CHAPTER-7

CONCLUSION

1.(b) FREQUENCY OF VISIT TO THE LIBRARY

SWAMINVIVEKANAND SUBHARTI UNIVERSITY

Students
Study Shows that most of the students 265(42.67%) visited library 2-3 times in a week, followed by 207(33.33%) visited library daily.

Staff
A large number 11(14.10%) among Staff visited library 2-3 times in a week, followed by 8(10.25%) visited library once in a week,

Faculty Members
In case of Faculty Members 18(35.29%) visited library once in a week, 12(23.52%) visited library 2-3 times in a week,

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Students
Study shows that most of the students 238(32.16%) visited Daily, followed by 217(29.32%) visited library 2-3 times in a week.

Staff
In case of Staff 22(20.37%) visited library 2-3 times in a week, followed by 19(17.59%) visited library Daily.

Faculty Members
A large number 20(30.76%) respondents among Faculty Members visited library 2-3 times in a week. followed by 17(26.15%) visited library Daily.

MANGALAYATAN UNIVERSITY

Students
It is clear most of the students 210(37.16%) visited Daily and 2-3 times in a week respectively, Similarly, 40(7.07%) respondents visited library once in a week.

Staff
It is observed that 14(23.33%) respondents among Staff visited library occasionally, followed by 11(18.33%) visited library Daily.

Faculty Members
In case of Faculty Members 12(40%) visited library once in a week. followed by 6(20%) visited library 2-3 times in a week and once in 15 days respectively.
SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Students
In case of Students it is observed that 210(29.16%) visited library 2-3 times in a week, followed by 156(21.66%) visited library Daily.

Staff
It is clear from study that most of the staff 15(14.70%) visited library once in a week, followed by 11(10.78%) visited library Daily.

Faculty Members
Study shows that most of the Faculty Members 29(38.15%) visited library once in a week, followed by 14(18.42%) visited library 2-3 times in a week.

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Students
Study shows that most of the students 300(42.37%) visited library Daily, followed by 204(28.81%) visited library 2-3 times in a week.

Staff
It is observed that 15(15.30%) among Staff visited library once in a month, followed by 13(13.26%) visited library Daily.

Faculty Members
In case of Faculty Members 30(42.85%) visited library Daily, followed by 18(25.71%) visited library 2-3 times in a week.

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Students
Study shows that most of the students 96(14.54%) visited library Daily and Occasionally respectively followed by 84(12.72%) visited library once in 15 days.

Staff
It is observed that 14(16.27%) among Staff visited library 2-3times in a week followed by 9(10.46%) visited library once in 15 days.

Faculty Members
In case of Faculty Members 20(24.39%) visited library once in a week followed by 16(19.51%) visited library 2-3 times in a week,
2. PURPOSE OF USING THE LIBRARY RESOURCES

**SWAMI VIVEKANAND SUBHARTI UNIVERSITY**

**Students**

It is observed that 203(32.69%) respondents among Students visited the library to borrow books; 144(23.19%) respondents Browse internet, 110(17.71%) respondents read newspapers. A very small number of students visited the library for other services.

**Staff**

It is observed that 28(35.9%) among Staff visited the library to borrow books; 22(28.20%) respondents visit library to read newspapers 16(20.51%) respondents visited the library to Browse Internet.

**Faculty Members**

It is observed that 15(29.41%) respondents among Faculty Members visited the library to browse Internet; 8(15.69%) respondents visit library to Borrow Books. 7(13.72%) respondents visited the library for Online Database.

**AMITY UNIVERSITY**

**Students**

In case of Students 230(31.08%) visited the library to Borrow Books; 210(28.38%) respondents Browse Internet, 120(16.22%) respondents visited the library for online database.

**Staff**

It is observed that 27(25%) among Staff visited the library to read Newspaper; 18(16.67%) respondents visit library to Borrow books and Browse Internet respectively.

**Faculty Members**

In case of Faculty Members 22(33.85%) visited library to Browse Internet, 15(24.62%) visited the library for online database, 11(16.92%) to Borrow Books.

**MANGALAYATAN UNIVERSITY**

**Students**

In case of students 209(36.99%) visited the library to Borrow Books; 125(22.12%) respondents Browse Internet, 95(16.81%) respondents visited the library to read newspaper. 72(12.74%) visited library for online database.
Staff

It is observed that 24(40%) respondents among Staff visited the library to Browse Internet, 15(25%) respondents visit library to Read newspaper, Very few visited for other services..

Faculty Members

A very large number 9(30%) respondents among Faculty Members visited library to Browse Internet, 7(23.33%) visited the library to Borrow Books and Newspaper respectively. Very Few 4(13.33%) visited library for online database.

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Students

In case of 210(29.17%) respondents among Students visited the library to Borrow Books; 153(21.25%) respondents Browse Internet, 141(19.58%) respondents visited the library for online database.

Staff

It is observed that 37(38.24%) respondents among Staff visited the library to Borrow Books, 33(32.35%) respondents visit library to Browse Internet, 12(11.76%) visited library to Read newspaper.

Faculty Members

In case of Faculty Members 19(25%) visited library to Read Newspaper, 17(22.37%) visited the library to Browse Internet, 16(21.05%) to Borrow Books, while 11(14.47%) visited library for Online database.

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Students

In case of Students 216(30.51%) visited the library to Borrow Books; 139(19.65%) respondents Browse Internet, 95(13.42%) respondents visited the library to Read Newspaper 92(12.99%) respondents for online database.

Staff

It is observed that 37(38.24%) respondents among Staff visited the library to Browse Internet, 20(20.41%) respondents visit library to Borrow Books, 11(11.22%) visited library to Read newspaper.

Faculty Members

In case of Faculty Members 19(27.14%) visited library to Browse Internet 14(20%) visited for Online Database, 12(17.14%) visited to Borrow Books.
JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY

Students
In case of Students 195(29.54%) visited the library to Borrow Books; 154(23.33%) respondents to Browse Internet, 97(14.7%) respondents visited the library for online database.

Staff
It is observed that 32(37.21%) respondents among Staff visited the library to Browse Internet, 18(20.93%) respondents visit library to Borrow Books, 9(10.46%) visited library for Online database.

Faculty Members
In case of Faculty Members 22(26.83%) visited library to Browse Internet, 20(24.39%) visited for Online database. 15(18.29%) visited library to Read Newspaper.

3. SERVICES PROVIDED BY THE LIBRARY

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students
In case of Students 558(89.85%) gave their response ‘yes’ to the Circulation services. In case of CAS 288(46.37%) gave their response ‘Yes’ Similarly, in case of Reference Service 342(55.07%) gave their response as ‘Yes’. Whereas in case of Internet Service only 171(27.53%) respondents gave their response ‘Yes’.

Staff
In case of OPAC majority 78(100%) respondents gave their response ‘Yes’. 63(80.76%) respondent among the Staff gave their response ‘yes’ to the Circulation services.

Faculty Members
In case of Faculty Members 42(82.35%) gave their response ‘yes’ to the Circulation services. Similarly, in case of Reference Service 36(70.58%) gave their response as ‘Yes’.

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Students
In case of Students 520(70.27%) gave their response ‘yes’ to the Circulation services. CAS 440(59.45%) gave their response ‘Yes’ Similarly, in case of Reference Service 560(75.67%) gave their response as ‘Yes’ whereas in case of
Internet Service, Online database/e-journals 480(64.86%), 460(62.16%) respondents gave their response ‘Yes’ respectively.

**Staff**

In case of staff Internet Service, Reprographic service, OPAC service majority 108(100%), respondent gave their responses ‘Yes’.
while 96(88.88%) respondents gave their response ‘yes’ to the Circulation services.

**Faculty Members**

In case of Faculty Members Internet Service, Reprographic service and OPAC 65(100%) respondents gave their response ‘Yes’.

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**Students**

Result shows that Internet Service 380(67.25%) respondents gave their response ‘Yes’. In case of Online database/e-journals 265(49.90%) respondents gave their response as ‘Yes’

**Staff**

In case of staff 60(100%) gave their response ‘yes’ to the Circulation services, CAS, and Reference service, Internet Service, OPAC, Online Database/E-journals, Reprographic service.

**Faculty Members**

In case of faculty Members 27(90%) gave their response ‘yes’ to the Circulation services, Internet, Reprographic and OPAC service.

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**Students**

Result shows that 624(86.66%) respondent among the Students gave their response ‘yes’ to the Circulation and Internet service respectively. While in case of SDI service 86(83%), respondent gave their responses ‘Yes’

**Staff**

On the analysis it is observed that while in case of SDI, Abstracting service, Reprographic Service, OPAC 102(100%), respondent gave their responses ‘Yes’ about service respectively. In case of Internet and Circulation services majority 90(88.23%), respondent gave their responses ‘Yes’.
Faculty Members

On the analysis it is observed that 76(100%) respondent among the Faculty Members gave their response ‘yes’ to the Circulation services, Abstracting/Indexing service, Internet Service.

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Students

Study shows that Reference Service 576(81.35%) gave their response as ‘Yes’. 528(74.57%) respondent among the Students gave their response ‘yes’ to the Circulation services. Whereas in case of Internet Service 504(71.18%) respondents gave their response ‘Yes’

Staff

Study shows that 98(100%) respondent among the Staff gave their response ‘yes’ to the Circulation services. In case of CAS, Reference service, Bibliographic service, OPAC 70(71.42%) respondents gave their response as ‘Yes’.

Faculty Members

Study shows that 70(100%) respondent among the Faculty Members gave their response ‘yes’ to the Circulation, Internet Reprographic, OPAC and Online database/e-journals service.

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Students

Study shows that Internet Service 612(92.72%) respondents among the Students gave their response ‘Yes’, while 564(85.42%) respondent gave their response ‘yes’ to the Circulation services. In case of CAS 480(72.72%) gave their response ‘Yes’.

Staff

Study shows that In case of Internet Service 86(100%) respondents gave their response as ‘Yes’

Faculty Members

Result shows that in case of Internet Service, Reprographic service, OPAC, Online Database/e-journals 82(100%) respondents among the Faculty Members gave their response ‘Yes’. 72(87.80%) respondent gave their response ‘yes’ to the Circulation services.
4. RANKED ORDER OF THE PREFERRED SOURCES

SWAMI VEVEKANAND SHUBHARI UNIVERSITY

Students
It is observed that 432(69.56%) respondents among Students gave first rank to the books.

