## LIST OF ABBREVIATIONS

1. **AGMARK** | Agricultural Grading & Marking
2. **ASSOCHAM** | Associated Chambers of Commerce & Industry in India.
3. **CPA** | Consumer Protection Act.
4. **CCS** | Centre for Consumer Studies.
5. **CCWF** | Central Consumer Welfare Fund.
6. **EU** | European Union
7. **GDP** | Gross Domestic Product
8. **ISI** | Indian Standard Institute
9. **IOCU** | International Organisation of Consumer Union.
10. **IIPA** | Indian Institute of Public Administration
11. **MNC** | Multinational Companies
12. **NCDRC** | National Consumer Dispute Redressal Commission.
13. **SCDRC** | State Consumer Dispute Redressal Commission.
14. **TRAI** | Telecom Regulatory Authority of India
15. **USA** | United States of America
16. **WTO** | World Trade Organisation
17. **Sc** | Supreme Court
18. **ICSI** | Institute of Company Secretaries of India
19. **CGSI** | Consumer Guidance Society Of India
20. **A.D.** | Anno Domini
21. **B.C.** | Before Christ
22. **SGA** | Sale of Goods Act
23. **FTC** | Federal Trade Commission
24. **CPSC** | Consumer Product Safety Commission
25. **NHTSA** | National highway Traffic Safety Administration
26. **EEC** | European Economic Community
27. **NCA** | National Consumer Agency
29. **ADR** | Alternative Dispute Resolution
30. **UN** | United Nations
31. **SCT** | Strengthening Consumer Forum
<table>
<thead>
<tr>
<th></th>
<th>Abbreviation</th>
<th>Full Form</th>
</tr>
</thead>
<tbody>
<tr>
<td>32.</td>
<td>CONFONET</td>
<td>Computerization and Computer Networking of Consumers</td>
</tr>
<tr>
<td>33.</td>
<td>NC</td>
<td>National Commission</td>
</tr>
<tr>
<td>34.</td>
<td>LIC</td>
<td>Life Insurance corporation</td>
</tr>
<tr>
<td>35.</td>
<td>RTI</td>
<td>Right To Information</td>
</tr>
<tr>
<td>36.</td>
<td>PIO</td>
<td>Public Information Officer</td>
</tr>
<tr>
<td>37.</td>
<td>Mn</td>
<td>Million</td>
</tr>
<tr>
<td>38.</td>
<td>ANOVA</td>
<td>Analysis Of Variance</td>
</tr>
<tr>
<td>39.</td>
<td>SPSS</td>
<td>Statistical Package for the Social Science</td>
</tr>
</tbody>
</table>