senarath and Nalika S. Gunawardena, “Development of an Instrument to Measure Patient Perception of the Quality of Nursing Care and Related Hospital Services at the National Hospital of Sri Lanka” Asian Nursing Research, 5 (12), 2011, 71-80.


WEBSITES

- http://faculty.haas.berkeley.edu/chatman/papers/05_StrategicChangeHealthcare.pdf
- http://mashable.com/category/healthcare
- http://medind.nic.in/iaj/t09/i1/iajt09i1p6.pdf
- http://www.emeraldinsight.com/journals.htm?articleid=855944

http://www.randomhistory.com/2009/03/31_health-insurance.html


http://www.salem.tn.nic.in/


http://www.technofunc.com/

http://www.uniteforsight.org/

https://intermountainhealthcare.org/qualityandresearch/institute/Documents/articles_qmmp.pdf