Staff
It is observed that 20(25.64%) respondents among Staff gave first rank to the books. Similarly, in case of News paper, 14(17.94%) respondents gave first rank. Similarly, in case of Online Databases 6(7.69%) respondents gave first rank

Faculty Members
It is observed that 24(47.05%) respondents among Faculty members gave first rank to the books. Similarly, in case of E-Journals 16(31.37%) respondents gave first rank. In case of Online Databases 14(27.45%) respondents gave first rank. Similarly,

4 (A) RANKED ORDER OF THE PREFERRED SOURCES

AMITY UNIVERSITY

Students
Result shows that 206(27.83%) respondents among Students gave second rank to the books, 115(15.54%) respondents gave first rank. Similarly, in case of Online Databases 76(10.27%) respondents gave first rank. Similarly, in case of E-Journals 180(24.32%) respondents gave fourth rank.

Staff
It is observed that 12(11.11%) respondents among Staff gave first rank to the books. Similarly, in case of News paper, 11(10.18%) respondents gave first rank.

Faculty Members
It is observed that 35(53.84%) respondents among Faculty members gave first rank to the books. Similarly, in case of Online Databases 19(23.29%) respondents gave first rank. Similarly, in case of E-Journals 48(73.84%) respondents gave second rank.
4 (B) RANKED ORDER OF THE PREFERRED SOURCES

MANGALAYATAN UNIVERSITY

Students

Result shows that 195(34.51%) respondents among Students gave first rank to the books. Similarly, in case of News paper, 80(14.15%) respondents gave first rank.

Staff

It is observed that in case of News paper, 32(53.33%) respondents gave first rank. 16(26.66%) respondents gave second rank.

Faculty Members

It is observed that 5(16%) respondents among Faculty members gave first rank to the books. Similarly, in case of News paper, 6(20%) respondents gave first rank. Similarly, in case of Online Databases 9(30%) respondents gave first rank. 8(26.66%) respondents gave third rank. Similarly, in case of E-Journals 14(46.66%) respondents gave first rank.

4 (c) RANKED ORDER OF THE PREFERRED SOURCES

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Students

In this table it is observed that 203(28.19%) respondents among Students gave first rank to the books, 85(11.80%) respondents gave second rank. Similarly, in case of News paper, 150(20.83%) respondents gave second rank

Staff

It is observed that 22(21.56%), 17(16.66%) respondents among Staff gave first and second rank to the books respectively

Similarly, in case of News paper, 20(19.60%) respondents gave first rank. 12(11.76%) respondents gave second rank. Similarly, in case of Online Databases respondents 14(13.72%) gave first rank.

Faculty Members

It is observed that 12(15.78%) respondents among Faculty members gave first rank to the books, 10(13.15%) respondents gave second rank. Similarly, in case of Online Databases 11(14.47%) respondents gave first rank. 10(13.15%) respondents gave second rank.
Similarly, in case of E-Journals 12(15.78%) and 11(14.47%) respondents gave second and fourth rank respectively.

**4 (D) RANKED ORDER OF THE PREFERRED SOURCES**

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**Students**

Result shows that 256 (36.15%) respondents among Students gave first rank to the books. Similarly, in case of Reference books, 132 (18.64%), 98 (13.84%) respondents gave third and second rank respectively. Similarly, in case of Online Databases 66 (9.32%) respondents gave third rank.

**Staff**

It is observed that 21 (21.42%), 12 (12.24%) respondents among Staff gave first and second rank to the books respectively,

**Faculty Members**

It is observed that 19 (27.14%) respondents among Faculty members gave first rank to the books. Similarly, in case of News paper, 14 (20%) respondents gave second rank. Similarly, in case of E-Journals 16 (22.85%) and 11 (15.71%) respondents gave first and second rank respectively.

**4(E) RANKED ORDER OF THE PREFERRED SOURCES**

**JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY**

**Students**

Result shows that 124 (18.78%) respondents among Students gave first rank to the books, 104 (15.75%) respondents gave second. Similarly, in case of News paper, 152 (23.03%) respondents gave fifth rank.

**Staff**

It is observed that 17 (17.76%), 16 (18.60%) respondents among Staff gave second third rank to the books respectively, 14 (16.27%) respondents gave first rank. Similarly, in case of News paper, 12 (13.95%) respondents gave second rank.

**Faculty Members**

It is observed that 18 (21.95%) respondents among Faculty members gave first rank to the books, Similarly, in case of News paper, 16 (19.51%) respondents gave second rank. Similarly, in case of Online Databases 18 (21.95%) respondents gave third rank. Similarly, in case of E-Journals 19 (23.17%) gave second rank.
5. PREFERRED SEARCH FOR INFORMATION

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students
Result shows that 287 (46.21%) respondents search the documents Title-wise. 235 (37.84%) respondents among the Students search the documents author-wise.

Staff
Similarly, in case of Staff 24 (30.76%) respondents search the documents Title-wise. 20 (25.64%), 19(24.35%) respondents search the documents Author and subject wise.

Faculty Members
Similarly, in case of Faculty Members 26 (50.98%) respondents search the documents author wise.

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Students
On the analysis it is observed that 318 (42.97%) respondents among the Students search the documents author-wise. 298 (40.27%) respondents search the documents Title-wise.

Staff
Similarly, in case of Staff 51 (47.22%), 37(34.25%) respondents search the documents Title and Author wise respectively.

Faculty Members
Similarly, in case of Faculty Members 24 (36.92%) respondents search the documents Author wise.

MANGALAYATAN UNIVERSITY

Students
On the analysis it is observed that 212 (37.52%) respondents among the Students search the documents author-wise. 193 (34.15%) respondents search the documents Title-wise

Staff
Similarly, in case of Staff 28 (46.66%) respondents search the documents Title-wise.

Faculty Members
Similarly, in case of Faculty Members 19 (63.33%) respondents respond search the documents Title wise. 11 (36.66%), respondent search the documents Author.
SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Students
On the analysis it is observed that 336 (46.66%) respondents among the Students search the documents author-wise.

Staff
Similarly, in case of Staff 43 (42.15%) respondents search the documents Author-wise.

Faculty Members
Similarly, in case of Faculty Members 22 (28.94%) respondents search the documents author-wise. 18 (23.68%), 15(19.73%) search the documents through subject and Title wise respectively.

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Students
On the analysis it is observed that 365 (51.55%) respondents among the Students search the documents author-wise.

Staff
Similarly, in case of Staff 34 (34.69%) respondents search the documents Title-wise.

Faculty Members
Similarly, in case of Faculty Members 35 (50%) respondents search the documents author wise.

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Students
On the analysis it is observed that 261 (39.54%) respondents among the Students search the documents Title-wise.

Staff
Similarly, in case of Staff 38 (44.18%) respondents search the documents Author-wise.

Faculty Members
Similarly, in case of Faculty Members 34 (41.46%) respondents search the documents Author wise.
6. METHODS USED FOR LOCATING INFORMATION

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students
It is observed that 342 (55.07%) respondents among the Students searched the shelves to locate documents. 180 (29.98%) respondents asked the library staff.

Staff
Similarly, 38 (48.71%) respondents among the Staff respondent asked the library staff.

Faculty Members
Similarly, 30 (58.82%) respondents among the Faculty Members asked the library staff to locate documents.

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Students
It is observed that 286 (38.64%) respondents among the Students searched the shelves to locate documents.

Staff
Similarly, 67 (62.03%) respondents among the Staff asked the library staff to locate documents.

Faculty Members
Similarly, 26 (40%) respondents among the Faculty Members consulted the library catalogue/OPAC to locate documents.

MANGALAYATAN UNIVERSITY

Student
It is observed that 220 (38.93%) respondents among the Students searched the shelves to locate documents.

Staff
Similarly, 26 (43.33%) respondents among the Staff consulted the library catalogue/OPAC to locate documents.

Faculty Members
Similarly, 15 (50%) respondents among the Faculty Members consulted the library catalogue/OPAC to locate documents.
SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES STUDENTS

Student
It is observed that 294 (40.83%) respondents among the Students consult the library catalogue /OPAC to locate documents.

Staff
Similarly, 59 (57.84%) respondents among the Staff asked the library staff to locate documents. 31 (30.39%), respondents consulted the library catalogue/OPAC to locate documents.

Faculty Members
Similarly, 32 (42.10%) respondents among the Faculty Members search the shelves yourself to locate documents

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Student
It is observed that 276 (38.90%) respondents among the Students, consult the library catalogue /OPAC to locate documents

Staff
Similarly, 54 (55.10%) respondents among the Staff consulted the library catalogue/OPAC to locate documents..

Faculty Members
Similarly, 32 (45.71%) respondents among the Faculty Members Ask the library staff to locate documents.

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Student
It is observed that 294 (40.83%) respondents among the Students, consult the library catalogue /OPAC to locate documents.

Staff
Similarly, 59 (57.84%) respondents among the Staff asked the library staff to locate documents..

Faculty Members
Similarly, 32 (42.10%) respondents among the Faculty Members search the shelves yourself to locate documents.
7.(a) USAGE OF PERIODICALS

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students
Result shows that 102 (16.42%) respondent among the Students used periodicals.

Staff
Similarly, in case of Staff 36 (70.58%) respondent used periodicals.

Faculty Members
Similarly in case of Faculty Members 36 (70.58%) respondent used periodicals

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Students
On the analysis it is observed that 195 (26.35%) respondent among the Students used periodicals.

Staff
Similarly, in case of Staff 9 (8.33%) respondent used periodicals.

Faculty Members
Similarly in case of Faculty Members 29 (44.61%) out of 65 respondent used periodicals

MANGALAYATAN UNIVERSITY

Students
On the analysis it is observed that 80 (44.61%) respondent among the Students used periodicals.

Staff
Similarly, in case of Staff only 8 (13.33%) respondent used periodicals.

Faculty Members
Similarly in case of Faculty Members 11 (36.66%) respondent used periodicals.

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Students
On the analysis it is observed that 138 (19.16%) respondent among the Students used periodicals.

Staff
Similarly, in case of Staff only 4 (3.92%) respondent used periodicals.

Faculty Members
Similarly in case of Faculty Members 42 (55.26%) respondent used periodicals
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Students
Result shows that 198 (27.96\%) respondent among the Students used periodicals. While majority of the student 510(72.03\%) do not used periodicals.

Staff
Similarly, in case of Staff only 14 (14.28\%) respondent used periodicals.

Faculty Members
Similarly in case of Faculty Members 48 (68.57\%) respondent used periodicals.

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Students
On the analysis it is observed that 228 (34.54\%) respondent among the Students used periodicals.

Staff
Similarly, in case of Staff only 6 (6.97\%) respondent used periodicals.

Faculty Members
Similarly in case of Faculty Members 22 (26.82\%) respondent used periodicals.

(B). RANKED ORDER OF USE OF PERIODICALS

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students
Study shows that usage of periodicals 144 (23.18\%), 108 (17.39\%) respondents among Students used periodicals for updating knowledge gave first and second rank respectively.

Staff
Similarly 2 (2.56\%) respondent among the Staff used periodicals for updating knowledge and research work gave rank first respectively.

