Part – III
FINDINGS, SUGGESTION AND CONCLUSION
Chapter – 8
Finding, Suggestions and Conclusion

8.1 Finding

1. The data analysis shows that in all library 100% qualified librarian.

2. It is found that 39.13% only college library 7-8 hours open, 52.17% library 8-10 hours open, 4.35% library 10-12 hours open, & 4.35% library time is more than 15 hours open.

3. It is found that libraries having different number of books mostly in Engineering college library having collection is 20-50 thousand and in Pharmacy college library 2-10 thousand collection of books.

4. The data analysis shows that 91.30% librarians known benefit of TQM.

5. The analysis revealed that 56.52% librarians adopted TQM in their libraries

6. It is found that 47.82% library used Quality assurance for checking the errors.

7. Investigation shows that maximum libraries not using Tools of TQM of measures quality of service.

8. 100% libraries done work sincerely & perfectly provide right information in a right time to users

9. It is found in the study maximum (86.96%) librarian doing classification in their library DDC method is mostly used for classification in Engineering & Pharmacy College Library, N.M.U., Jalgaon.
10. It is found that 56.52% libraries used catalogue code 43.48% libraries not used.


12. It is found that 60.87% library used type writer for preparing catalogue. 26.09% library catalogue prepares by type writer and 34.78% library catalogue prepare by handwritten.

13. It is found that mostly library used (60.87%) subject catalogue, 52.17% librarian used title catalogue in library, & 47.82% librarians used author catalogue in library. 4.35% librarian used named catalogue, centralized catalogue, and union catalogue in our library.

14. Only 43.48% library used non-conventional form of catalogue. 39.13% libraries used OPAC and 4.35% libraries used visible index.

15. Investigation reveals that 100% libraries arranged systematic shelving in that mostly subject wise arrange systematically

16. It is found that 73.91% libraries use guide board, 26.095 libraries use shelf guide board 4.35% library tier guide board use for help of showing correct way and correct instruction.

17. The study investigation that 60.87% library used stock verification system by accession register, 17.39% library use by numerical counting and 26.09% library use separate sheet containing accession & 8.70% library (separate register, shelf list, preparing separate card)

18. It is found in the study that 65.21% libraries have sufficient human resources.
19. It is found that maximum libraries are depending on institute fund & student fees only. Only one institute gets Grant from state government. The study investigated that 91.30% library saying their annual budget is sufficient for running the library effectively.

20. The study investigated that 82.61% libraries are fulfilling user requirement. 91.30% library users are satisfied with their library and it services.

21. It is found that 69.57% library used library software. 13.04% library used homemade library software, SOUL, Softlib, Skymax and RFID this software only 4.35% library used, SLIM & LYBSIS this library software only 8.70% library used, 21.73% library used library Manager Software.

22. It is found that 47.83% library used register system. 39.13% libraries used Card system, 34.78% libraries used automated system for circulation book to users.

23. It is found that 56.52% libraries circulation the book by computerized.

24. Only 26.09% library used Barcode system technology for circulation control.

25. It is found that as per rule books issue (day) to students and Teachers.

26. The investigation for study 47.83% library users searches the book by catalogue. 39.13% library users search the book by OPAC, 13.04% library users both system use search the books.

27. It is found that study minimum library use inter library loan system.

28. It is found that every library punishment to library member have either lost /damaged the books. Every library give the punishment to library member is different types in case library member lost / damage the book.
29. Many times books remain in great demand in library. So librarian use books reserve system for users. Maximum librarian use books reserve system in our library.

30. It is found that 56.52% libraries overdue charges record maintain 13.91% library maintain lost or damaged books record, 34.78% library maintain reservation book record.

8.2 Suggestion

Staff & fund are necessary for quality service by library. UGC & AICTE gives norms and standard for library &the apply the norms and standard to library is services & modernization of librarians. We are getting good services to student, staff promptly. Online library systems are improve, Book bank facilities.

Implement web OPAC. Use barcode system &improvement it. Reservation system can be implementing. Maximum use of e-journal & e-book can be purchase / subscribe in each Library. Library can improve their services to adopt the new technology in library and give services to the users.

After facing problem in library, librarian should not down the entire problem. & try to while the management. Keep always creative mind & try to be with modern era. Implement your library with modern era and improve and grow with it may be your /our library.

Use let us Software system for libraries. Use camera watch for entry and outgoing, user alarm.

Total automation of library is essential because from which every record should be maintained. Well-trained proper personal are essential for effective services. Library should be computerized and internet facility is available for online books Sufficient& qualified staff is needed. Profuse to all user equally staff & students, library is window of Knowledge in college library& most important department. The important that library books Collection it’s most important take
library record maintain properly. All universities have to follow same guidelines for classification of books as well as the all circulation pattern & software is same.

8.3 Limitation of the study:
Although the study had its limitations, its conclusions are useful and provide basis for more informed management and further work in the same general area. It fund that there is only limited research into TQM in technical processing: Engineering and Pharmacy college libraries (Classification, catalogue, shelving, circulation). There is good reason to look more carefully at extending these ideas.

8.4 Scope for further works:
The study demonstrated that is “Total Quality Management in Technical Processing: A Study with Special reference to Engineering & Pharmacy College Libraries in N.M.U., Jalgaon. Hence it is suggested to engineering & Pharmacy college libraries, N.M.U. Jalgaon. It is also suggested have depth research on “Implementation in library.

Total Quality Management involves every section, every work, every activity every process and every person of the library. It is study on the includes, library building, Library equipment and library staff also. Being dynamic in nature, it is associated with all the products (catalogue, current contents accession list, bibliographies handbooks, bulletin and also printouts), it’s further to study on various department in library (Periodical section, Reading room, audio-visual facilities, reference section, etc.). I choose professional college library (Engineering and Pharmacy College) for study. It is Study on many types library.

8.5 Conclusion

Maximum libraries are using Total Quality Management in technical processing in Engineering and Pharmacy College Libraries. Minimum libraries used conventional form of catalogue. Maximum libraries use classification Scheme. Maximum libraries books arrange by subject wise.
Maximum libraries use Stock Verification system by accession register. Mostly Engineering college libraries use library software and minimum Pharmacy college library used library software. Maximum libraries books Circulation by computerized. Minimum libraries used barcode system. Maximum libraries record maintains.

Maximum library user is satisfied with their library and its library services. It means Engineering and Pharmacy college libraries are maintaining Total Quality Management in technical processing and due to that these libraries satisfying their user.