1. **OCCUPATION DATA**

(1) How got job in Bank?  
Since when  
Nature of work  
Reasons for change  
First job up to  
Present position.

(2) Are you satisfied with job or work situation?  
Reasons for answer

(3) Relation with A. Staff.  
Reasons

(4) Relation with boss immediate.  
Reasons

(5) Are you a member of any voluntary association?  
Yes / No  
Nature of participation

1.  
2.  
3.
2. UNION MEMBERSHIP

(1) Are you a member of O.A.? Yes/No
Why became member etc.
Give reasons

(2) Since when are you a member?
When first joined?
How did you come to join?

(3) Before being an officer, were you member of any other Union? Yes/No
Why?
Your activity in it.

(4) Were you a member of any other Union for officers, before joining this? Yes/No
Why?
Nature of activity in it.

3. UNION PARTICIPATION

(1) Pay dues/donations
   - how
   - regular or no
   - read circulars/periodicals

(2) Vote for office-bearers of O.A.
   - stood for election
   - sponsored and backed any candidate
(3) Attend meetings

- General Body meetings
- Welcome/Farewell to Members/Managers
- Get-together Meetings
- Lecture Meetings
- Election Meetings
- Any other

(4) Did you attend any educational/training programme organized by O.A.? Yes/No

- Why?
- Which programme?
- How long?

(5) Did you receive any help (S.Welfare) services from O.A.? Yes/No

- What/Which?

(6) Have you taken any problem to O.A.? Yes/No

- Which problem?
- Through Whom?
- How resolved by O.A.?
- Were you satisfied with handling by O.A.?
(7) Have you participated in any action programme called by O.A.?  
<table>
<thead>
<tr>
<th>Call</th>
<th>How participated</th>
<th>When</th>
<th>Why</th>
<th>Experience</th>
</tr>
</thead>
</table>

(8) Have you held any office in O.A.?  
In any other O.A.?  
Give details.

(9) Would you like to be active in O.A.?  Yes/No  
reasons  
In what way?

4. **YOUR EXPECTATIONS OF O.A.**

<table>
<thead>
<tr>
<th></th>
<th>Yes/No</th>
<th>Your satisfaction</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) How far satisfied:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(2) Economic benefits.</td>
<td></td>
<td></td>
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<tr>
<td>(3) Grievance handling</td>
<td></td>
<td></td>
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<tr>
<td>(4) Welfare activity</td>
<td></td>
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<tr>
<td>(5) Social satisfaction</td>
<td></td>
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<tr>
<td>(6) Psychological backing/security</td>
<td></td>
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<tr>
<td>(7) Educational/training activity</td>
<td></td>
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<tr>
<td>(8) Discussion forum on live issue of profession</td>
<td></td>
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</tr>
</tbody>
</table>
(9) Participation in Poli./Eco. issues (Local)  

(10) -do- (National)  

(11) Political pressure - activity  

(12) Your assessment of O.A.'s achievements.  

5. YOUR VIEWS  

(1) Officers are part of Management, no need of O.A.  

(2) 1. Separate or combined union for officers and award staff.  

2. Involvement in wider Labour movement.  

(3) Trade Union or professional association etc.  

(4) Political party affiliation  

    Image of O.A. by  

(5) Public. (6) Government (7) A.Staff (8) Top M.  

6. BIO-DATA DETAILS  

(1) Age/Sex  

(2) Caste  

(3) Religion  

(4) Mother-tongue
(5) Education

(6) Schooling where?

(7) Native place

(8) Income in Rupees per month first (when joined) and now.

(9) No. of earners in family

(10) Marital Status

(11) Family Members

(12) Education of wife

(13) Activity of wife.
For Union Activists

7. (a) HOW BECAME AN ACTIVE UNION MEMBER?

When?
Why?
Under what circumstances?
How you came to occupy position in O.A.

(b) UNION ACTIVITY EXPERIENCES

(1) Enrolling drive/collection of fees etc.
(2) Touring/meeting members/informing - learning about grievances.
(3) Grievance solution
(4) Negotiation Fed. level
   Local Level
(5) In Sub-committee
   which committee. How worked Experiences
(6) Meeting Local/Zonal/Fed./Confed.
    Organizing
    Conducting/handling
    Attending
(7) Represented O.A. to I.B.A./M. etc.
(8) Lobbying meeting M.p./Poli.
    bosses. Govt. dept. etc.
(9) Hold, conduct election