Faculty Members
Similarly, 18 (35.29\%) respondents among the Faculty Members used periodicals for Research work gave first rank 6(11.76\%) respondents used for updating knowledge gave second rank.

AMITY UNIVERSITY

Students
In case of purpose of usage of periodicals 220 (29.72\%) respondents among Students used periodicals for Updating knowledge gave first rank 120 (16.21\%) respondents used periodicals for General awareness gave second rank.
Staff
Similarly 3 (2.77%) respondent among the Staff used periodicals for updating knowledge gave rank first or for Research work gave rank second.

Faculty Members
Similarly, 14 (21.53%) respondents among the Faculty Members used periodicals for Teaching work gave first rank. 5(7.69%) respondents used for Updating knowledge gave second rank.

MANGALAYATAN UNIVERSITY

Students
It is observed that 65(11.50%), 45(7.96%) respondents among Students used periodicals for General awareness gave first and Second rank.

Staff
Similarly 14 (23.33%) respondent among the Staff used periodicals for updating knowledge gave rank first.

Faculty Members
Similarly, 4 (13.33%) respondents among the Faculty Members used periodicals for Updating knowledge and Teaching work respectively gave first rank

SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Students
It is observed that 186(25.83%) respondents among the Students are use periodicals for Updating knowledge gave first rank.

Staff
It is observed that 4 (3.92%) respondents used periodicals for Research work first rank.

Faculty Members
It is observed that 9 (11.84%) respondents used periodicals for Teaching and Research work gave first and second rank respectively
DAYALBAGH EDUCATIONAL INSTITUTE

Students

It is observed that 144 (20.32%) respondents among the Students are use periodicals for General awareness gave first rank.

Staff

It is observed that 56 (57.14%) respondents used periodicals for updating knowledge gave first rank.

Faculty Members

It is observed that 25 (35.71%) respondents used periodicals for Teaching work. Whereas 23(32.85%) respondents used periodicals for research work gave second rank.

JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY

Students

It is observed that 108 (16.36%) respondents among Students are use periodicals for updating knowledge gave first rank. 60 (9.09%) respondent used for research work gave second rank.

Staff

It is observed that 5 (5.81%) respondents used periodicals for updating knowledge gave first rank. Whereas 3(3.48%) respondents used for periodical for General awareness gave third rank.

Faculty Members

It is observed that 9 (10.97%) respondents used periodicals for updating knowledge gave first rank. Whereas 3 (3.65%) respondent used for Teaching work gave second rank.

8. USE OF DATABASES

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students

Similarly, in case of Emerald, 12(19.34%) respondents gave Second rank. Similarly, In case of INDEST 27(4.34%) respondents gave First rank In case of EBSCO 39(6.28%)respondents gave third rank. It is observed that in case of DELNET 27(4.34%) gave first rank respectively.

Staff

DELNET is the most used and useful journal for the staff, with a 2 (2.56%) use rate, gave first rank. It is observed that in case of Taylor & Francis 2(2.56%) gave Second rank.
Faculty Members

Similarly, in case of Emerald, 11(21.56%) respondents gave third rank. Followed by. In case of DELNET 11(21.56%) gave third, 3(5.88%) gave second rank. In case of Taylor & Francis b 3(5.88%) gave first rank. Similarly in case of Open J Gate 3(5.88%) gave first rank. Whereas in case of Science Direct 3(5.88%), gave first rank.

8. USE OF DATABASE

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Students

Springer Link is the most used and useful journal for the students, with a 97 (13.10%) use rate, gave first rank, 76(10.27%) gave second rank.

Similarly, in case of EBSCO 57(7.70%), 55(7.43%) respondents gave first and Second rank respectively. In case of Oxford Journals 40(5.40%) respondents gave fourth rank.

Staff

Similarly, in case of EBSCO, 11(10.18%) respondents gave first rank. 8(7.40%), 7(6.48%) gave second and third rank respectively. In case of UGC-INFONET 3(2.77%) respondents gave second and third rank respectively.

Faculty Members

Springer Link is the most used and useful journal for the Faculty Members with a 4(6.15%) use rate, gave first rank. Similarly, in case of IOP 3(4.61%) gave second rank, 2(3.07%) respondents gave fourth rank. In case of EBSCO 6(9.23%) respondents gave first rank. 4(6.15%) gave third rank. In case of Oxford University press 5(7.69%) respondents gave second rank.

Table : 8 USE OF DATABASE

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Students

Similarly, in case of IOP 15(2.65%) respondents gave first rank, In case of Open J Gate 19(3.36%) respondents gave first rank.

Staff

In case of EBSCO 11(18.33%) respondents gave first rank. Emerald 12(20%) use rate, gave fifth rank, while 3(5%) gave second rank.

. In case of Oxford University press 6(10%) respondents gave third rank.
Faculty Members

Similarly, in case of **EBSCO**, 17(56.66%) respondents gave first rank. 7(23.33%) gave second rank. **Emerald** 3(10%) use rate, gave second rank. In case of **Oxford Journal** 5(16.66%) respondents gave third rank. 4(13.33%) gave first rank. It is observed that in case of **Cambridge University press** 4(13.33%) gave second rank.

**Table : 8 USE OF DATABASE**

**SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCE**

**Students**

Springer Link is the most used and useful journal for the students, with a 34(4.72%), 27(3.75%)use rate, gave first and second rank respectively,

Similarly, in case of **EBSCO** 24(3.33%), 18(2.5%) respondents gave first and third rank respectively In case of **CERA** 33(4.58%), 16(2.22%) respondents gave second and third rank respectively,

**Staff**

**Springer Link** 14(13.72%), 12(11.76%) use rate, gave second and third rank respectively. Similarly, in case of **EBSCO**, 24(23.52%),18(17.64%) respondents gave second and third rank respectively, 14(13.72%) gave first rank. In case of **INDEST** 14(13.72%) respondents gave first rank.. It is observed that in case of **CERA** 16(15.68%) and 10(9.80%) gave second and third rank

**Faculty Members**

In case of Faculty Members, **Springer Link** 12(15.78%) and 9(11.84%) use rate, gave second and third rank respectively,

Similarly, in case of **EBSCO** 22(28.94%), 9(11.84%) respondents gave first and second rank respectively.

Similarly, in case of **INDEST** 16(21.05%) and 8(10.52%) gave first and third rank respectively, In case of **CERA** 20(26.31%) and 17(22.36%) respondents gave first and second rank respectively. In case of **ASCE** 17(22.36%) and 11(14.47%) respondents gave first and second rank respectively.
Table : 8 (e) USE OF DATABASE

**DAYALBAGH UNIVERSITY**

**Students**

Result shows that 52(7.34%), 32(4.51%) use rate, gave first and second rank to **Springer Link** respectively, In case of **Oxford Journals** 38(5.36%), 24(3.38%) gave first and second rank respectively, In case of **Cambridge university press** 18(2.54%) respondents gave second rank. In case of **Open J Gate** 12(1.69%) gave first and second rank respectively.

**Staff**

**Springer Link** is the most used and useful journal for the staff with a 7(7.14%), 6(6.12%) use rate, gave second and third rank respectively.

In case of **Taylor & Fransic** 4(4.08%) respondents gave first and third rank respectively. In case of **UGC-INFONET** 5(5.10%) gave first rank.

**Faculty Members**

**Springer Link** is the most used and useful journal for the Faculty Members with a 9(12.85%) and 7(10%) use rate, gave first and third rank respectively, Similarly, in case of **AIP/APS** 7(10%) respondents gave second and third rank respectively.

Similarly, in case of **DELNET** 3(4.28%) gave second rank, In case of **Oxford Journals** 4(5.71%) respondents gave first rank.

Table : 8 (e) USE OF DATABASE

**JAPEE INSTITUTE ON INFORMATION TECHNOLOGY**

**Students**

**Springer Link** is the most used and useful journal for the students, with a 44(6.66%), 24(3.63%) use rate, gave first and third rank respectively, In case of **Emerald** 36(5.45%) and 24(3.63%) gave second and fifth rank respectively 21(3.18%) gave first rank

Similarly, in case of **ACM** 36(5.45%),17(2.57%) respondents gave third and first rank. In case of **AIP/APS** 23(3.48%),18(2.72%) respondents gave first and third rank respectively.

Similarly in case of **IEEE Xplore** 24(3.63%) and 17(2.57%) gave second and first rank respectively. In case of **UGC-INFONET** 44(6.66%),33(5%) gave third and first rank respectively.
Staff

Similarly, in case of ACM 3(3.48%), 2(2.32%) respondents gave third and second rank respectively. In case of IEL Online 2(2.32%) gave first rank. In case of DELNET 3(3.48%) respondents gave second and third rank respectively. 2(2.32%) gave first rank whereas in case of EBSCO 4(4.65%) gave first and second rank respectively. In case of UGC-INFONET 8(9.30%) gave first rank. 7(8.13%) gave second and fifth rank respectively

Faculty Members

Springer Link is the most used and useful journal for the Faculty Members with a 5(6.09%) use rate, gave second rank. 4(4.87%) gave first and third rank respectively. In case of Emerald 7(8.53%), 6(7.31%) and 4(4.87%) gave second, first and third rank respectively. Similarly, in case of ACM 3(3.65%) respondents gave first and second rank respectively 2(2.43%) gave third rank. In case of IEL Online 6(7.31%) gave third rank 4(4.87%), 3(3.65%) gave first and second rank respectively. In case of ABI/INFORM 5(6.09%) respondents gave second rank

In case of DELNET 4(4.87%) respondents gave first rank. 3(3.65%) gave second and third rank respectively.

In case of UGC-INFONET 12(13.95%), 11(13.41%) gave first and second rank respectively.

09. LOCATION OF FACILITIES OF INTERNET

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students

Result shows that the Internet is mostly accessed by the students. 226 (36.39%), 195(31.40%) respondents access the Internet from the University/College Sometimes, often access respectively.

Staff

A majority of the respondents i.e. 13 (16.66%), 5(6.41%) access the Internet from the University/college sometimes, often respectively.

Faculty Members

A majority of the respondents i.e. 24 (47.05%), 22(43.1%) access the Internet from the University/college Often, sometimes respectively.
AMITY UNIVERSITY

Students
It is observed that 377 (50.94%), 323(43.64%) respondents access the Internet from the University/College Often, Sometimes respectively

Staff
A majority of the respondents i.e. 54 (50%), 31(28.70%) access the Internet from the University/college sometimes, often respectively.

Faculty Members
A majority of the respondents i.e. 27 (41.53%), 18(27.69%) access the Internet from the University/college Often, sometimes respectively.

MANGALAYATAN UNIVERSITY

Students
It is observed that 200 (35.39%), 170(30.08%) respondents access the Internet from the University/College Sometimes, often respectively

Staff
A majority of the respondents i.e. 48 (80%), 12(20%) access the Internet from the University/college often, sometimes respectively.

Faculty Members
A majority of the respondents i.e. 21 (70%), 6(20%) access the Internet from the University/college Often, sometimes respectively.

SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Students
It is observed that 198 (27.5%), 192(26.66%) respondents access the Internet from the University/College Sometimes, often respectively

Staff
A majority of the respondents i.e. 48 (47.05%), 31(30.39%) access the Internet from the University/college sometimes. Often respectively.

Faculty Members
A majority of the respondents i.e. 42 (55.26%), 23(30.26%) access the Internet from the University/college Often, sometimes respectively.
DAYALBAGH UNIVERSITY

Students
It is observed that 264 (37.28%), 190(26.83%) respondents access the Internet from the University/College Sometimes, often respectively

Staff
A majority of the respondents i.e. 46 (46.93%), 23(30.26%) access the Internet from the University/college sometimes, often respectively.

Faculty Members
A majority of the respondents i.e. 31 (44.28%), 29(41.42%) access the Internet from the University/college Often, sometimes respectively.

JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY

Students
It is observed that 300 (45.45%), 252(38.18%) respondents access the Internet from the University/College often, sometimes respectively

Staff
A majority of the respondents i.e. 19 (22.09%), 10(11.62%) access the Internet from the University/college sometimes, often respectively.

Faculty Members
A majority of the respondents i.e. 42(51.21%), 34(41.46%) access the Internet from the University/college sometimes, often respectively.

10. FREQUENCY OF USE THE INTERNET

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students
Result shows that 240 (38.64%) of them indicated Internet using once a week, 210 (33.81%) respondent use with Internet Daily.

Staff
It is observed that 40 (51.28%) of them indicated using rarely, 13 (16.66%) respondent use with Internet Once a week

Faculty Members
It is observed that 20 (39.21%) of them indicated using it daily, 19 (37.25%) respondent use with Internet Once a week.
AMITY UNIVERSITY

Students

It is observed that 320 (43.24%) of them indicated using it once a week, 300 (40.54%) respondent use with Internet Daily.

Staff

It is observed that 45 (41.66%) of them indicated using it daily.

Faculty Members

It is observed that 26 (40%) of them indicated using it once a week.

MANGALAYATAN UNIVERSITY

Students

It is observed that 255 (45.13%) of them indicated using it daily, 190 (33.62%) respondent use with Internet Once a week.

Staff

It is observed that 24 (40%) of them indicated using it once a week and once a month respectively.

Faculty Members

It is observed that 10 (33.33%) of them indicated using it daily, 8 (26.66%) respondent use with Internet.

SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Students

It is observed that 312 (43.33%) of them indicated using it once a week, 297 (41.25%) respondent use with Internet Daily.

Staff

It is observed that 49 (48.03%) of them indicated using it once a week, 21 (20.58%) respondent use with Internet Once a Daily.

Faculty Members

It is observed that 41 (53.94%) of them indicated using it daily.

DAYALBAGH EDUCATIONAL INSTITUTE

Students

It is observed that 288 (40.67) of them indicated using it once a week.

Staff

It is observed that 70 (71.42%) of them indicated using it daily.
Faculty Members
It is observed that 55 (78.57%) of them indicated using it daily.

JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY

Students
It is observed that 319 (48.33%) of them indicated using it daily, 224 (33.93%) respondent use with Internet Once a week
Staff
It is observed that 24 (27.90%) of them indicated using it daily

Faculty Members
It is observed that 52 (63.41%) of them indicated using it daily.

11. PROBLEM FACED WHILE THE USING INTERNET SERVICES

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students
It is observed that majority 414 (66.66%) of the Students facing problem while using the Internet.
Staff
It is observed that 48 (61.5%) among the Staff facing problem while using the Internet.
Faculty Members
It is observed that 30(58.82%) respondents do not have any problem while searching.

MANGALAYATAN UNIVERSITY

Students
While majority 640 (86.48%) respondents do not have any problem while searching.
Staff
It is observed that majority 81 (75%) among the Staff facing problem while using the Internet.
Faculty Members
While majority 55(84.61%) respondents do not have any problem while searching.
MANGALAYATAN UNIVERSITY

Students
It is observed that majority 325 (57.52%) respondents among Students facing problem while using the Internet.

Staff
While majority 36 (60%) respondents do not have any problem while searching.

Faculty Members
While majority 27 (90%) respondents do not have any problem while searching.

SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Students
It is observed that majority 390 (54.16%) among Students facing problem while using the Internet.

Staff
It is observed that 58 (56.86%) among the Staff facing problem while using the Internet.

Faculty Members
While majority 57 (75%) respondents do not have any problem while searching.

DAYALBAGH EDUCATIONAL INSTITUTE

Students
It is observed that majority 402 (56.77%) of the Students facing problem while using the Internet.

Staff
It is observed that majority 56 (57.14%) among the Staff facing problem while using the Internet.

Faculty Members
While majority 62 (88.57%) respondents do not have any problem while searching.

JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY

Students
While 395 (59.84%) respondents do not have any problem while searching.

Staff
It is observed that 46 (53.48%) among the Staff facing problem while using the Internet.
Faculty Members

While majority 64(78.04%) respondents do not have any problem while searching.

12. BARRIERS IN THE USE OF INTERNET

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students

It is observed that the most common problem cited was slow access speed 414 (66.66%),

Staff

In case of Staff it is observed that 58 (74.35%) have slow access speed, followed by Difficulty in finding relevant information pages 41(52.56%).

Faculty Members

In case of Faculty Members it is observed that 34 (66.66) takes too long to view/download pages, followed by slow access speed, 30 (58.82%).

AMITY UNIVERSITY

Students

It is observed that the most common problem cited was slow access speed 460 (62.16%),

Staff

In case of Staff it is observed that 57 (52.77%) have Difficulty in finding relevant information pages. Followed by slow access speed,

Faculty Members

In case of Faculty Members it is observed that 14(21.53%), followed by difficulty in finding relevant information.

MANGALAYATAN UNIVERSITY

Students

It is observed that the most common problem cited was slow access speed 340 (60.17%), followed by Difficulty in finding relevant information

Staff

In case of Staff it is observed that 36 (60%) have of overload of information on the Internet. Slow access speed 24(40%).
Faculty Members
In case of Faculty Members it is observed that 23 (76.66%) have slow access speed.

SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES,

Students
It is observed that the most common problem cited was slow access speed 502 (69.72%), followed by Difficulty in finding relevant information

Staff
In case of Staff it is observed that 50 (49.01%) have slow access speed, followed by Difficulty in finding relevant information. 47 (46.07%).

Faculty Members
In case of Faculty Members it is observed that 47 (61.84%) have slow access speed, followed by and difficulty in finding relevant information.

DAYALBAGH EDUCATIONAL INSTITUTE

Students
It is observed that the most common problem cited was slow access speed 312 (44.06%),

Staff
In case of Staff it is observed that 56 (57.14%) have slow access speed.

Faculty Members
In case of Faculty Members it is observed that 48 (68.57%) have slow access speed

JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY

Students
It is observed that the most common problem cited was difficulty in finding relevant information

Staff
In case of Staff it is observed that 35 (40.69%) have difficulty in finding relevant information,

Faculty Members
In case of Faculty Members it is observed that 33 (40.24%) have slow access speed, followed by it takes too long to view/download pages
13 (a) RANKED ON PURPOSE OF USING INTERNET

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students

Result shows that Internet is used mainly for Social Networking site (Facebook, Twitter) 261 (42.02%) gave first rank. In case of Online journals 90 (14.49%) respondents gave first rank. Similarly, in case of Research work 72 (11.69%) respondents gave first and Second rank respectively.

Staff

As well as Staff is concerned In case of Social Networking site (Facebook, Twitter) Majority 38 (48.71%) respondents gave first rank. 10 (12.82%) respondents gave second.

Faculty Members

It is observed that in case of Research work 27 (52.92%) gave first rank. Similarly, in case of Online Journals 9 (17.64%) respondents gave second and third rank respectively. In case of Download text 9 (17.64%) respondents gave second rank. While in case of E-mail 15 (28%) respondents gave second rank while 12 (23%) gave third rank only 6 (11%) gave first rank.

13 (b) RANKED ORDER OF PURPOSE OF USING INTERNET

AMITY UNIVERSITY

Students

The use of internet services in order of preference is 220 (29.72%) use the Internet for Research work gave first rank. In case of Social Networking site (Facebook, Twitter) 185 (25%) respondents gave second rank and 155 (20.94%) gave rank first. Similarly, in case of To get current information 240 (32.3%) respondent gave first rank and 138 (18.64%) gave second rank.

In case of Online journals 110 (14.86%) respondents gave second rank while 105 (14.18%) gave third rank.

Staff

As well as Staff is concerned Incase of while in case of To get current information 27 (25%) respondents gave second rank, Social Networking site (Facebook, Twitter) 12 (11.11%) respondents gave second rank and 10 (9.25%) gave first rank. Similarly in case of E-mail 18 (16.66%) respondents gave first rank.
Faculty Members

While in case of **E-mail** 49 (75.38%) respondents gave first rank. In case of **To get current information** 28 (48.07%) respondents gave first rank, **Research work** 22 (33.84%) gave second rank. 17 (26.15%) respondents gave first rank. Similarly, in case of **Online Journals** 35(53.84%) respondents gave first rank. Similarly, in case of **Social networking** 40(61.53%) respondents gave first rank.

13 (C) RANKED ORDER OF PURPOSE OF USING INTERNET

MANGALAYATAN UNIVERSITY

Students

Majority of students i.e. 140 (24.77%) use the Internet for **Research work** gave first rank.

Similarly, in case of **E-mail** 72 (12.74%) respondent gave first rank. While 57(10.08%) gave second rank. Similarly, in case of **Social Networking** 218 (38.58%) respondent gave first rank. Followed by 98(17.34%), 60(10.61%) respondents gave second and third rank respectively.

Staff

It is observed that **Research work and Online journals** 36 (60%) respondents gave sixth and fifth rank respectively. Similarly,

While in case of **E-mail** 48(80%) respondents gave second rank. While 12(20%) gave first rank. Similarly, Similarly, in case of **Social networking site (facebook, Twitter)** 36(60%), 12(20%) respondents gave second and first rank.

In case of **To get current information** 75(13.27%) respondents gave third rank. 16(26.66%), 14(23.33%) respondents gave second and first rank.

Faculty Members

It is observed that while in case of **E-mail** 6(20%) respondents gave first rank. In case of **Social Networking sites** 4(13.33%), 2(6.66%) respondents gave second and third rank respectively.

Similarly, in case of **To get current information** 75(13.27%) respondents gave third rank. 16(26.66%), 14(23.33%) respondents gave first.

In case of **Download text, Chatting, Discussion, Reference** there is no response.
13 (d) RANKED ORDER OF PURPOSE OF USING INTERNET

SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES,

Students

Result shows that Social networking sites 168(23.33%) respondent gave first rank. followed by 132(18.33%), 88(12.22%) use the Internet for Research work gave second rank.

Similarly, in case of Download text 90(12.5%) respondents gave third rank. In case of E-mail 92(12.77%), 90(12.5%) respondents gave fourth and first rank.

Staff

It is observed that Social Networking site 46(45.09%) respondents gave first rank. While 22(21.56%), 11(1.52%) respondents gave second and third rank respectively. Similarly, in case of E-mail 12(11.76%) respondents gave first rank. In case of Download text, chatting, Discussion, Reference respondents gave no response

Faculty Members

It is observed that in case of in case of Social Networking sites 52(68.42%) respondents gave first rank. In case of Online journals 12(28.94%) respondents gave first rank. In case of E-mail 17(22.36%), 12(15.78%) respondents gave first and second rank respectively.

In case of Download software, Download text, Chatting, Discussion, Reference respondents gave no response.

13 (e) RANKED ORDER OF PURPOSE OF USING INTERNET

DAYALBAGH EDUCATIONAL INSTITUTE

Students

Result shows that students i.e. 252(35.39%) use the Internet for Research work gave first rank. Similarly, in case of To get current information 216(30.50%) respondent gave first rank followed by 126(17.79%) respondents gave second rank.

Staff

In case of Download software 28(28.57%) respondents gave first rank. Similarly, in case of To get current Information 33(33.67%) respondent gave first rank.

In case of Download text, Discussion, Reference, Social Networking site respondents gave no response
Faculty Members

It is observed that in case E-mail majority 58(82.85\%) respondents gave first rank. Similarly, in case of Social Networking sites 45(64.28\%) respondents gave third rank. While in case of To get current information 38(54.28\%) respondents gave first rank. In case of Research work 26(37.14\%), gave second rank. Similarly, in case of Online journals 22(31.42\%) respondents gave first rank.

13(f) RANKED ORDER OF PURPOSE OF USING INTERNET
JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY

Students

Table 13 depicts that students i.e. In case of Social networking sites 168(25.45\%) respondent gave second rank followed by 144(21.81\%), respondent gave first rank. In case of To get current information 180(27.27\%) respondents gave first rank. Similarly, in case of Online journals 96(14.54\%) respondents gave second rank.

Staff

In case of Social Networking sites 23(26.74\%), 15(17.44\%), 14(16.27\%) respondents gave first, third and second rank respectively. In case of To get current information 10(11.62\%) 9(10.46\%) respondents gave fourth and third rank respectively.

Faculty Members

It is observed that in case of E-mail 22(26.82\%) respondents gave first rank respectively, in case Social networking sites 46(56.09\%), 28(34.14\%) respondents gave first and third rank respectively Research work 24(29.26\%), 16(19.51\%) gave first and second rank respectively. Similarly, in case of Online journals 16(19.51\%) respondents gave first rank. Similarly, in case of Download text 17(20.73\%) respondents gave first rank.

14. SEARCH ENGINE AND USE FOR SEARCHING THE DATABASES

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students

The study shows that Google is the most preferred search engine with 612(98.55\%) response, followed by Yahoo and rediff with 261(42.02\%) response.

Staff

Similarly 51 (65.38\%) respondents among Staff used Google for locating information which indicates that it is their favorite search engine for locating information on the Internet.
Faculty Members
Similarly followed by Yahoo which was used by 39(76.47%) response.

AMITY UNIVERSITY

Students
The study shows that Google is the most preferred search engine with 720(97.29%) response, followed by Yahoo with 460(62.16%).

Staff
Similarly 81 (75%) respondents among Staff used Google is their favorite search engine for locating information on the Internet.

Faculty Members
Similarly Majority 62 (95.38%) respondents among Faculty Members used Google is their favorite search engine for locating information on the Internet.

MANGALAYATAN UNIVERSITY

Students
The study shows that Google is the most preferred search engine with 505(89.38%) response.

Staff
Similarly 48 (80%) respondents among Staff used Google is the most preferred search engine

Faculty Members
Similarly 23 (76.66%) respondents among Faculty Members used Google is the most preferred search engine.

SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Students
The study shows that Google is the most preferred search engine with 636(88.33%) response.

Staff
Similarly 53 (51.96%) respondents among Staff used Google is the most preferred search engine

Faculty Members
Similarly Majority 66 (94.28%) respondents among Faculty Members used Google is the most preferred search engine.
DAYALBAGH EDUCATIONAL INSTITUTE

Students
The study shows that Google is the most preferred search engine with 642(90.67%) response.

Staff
Similarly 95 (96.93%) respondents among Staff used Google is the most preferred search engine followed by Yahoo which was used by 70(71.42%) response.

Faculty Members
Similarly 66 (94.28%) respondents among Faculty Members used Google is the most preferred search engine, followed by Yahoo which was used by 54(77.14%).

JAYPEE INSTITUTE OF INFORMATION

Students
The study shows that Google is the most preferred search engine with 648(98.18%) response.

Staff
Similarly 69 (80.23%) respondents among Staff used Google is the most preferred search engine.

Faculty Members
Similarly 80 (97.56%) respondents among Faculty Members used Google is the most preferred search engine followed by Rediff which was used by 60(73.17%).

15. SEARCH STRATEGY FOLLOWED

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students
The study shows that majority the respondents make use of the most favorable option was searching by subject.

Staff
Similarly respondents 48 (61.53%) who use Subject as the option for search.

Faculty Members,
Similarly respondents 23(45.09%) who use Subject as the option for search.

AMITY UNIVERSITY

Students
The study shows that all the respondents make use of Keyword to retrieve information 252(40.57%) who uses Keyword as the option for search.
Staff
Similarly 72 (66.66%) respondents who use Subject as the option for search.

Faculty Members
Similarly respondents 49(75.39%) who use Subject as the option for search.

MANGALAYATAN UNIVERSITY

Students
The study shows that all the respondents make use of Keywords.

Staff
Similarly respondents 48(80%) who use Keyword as the option for search.

Faculty Members
Similarly respondents 27(90%) who use Keyword as the option for search.

SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Students
The study shows that all the respondents make use of Keywords to retrieve information, followed by 236(32.77%) who use Keyword as the option for search.

Staff
Similarly respondents 51(50%) who use Subject as the option for search.

Faculty Members
Similarly, respondents 36(47.36%) who use Subject as the option for search.

DAYALBAGH EDUCATIONAL INSTITUTE

Students
The study shows that all the respondents make use of Keywords to retrieve information, followed by 320(45.19%) who use Subject as the option for search.

Staff
Similarly respondents 54(55.10%) who use Subject as the option for search.

Faculty Members
Similarly 0 respondents 46(65.71%) who use Subject as the option for search.

JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY

Students
The study shows that all the respondents make use of Keywords to retrieve information, followed 240(36.36%) who use Keyword as the option for search.

Staff
Similarly respondents 42(48.83%) who use Subject as the option for search.
Faculty Members
Similarly respondents 38(46.34%) who use Keyword as the option for search.

16. LEVEL OF SEARCH
SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students
It is observed that 541 (87.11%) respondents do not use advance features while searching.

Staff
It is observed that majority 72(92.30%) respondents do not use advance features while searching.

Faculty Members
It is observed that 27 (52.94%) among the Faculty Members use advance features while searching.

AMITY UNIVERSITY

Students
It is observed that While 521(70.40%) respondents do not use advance features while searching.

Staff
It is observed that While 63 (58.33%) respondent do not used advance features while searching.

Faculty Members
It is observed that 39 (60%) among the Faculty Members used advance features while searching.

MANGLATAN UNIVERSITY

Students
It is observed that only 475(84.07%) respondents do not use advance features while searching.

Staff
It is observed that 48 (60%) respondent do not used advance features while searching.

Faculty Members
It is observed that 21 (70%) respondent do not used advance features while searching.
SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Students
It is observed that 538 (74.72%) respondents do not use advance features while searching.

Staff
It is observed that majority 95 (93.13%) respondent do not used advance features while searching.

Faculty Members
It is observed that 40 (52.63%) among the Faculty Members used advance features while searching.

DAYALBAGH EDUCATIONAL INSTITUTE

Students
It is observed that majority 552 (77.96%) respondents do not used advance features while searching.

Staff
It is observed that majority 58 (59.18%) respondents do not used advance features while searching.

Faculty Members
It is observed that 39 (55.71%) among the Faculty Members used advance features while searching.

JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY

Students
It is observed that majority 508 (76.96%) respondents do not used advance features while searching.

Staff
It is observed that majority 76 (88.37%) respondents do not used advance features while searching.

Faculty Members
It is observed that majority 56 (68.29%) among the Faculty Members used advance features while searching.
17. SATISFACTION LEVEL OF USER'S

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students
Table 17 shows that 297 (47.82%) respondents among the Students feel partially Satisfied with the Internet service.

Staff
It is observed that 40 (51.28%) respondents among the Staff feel partially Satisfied with the service.

Faculty Members
It is observed that 24(47.05%) respondents among the Faculty Members feel fully Satisfied with the service.

AMITY UNIVERSITY

Students
It is observed that 340 (45.94%) respondents among the Students feel partially Satisfied with the Internet service.

Staff
It is observed that 36 (33.33%) respondents among the Staff feel partially Satisfied with the service.

Faculty Members
It is observed that 48(73.84%) respondents among the Faculty Members feel fully Satisfied with the service.

MANGLAYATAN UNIVERSITY

Students
It is observed that only 115(20.35%) respondents among the Students feel fully Satisfied with the service.

Staff
It is observed that 44(73.33%) respondents among the Staff feel partially Satisfied with the service.

Faculty Members
It is observed that 18 (60%) respondents among the Faculty Members feel partially Satisfied with the service.
SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Students
It is observed that 312 (43.33%) respondents among the Students feel partially satisfied with the Internet service.

Staff
It is observed that 38 (37.25%) respondents among the Staff feel partially satisfied with the service

Faculty Members
It is observed that 34(44.73%) respondents among the Faculty Members feel partially satisfied with the service

DAYALBAGH EDUCATIONAL INSTITUTE

Students
It is observed that 288(40.67%) respondents among the Students feel partially satisfied with the service.

Staff
It is observed that 56(57.14%) respondents among the Staff feel fully satisfied with the service.

Faculty Members
It is observed that 37 (52.85%) respondents among the Faculty Members feel partially satisfied with the service

JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY

Students
It is observed that 348(52.72%) respondents among the Students feel partially satisfied with the service.

Staff
It is observed that 43(50.00%) respondents among the Staff feel partially satisfied with the service.

Faculty Members
It is observed that 37 (45.12%) respondents among the Faculty Members feel partially satisfied with the service.
18. INFORMATION ABOUT ONLINE DATABASES

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students
Table-18, Shows that 297 (47.82%) respondents among the Students get information about online database sources through course contents and syllabi.

Staff
It is observed that 26 (33.33%) respondents among the Students get information about online database sources through Computer Literature

Faculty Members
In this table it is observed that 20 (39.21%) respondents from Faculty Members get information about online database sources through Computer Literature

AMITY UNIVERSITY

Students
On the analysis is observed that 282 (38.10%) respondents among the Students get information about online database sources through course contents and syllabi.

Staff
On the analysis it is observed that 36 (33.33%) respondents among the Staff get information about online database sources through Library personnel, through Discussion with professionals respectively.

Faculty Members
On the analysis is observed that 33 (50.76%) respondents among the Faculty Members get information about online database sources Conference/Workshop etc.

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Students
On the analysis is observed that 335 (59.29%) respondents among the Students get information about online database sources through course contents and syllabi.

Staff
On the analysis it is observed that 38 (63.33%) respondents among the Staff get information about online database sources through Library personnel.

Faculty Members
On the analysis is observed that 21 (70%) respondents among the Faculty Members get information about online database sources Conference/Workshop etc.
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Students

On the analysis is observed that 276 (38.33\%) respondents among the Students get information about online database sources through course contents and syllabi.

Staff

On the analysis it is observed that 28 (27.45\%) respondents among the Staff get information about online database sources Discussion with professionals.

Faculty Members

On the analysis is observed that 23 (30.26\%) respondents among the Students get information about online database sources Conference/Workshop etc

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Students

On the analysis is observed that 248 (35.02\%) respondents among the Students get information about online database sources through course contents and syllabi.

Staff

On the analysis it is observed that 42 (42.85\%) respondents among the Staff get information about online database sources through Course Contents and syllabi.

Faculty Members

On the analysis is observed that 25 (35.71\%) respondents among the Faculty Members get information about online database sources through course contents and syllabi

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Students

On the analysis is observed that 240 (36.36\%) respondents among the Students get information about online database sources through course contents and syllabi

Staff

On the analysis it is observed that 20 (23.25\%) respondents among the Staff get information about online database sources Discussion with professionals.

Faculty Members

On the analysis is observed that 43 (52.43\%) respondents among the Faculty Members get information about online database sources Conference/Workshop etc.
19. FREQUENTLY SEARCHING ONLINE DATABASES

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students
Table-19 observed that 306 (42.44%) respondent among the Students search data bases One a Week.

Staff
It is observed that 06 (7.69) respondents among the Staff search data bases once a week.

Faculty Members
It is observed that 24 (47.05%) respondent among the Faculty Members search data bases one a week.

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Students
It is observed that 142 (19.18%) respondents among the student search data bases once every two week never use

Staff
It is observed that 45(41.66%) respondents of the Staff search data bases Once a Month

Faculty Members
It is observed that 39 (60%) respondents of the Faculty Members search data bases One a Week.

MANGALAYATAN UNIVERSITY

Students
It is observed that 172 (30.44%) respondents among the Students search data bases Once a Month

Staff
It is observed that 14 (23.33%) respondent among the Staff search data bases one a week.

Faculty Members
It is observed that 12(40%) respondent of the Faculty Members search data bases one a week.
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Students
It is observed that 234 (32.5%) respondent among the Students search data bases almost once a week.

Staff
It is observed that 10 (9.8%) respondent among the Staff search data bases One a Month.

Faculty Members
It is observed that 24 (31.5%) respondents of the Faculty Members search data bases one every two week

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Students
On the analysis it is observed that 240 (33.9%) respondents among the Students search data bases almost every day.

Staff
It is observed that 42 (42.86%) respondents of the Staff search data bases almost every day.

Faculty Members
It is observed that 41 (58.57%) respondents among the Faculty Members search data bases one a week.

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Students
On the analysis it is observed that 238 (36.06%) respondents among the Students search data bases almost every day.

Staff
It is observed that 6 (6.98%) respondents of the Staff search data bases Once every two week

Faculty Members
It is observed that 31 (37.81%) respondents among the Faculty Members search data bases One every two week.
20. PROBLEM FACED WHILE ACCESSING ONLINE DATABASES

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Students
It is observed that 404 (65.05%) respondents among Students have the most common problem cited was Slow Downloading.

Staff
Similarly, 43 (55.12%) respondents among Staff have the most common problem cited was Slow Downloading.

Faculty Members
Similarly 26 (50.98%) respondents among Faculty Members have the most common problem cited was Slow Downloading.

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Students
It is observed that 350 (47.29%) respondents among Students have the most common problem cited was Slow Downloading. Followed by Non availability of Full Text Articles 290 (39.18%).

Staff
Similarly, 45 (41.66%) respondents among Staff have the most common problem cited was Non availability of full text articles

Faculty Members
Similarly 29 (50.98%) respondents among Faculty Members have problem cited was Non availability of Full Text Articles.

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Students
On the analysis, it is observed that 230 (40.70%) respondents among Students have the most common problem cited was Slow Downloading. Followed by Non availability of Full Text Articles 130 (23%).

Staff
Similarly, 48 (80%) respondents among Staff have the problem cited was, Subscription/ Password protected.

Faculty Members
Similarly 15 (50%) respondents among Faculty Members have the most common problem cited was Slow Downloading.
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Students
It is observed that 391 (54.30%) respondents among Students have the most common problem cited was Slow Downloading.

Staff
Similarly, 59 (57.84%) respondents among Staff have the most common problem cited was Slow Downloading.

Faculty Members
Similarly 38(50%) respondents among Faculty Members have the problem cited was Non availability of Full Text Articles

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Students
It is observed that 342 (48.30%) respondents among Students have the most common problem cited was Slow Downloading.

Staff
Similarly, 56 (57.14%) respondents among Staff have the most common problem cited was Slow Downloading.

Faculty Members
Similarly 39(55.71%) respondents among Faculty Members have the most common problem cited was Slow Downloading.

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Students
It is observed that 252 (38.18%) respondents among Students have the most common problem cited was Slow Downloading.

Staff
Similarly, 39 (45.34%) respondents among Staff have the most common problem cited was Slow Downloading.

Faculty Members
Similarly 42(51.21%) respondents among Faculty Members have the problem cited was non availability of Full Text Articles.
21. SATISFACTION WITH THE ONLINE DATA BASES SERVICES

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students

Table 21 shows that only 387 (62.31%) respondents among the Students feel Satisfied with the Online Data Base Services.

Staff

It is observed that 60 (76.92%) respondents among the Staff not Satisfied with the Online Data Base Services.

Faculty Members

It is observed that 33 (64.70%) respondents among the Faculty Members Satisfied with the Online Data Base Services

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Students

Table 21 shows that only 345 (46.62%) respondents among the Students Satisfied with the Online Data Base Services.

Staff

It is observed that 54 (50%) respondents among the Staff Satisfied with the Online Data Base Services.

Faculty Members

It is observed that 35 (53.84%) respondents among the Faculty Members feel fully Satisfied with the Online Data Base Services

MANGALAYATAN UNIVERSITY

Students

Table 21 shows that only 375 (66.37%) respondents among the Students Satisfied with the Online Data Base Services.

Staff

It is observed that 38 (63.33%) respondents among the Staff Satisfied with the Online Data Base Services.

Faculty Members

It is observed that 24(80%) respondents among the Faculty Members Satisfied with the Online Data Base Services
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Students
Table 21 shows that majority 414 (57.5%) respondents among the Students only Satisfied with the Online Data Base Services.

Staff
It is observed that 52 (50.98%) respondents among the Staff not Satisfied with the Online Data Base Services.

Faculty Members
It is observed that 43 (56.57%) respondents among the Faculty Members Satisfied with the Online Data Base Services

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Students
Table 21 shows that only 480(67.79%) respondents among the Students Satisfied with the Online Data Base Services.

Staff
It is observed that Majority 84 (85.71%) respondents among the Staff Satisfied with the Online Data Base Services.

Faculty Members
It is observed that 38 (85.71%) respondents among the Faculty Members Satisfied with the Online Data Base Services

JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY

Students
Table 21 shows that only 418 (63.33%) respondents among the Students Satisfied with the Online Data Base Services.

Staff
It is observed that 46 (53.48%) respondents among the Staff Satisfied with the Online Data Base Services.

Faculty Members
It is observed that 43 (52.43%) respondents among the Faculty Members Satisfied with the Online Data Base Services.
Table 22. FACILITIES AVAILABLE FOR ELECTRONIC RESOURCES

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students
It is observed that 486(78.26%) showed positive opinion with the OPAC, 369(59.42%) of them have made Affirmative opinion about ‘Sufficient access to computer terminal for Internet Usage.’ Secondly, for Online Databases, CD-ROM for this question showed Negative opinion.

Staff
70(89.74%) of them have made Affirmative opinion about ‘Sufficient access to computer terminal for Internet Usage.’ Secondly, for ‘Online Databases’ 68(87.17%) showed Positive opinion. For the fourth question, 60(76.92%) showed positive opinion with the ‘OPAC’ For the third question, 78(100%) showed Negative opinion with the ‘CD-ROM/ Multimedia’

Faculty Members
On the analysis is observed that OPAC’ 39(76.47%) of them having Positive Opinion, Online Databases’ for this question 30(58.82%) showed positive opinion.

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Students
Result shows that 517(69.86%) respondents among the Students having Affirmative opinion about Sufficient access to computer terminals for Internet usage ‘Secondly, for Online Databases for this question 400(54.05%) showed positive opinion. Majority 480(64.86%) showed Negative opinion with the CD-ROM.

Staff
It is observed that OPAC’ 90(83.33%) showed positive opinion. 81(75%) respondents among the Staff having Affirmative opinion ‘Sufficient access to computer terminal for Internet Usage. In case of ‘CD-ROM/ Multimedia’ majority 100(92.59%) showed Negative opinion,

Faculty Members
On the analysis is observed that majority 65(100%) showed Positive opinion with the ‘OPAC’.60(92.3%) respondents among the Students having affirmative opinion about ‘Sufficient access to computer terminal for Internet Usage.’ Secondly, for ‘Online Databases’ for this question 50(76.92%) showed positive opinion.
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Students
On the analysis is observed that 345(61.06%) respondents among the Students having Affirmative opinion about ‘Sufficient access to computer terminal for Internet Usage.’ Secondly majority 450(79.64%) showed Negative opinion with the CD-ROM, For the fourth question, 325(57.52%) showed positive opinion with the OPAC, 235(41.59%) of them having Negative Opinion.

Staff
Result shows that majority 60(100%) respondents among the Students having Affirmative opinion about ‘Sufficient access to computer terminal for Internet Usage, OPAC’ respectively. majority 60(100%) showed positive opinion.

Faculty Members
On the analysis is observed that majority 30(100%) showed Positive opinion with the ‘OPAC’, Online Databases for this question 24(80%) showed positive opinion 19(63.33%) respondents among the Students having affirmative opinion about ‘Sufficient access to computer terminal for Internet Usage.’

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Students
Result shows that 528(73.33%) showed positive opinion with the OPAC 432(60%) respondents among the Students having Affirmative opinion about ‘Sufficient access to computer terminal for Internet Usage. For the third question.

Staff
Result shows that majority 78(76.47%) showed positive opinion with the ‘OPAC’. 62(62.74%) respondents among the Staff having Negative opinion about ‘Sufficient access to computer terminal for Internet Usage. For the third question majority 102(100%) showed Negative opinion with the ‘CD-ROM/ Multimedia’. For the fourth question,

Faculty Members
Majority 67(88.15%) showed Positive opinion with the ‘OPAC’.’ Secondly, for ‘Online Databases’ for this question 54(71.05%) showed positive opinion.
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Students

Result shows that 438(61.86%) respondents among the Students having Affirmative opinion and about ‘Sufficient access to computer terminal for Internet Usage.’ Secondly, for Online Databases for this question 390(55.08%) showed Positive opinion.

Staff

On the analysis is observed that majority 68(69.38%) respondents among the Students having Affirmative opinion about ‘Sufficient access to computer terminal for Internet Usage.’ Secondly, for ‘Online Databases’ for this question majority 70(71.42%) showed positive opinion.

Faculty Members

On the analysis is observed that majority 60(85.71%) showed Positive opinion with the ‘OPAC’. Online Databases’ for this question 53(75.71%) showed positive 45(64.28%) of them have made Negative opinion about ‘Sufficient access to computer terminal for Internet Usage.’

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Students

On the analysis is observed that 492(74.54%) respondents among the Students having Affirmative opinion about ‘Sufficient access to computer terminal for Internet Usage. 360(54.54%) showed positive opinion with the OPAC.

Staff

Result shows that majority 86(100%) showed positive opinion with the ‘OPAC’. ‘Online Databases’ for this question 60(69.76%) showed positive opinion.

Faculty Members

On the analysis is observed that ’ Majority 68(82.92%) showed Positive opinion with the ‘OPAC’. 42(51.21%) respondents having Affirmative opinion about ‘Sufficient access to computer terminal for Internet Usage.

23. PROBLEM FACED WHILE ACCESSING ELECTRONIC RESOURCES

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students

According to table-23, result shows that in case of Lack of IT knowledge and Skills for effective utilization of services 360 (57.97%) respondent Disagree,. While
315 (50.72%) respondents agreed that Limited Access to Computers. In case of Information scattered in too many sources 387(62.31%) respondents Disagree,

Staff

On the analysis is observed that 71(91.02%) students felt that Lack of IT knowledge was the problem they faced to access the e-resources. Similarly in case of Limited access to computers 68 (87.17%) respondent agreed

Faculty Members

On the analysis is observed that 30(58.82%) respondents among the Faculty Members agreed that Too much information is retrieved was the major problem for not able to use the e-resources, 30(58.82%) students felt that Lack of IT knowledge and skills for effective utilization of services was the problem they faced to access the e-resources.

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Students

It is observed that 425(57.43%) students felt that Lack of IT knowledge and Skills for effective utilization of services was the problem they do not faced to access the e-resources. Similarly 36(70.58%) opinion that they do not face the problem of electricity failure in the university.

Staff

Result shows that 72 (66.66%) respondents among the Staff agreed that To much information is retrieved was the major problem for not able to use the e-resources, 81(75%) students felt that Lack of IT knowledge and Skills for effective utilization of services was the problem they faced to access the e-resources.

Faculty Members

On the analysis is observed that 40(61.53%) students felt that Lack of IT knowledge and Skills for effective utilization of services was the problem they faced to access the e-resources. Similarly majority 65(100%) opinion that they do not face the problem of electricity failure in the university.

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Student

On the analysis is observed that 360(63.71%) students felt that Lack of IT knowledge and Skills for effective utilization of services was the problem they faced to access the e-resources. 305(53.98%) respondents agreed that Too much Information is retrieved was the major problem for not able to use the e-resources.
Staff

On the analysis is observed that 36(60%) respondents among the Staff agreed that **Too much information id retrieved** was the major problem for not able to use the e-resources. Similarly in case of **Limited access to computer** 48(80%) respondent agreed.

Faculty members

On the analysis is observed that 30(100%) respondents among the Faculty Members agreed that **Too much Information is retrieved** was the major problem for not able to use the e-resources.

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Students

Result shows that 456(63.33%) respondents among the Students agreed that **Too much Information is retrieved** was the major problem for not able to use the e-resources, Similarly in case of **Limited access to computer** 372(51.66%) respondent disagreed.

Staff

On the analysis is observed that 78(76.47%) respondents among the Staff agreed that **Too much information id retrieved** was the major problem for not able to use the e-resources, 90(88.23%) students felt that **Lack of IT knowledge and Skills for effective utilization of services** was the problem they faced to access the e-resources.

Faculty Members

On the analysis is observed that in case of **Limited access to computers** 49(64.47%) respondent agreed. While 47(61.84%) respondents agreed that **Information Scattered in too many sources,**

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Students

On the analysis is observed that 372(52.54%) respondents among the Students agreed that **Too much Information is retrieved**, **Limited access to computer** was the major problem for not able to use the e-resources.

Staff

On the analysis is observed that 70(71.42%) students felt that **Lack of IT knowledge and Skills for effective utilization of services** was the problem they faced to access the e-resources. Similarly in case of **Limited access to computer** 56(57.14%) respondent agreed.
Faculty Members

On the analysis is observed that 421(63.78%) respondents agreed that To much Information is retrieved was the major problem for not able to use the e-resources, Similarly in case of Limited access to computers 360(54.54%) respondent disagreed.

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Student

On the analysis is observed that 421(63.78%) respondents among the Students agreed that Too much Information is retrieved was the major problem for not able to use the e-resources, While 396(60%) respondents Disagree that Information Scattered in too many sources.

Staff

On the analysis is observed that 80(93.02%) respondents among the Staff agreed that To much information id retrieved was the major problem for not able to use the e-resources, 75(87.20%) students felt that Lack of IT knowledge and Skills for effective utilization of services was the problem they faced to access the e-resources.

Faculty Members

On the analysis is observed that 55(67.07%) respondents disagreed that To much Information is retrieved was the major problem for not able to use the e-resources.

24. FREQUENCY OF USING E-RESOURCES

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students

Result shows that 225(41.06%) Students are use Occasionally used Electronic Journals. In case of E-Books majority of Students 621(100%) never used. In case of CD-ROM Database, Majority 612(98.55%) never used.

Staff

It is observed that majority 69 (88.46%) respondent Never used Electronic journals. In case of E-Books, CD-ROM Databases majority of Students 78(100%) never used, In case of majority 67(85.89%) never used. Similarly.

Faculty Members

It is observed that 24(47.05%) faculty members are use occasionally used Electronic Journals. In case of E-books majority of Students 21(41.17%) used Frequently.
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Students

It is observed that 380 (51.35%) Students are use Frequently used Electronic Journals. In case of E-Books majority of Students 360 (48.64%) used occasionally, ly, 260 (35.13%) respondents Frequently / occasionally used Online Database

Staff

It is observed that. In case of E-Books majority 99 (91.66%) respondents never used. In case of Online Database 83 (76.85%) never used. Similarly.

Faculty Members

It is observed that majority 38 (58.46%) Students are use frequently used Electronic Journals. In case of E-books majority 50 (76.92%) used Never. Similarly, 40 (61.53%) respondents frequently used Online Database,

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Students

It is observed that 185 (32.7%) Students are use occasionally used Electronic Journals. Similarly, 240 (42.47%) respondents occasionally used Online Database.

Staff

It is observed that 36 (60%) Students are use frequently used Electronic Journals. In case of E-Books there is no response. In case of Online Database 60 (100%) used occasionally.

Faculty Members

It is observed that majority 18 (60%) Students are use occasionally used Electronic Journals. Similarly, 27 (80%) respondents occasionally used Online Database. In case of CD-ROM Databases 24 (80%) respondents occasionally used.

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Students

It is observed that 270 (37.5%) Students are use occasionally used Electronic Journals. 318 (44.16%) respondents occasionally used online database. In case of E-Books and CD-ROM Databases majority never used.
Staff

In case of Online Databases majority 102(100%) respondents never used. Similarly, online database, 4(3.92%) majority 92(90.19%) used Never. In case of CD-ROM Databases majority 97(95.09%) respondents never used.

Faculty Members

It is observed that 39(51.31%) Students are use occasionally used Electronic Journals. In case of E-Books majority 61(80.26%) used Never. Similarly, In case of CD-ROM Databases majority 63(82.89%) respondents never used.

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Students

It is observed that 228(40.67%) Students are use occasionally used Electronic Journals. In case of E-Books 294(41.52%) used occasionally, in case of CD-ROM Databases majority 450(63.55%) respondents never used.

Staff

It is observed that 39(55.71%) Students are use Frequently used Electronic Journals. Similarly, 42(42.85%) respondents occasionally used online database.

Faculty Members

It is observed that 39(55.71%) Students are use Frequently used Electronic Journals. Similarly, 45(64.28%) respondents Frequently used Online database.

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Students

It is observed that 288(43.63%) Students are use occasionally used Electronic Journals. In case of E-Books 300(45.45%) used occasionally, 132(20%) used frequently, online database.

Staff

It is observed that In case of E-Books, CD-ROM Databases majority 86(100%) respondents never used.

Faculty Members

It is observed that 49(59.75%) Students are use occasionally used Electronic Journals. Similarly, 51(62.19%) respondents occasionally used Online database,
25. PURPOSE OF USING E-JOURNALS

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students

Result shows that 288 (46.37%) respondents among the Students used E-journals for Research work, While 234(37.68%) students used for the purpose of keeping up to date with Information.

Staff

On the analysis is observed that 6(7.69%) students who used E-Journals for finding relevant Inf. In your area of specialization. 5(6.41%) respondents among the Students used E-Journals for Research

Faculty Members

On the analysis is observed that 32 (62.74%) respondents among the Students used E-journals for Research work, 21(41.17%) E-Journals for publishing Articles.

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Students

On the analysis is observed that 440 (59.45%) respondents among the Students used E-journals for Research work. 180. While 300(40.54%) students used for the purpose of keeping up to date with Information

Staff

On the analysis is observed that only 10(9.25%) respondents among the Staff used E-Journals for Research Work 12(11.11%) used for Publishing Articles

Faculty Members

On the analysis is observed that 15 (23.07%) respondents used E-journals for Research work, Similarly in case of finding relevant Information on area of specialization 52(80%) respondent used E-Journals.

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Students

On the analysis is observed that 260(46.01%) respondents among the Students used E-journals for Research work. While 215(38.05%) students used for the purpose of keeping up to date with Information and finding relevant Inf. In your area of specialization respectively.
Staff

On the analysis is observed that 60(100%) staff used for the purpose of **Keeping up to date with Information**, 14(33.33%) used for **Publishing Articles**

Faculty Members

On the analysis is observed that Majority 22(73.33%) respondents **used E-journals for Research work**, 21(70%) E-Journals for **publishing Articles**. While 15(50%) students used E-Journals for **Keeping up to date with Information**.

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Students

On the analysis is observed that 190(26.38%) respondents among the Students used E-journals for **Research work**. While 294(40.83%) students used E-Journals for the purpose of **keeping up to date with Information**, similarly Similarly in case of **finding relevant Information on area of specialization**.

Staff

On the analysis is observed that 20(19.60%) students who used E-Journals for **finding relevant Inf. In your area of specialization**. While 9(9.82%) students used for the purpose of **Keeping up to date with Information**.

Faculty Members

In case of **finding relevant Information on area of specialization** majority 58(76.31%) respondent used E-Journals. Majority 41(53.94%) respondents among the Students **used E-journals for Research work**,

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Students

On the analysis is observed that 272(38.41%) respondents among the Students used E-journals for **Research work**. Similarly in case of **finding relevant Information on area of specialization** majority 414(58.47%) respondent used E-Journals

Staff

Majority 56(57.14%) staff used for the purpose of **Keeping up to date with Information**, followed by 38(38.77%) students who used E-Journals for **finding relevant Inf. In your area of specialization**.

Faculty Members

Majority 41(58.57) respondents **used E-journals for Research work**, While majority 40(57.14%) used E-Journals for **Keeping up to date with Information**.
Similarly in case of finding relevant Information on area of specialization majority 52(74.28%) respondent used E-Journals.

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**Students**

On the analysis is observed that in case of finding relevant Information on area of specialization majority 312(47.27%) respondent used E-Journals, 296(44.84%) respondents among the Students used E-journals for Research work

**Staff**

On the analysis is observed that majority 49(56.97%) staff who used E-Journals for finding relevant Inf. In your area of specialization. 9(10.46%) staff used for the purpose of Keeping up to date with Information

**Faculty Members**

In case of finding relevant Information on area of specialization majority 73(89.02%) respondent used E-Journals. 58(70.73%) used E-Journals for Keeping up to date with Information.

26. USE OF ELECTRONIC INFORMATION SOURCES

**SWAMI VIVEKANAND SUBHARTI UNIVERSITY**

**Students**

Majority of the students frequently accessed the Electronic Information Sources. 297(47.8%) Students used Internet Resources frequently.

It is observed that majority 253(40.74%) respondents sometimes used E-mail Service. Similarly, in case of E-Journals 259 (41.70%) respondent never used.

**Staff**

Majority of the students frequently accessed the Electronic Information Sources. only 8(10.25%) respondent Staff used Internet Resources.

**Faculty Members**

Majority of the Faculty Members frequently accessed the Electronic Information Sources. Majority 36(70.58%) respondent used Internet Resources. It is observed that majority 30(58.82%) respondents frequently used E-mail Service,
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Students

Majority of the students frequently accessed the Electronic Information Sources. 346(46.75%) respondent used Internet Resources.

It is observed that 398(53.78%) respondents Frequently used E-mail Service, Similarly, 357(48.24%) respondent frequently used E-Journals. Similarly, 360(48.64%) respondent Sometimes used Online Databases.

Staff

Majority of the staff frequently accessed the Electronic Information Sources. 46(42.59%) respondent used Internet Resources sometimes. It is observed that 25(23.14%) respondents sometimes used E-mail Service, Similarly, 357(48.24%) respondent frequently used E-Journals. Similarly, 360(48.64%) respondent Sometimes used Online Databases.

Faculty Members

Majority of the Faculty Members frequently accessed the Electronic Information Sources. Majority 30(46.15%) respondent faculty member used Internet Resources sometimes. It is observed that majority 38(58.46%) respondents frequently used E-mail Service,

Similarly, 28(43.07%) respondent sometimes used E-Journals. Similarly, 30(46.15%) respondent Sometimes used Online Databases.

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Student

Majority of the students frequently accessed the Electronic Information Sources. 30(46.15%) respondent Students used Internet Resources sometimes used.

Staff

Majority of the staff frequently accessed the Electronic Information Sources. 227(40.17%) respondent used Internet Resources sometimes. It is observed that 208(36.81%) respondents sometimes used E-mail Service, Whereas 39(6.90%) respondent used frequently Use.

Faculty Members

Majority 21(70%) respondent faculty member used Internet Resources frequently, It is observed that majority 27(90%) respondents frequently used E-mail Service, Similarly, majority 18(60%) respondent frequently used E-Journals.
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Student
Majority of the students frequently accessed the Electronic Information Sources. Majority 438(60.83%) respondent Students used Internet Resources, Similarly in case of E-Journals. 396(55%) respondent never used.

Staff
26(25.49%) respondent used Internet Resources. It is observed that E-mail Service, majority 72(70.58%) respondent never used. E-Journals. Majority 92(90.19%) respondent Never Used.

Faculty Members
Majority 43(56.57%) respondent faculty member used Internet Resources frequently. Majority 56(73.68%) respondents frequently used E-mail Service, Similarly, 47(61.84%) respondent sometimes used E-Journals.

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Student
Majority 333(47.03%) respondent used Internet Resources sometimes. Similarly, in case of E-Journals 90(12.71%) respondent frequently Used.

Staff
Majority 70(71.42%) respondent used Internet Resources frequently. Similarly in case of E-Journals. respondents Never Used.

Faculty Members
Majority 34(48.57%) respondent faculty member used Internet Resources frequently. It is observed that majority 47(67.14%) respondents frequently used E-mail Service. Similarly, 39(55.71%) respondent sometimes used E-Journals. Similarly, 42(60%) respondent Sometimes used Online Databases.

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Student
Majority 276(41.81%) respondent Students used Internet Resources sometimes, in case of E-Journals, Online Databases. 552(83.63%) respondent never used.

Staff
Result shows that 50(58.13%) respondent used Internet Resources sometimes,
It is observed that 38(44.18\%) respondents sometimes used E-mail Service, in case of E-Journals. 64(74.41\%) respondent Never Used.

Faculty Members

Majority 51(62.19\%) respondent faculty member used Internet Resources frequently. It is observed that majority 42(51.21\%) respondents frequently used E-mail Service, Similarly, 55(67.07\%) respondent frequently used E-Journals. Similarly, 54(65.85\%) respondent frequently used Online Databases.

27. USE WEB- BASED SERVICES

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students

Result shows that majority 306(49.27\%) Students are use frequently used E-mail service. Similarly, 243(39.13\%) respondents frequently used Social Networking sites. In case of Blog 531(85.50\%) never used.

Staff

It is observed that 8(10.25\%) Staff are use occasionally used E-mail service Sites. Similarly, 12(15.38\%) respondents Frequently used Social Networking sites. In case of RSS 12(15.38\%) used occasionally.

Faculty Members

It is observed that majority 36(70.58\%) Faculty Members are use Frequently used E-mail Service. Similarly, In case of Social Networking sites 21(41.17\%) respondents occasionally/ never used respectively.

AMITY UNIVERSITY

Students

It is observed that majority 597(80.67\%) Students are use Frequently used E-mail service. In case of RSS majority of Students 300(40.54\%) used occasionally. Similarly, majority 480(64.86\%) respondents Frequently used Social Networking sites, You Tube respectively.

Staff

It is observed that 36(33.33\%) Staff are use occasionally used E-mail service Sites. Similarly 63(58.33\%) respondents occasionally used Social Networking sites. In case of You Tube 90(83.33\%) Never used.

Faculty Members

Majority of Faculty members are Frequently used E-mail Service. In case of Social Networking sites majority 55(84.61\%) respondents occasionally/ never used respectively.
MANGALAYATAN UNIVERSITY

Students

It is observed that majority 360 (63.71%) Students are use Frequently used E-mail service Sites. Similarly, majority Social Networking sites, 95 (34.51%) used occasionally. In case of You Tube It is Observed that majority 245 (43.36%) respondents frequently used.

Staff

It is observed that majority 48 (80%) Staff are use frequently used E-mail service Sites. Similarly, 36 (60%) respondents occasionally used Social Networking sites, In case of You Tube It is Observed that 36 (60%) respondents occasionally used.

Faculty Members

It is observed that majority 30 (100%) Faculty Members are use Frequently used E-mail Service. Similarly, in case of Social Networking sites majority 20 (66.66%) respondents frequently used.

SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Student

It is observed that majority 312 (43.33%) Students are use Frequently used E-mail service. Similarly, majority 324 (45%) respondents Frequently used Social Networking sites.

Staff

It is observed that E-mail service Sites. 72 (70.58%) respondent Never used. Similarly, only 30 (29.41%) respondents Frequently used Social Networking sites

Faculty Members

It is observed that majority 56 (73.68%) Faculty Members Frequently used E-mail Service. Similarly, in case of Social Networking sites 44 (57.89%) respondents frequently used.

DAYALBAGH EDUCATIONAL INSTITUTE

Students

It is observed that majority 336 (47.45%) Students Frequently used E-mail service Sites. Similarly, 258 (36.44%) respondents Frequently used Social Networking sites.
Staff

It is observed that 42(42.85%) Staff frequently/never used E-mail service Sites. In case of RSS 42(42.85%) used occasionally, similarly, 28(28.57%) respondents occasionally used Social Networking sites. In case of Blog 42(42.85%) respondents occasionally used.

Faculty Members

It is observed that majority 52(74.28%) Faculty Members Frequently used E-mail Service. In case of RSS 17(24.28%) used occasionally. Similarly, in case of Social Networking sites majority 35(50%) respondents frequently used.

JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY

Students

It is observed that majority 492(74.54%) Students Frequently used E-mail service Sites. In case of RSS 216(32.72%) used occasionally, Similarly, 384(58.14%) respondents Frequently used Social Networking sites.

Staff

It is observed that E-mail service 46(53.48%) respondent never used. Similarly, 69(80.23%) respondents frequently used Social Networking sites.

Faculty Members

It is observed that majority 60(73.17%) Faculty Members Frequently used E-mail Service. Similarly, in case of Social Networking sites majority 49(59.75%) respondents occasionally used.

28. REASONS FOR UNDERUTILIZATION OF WEB- BASED RESOURCES

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students

Result shows that 270(43.47%) respondents among Students have the most common problem cited was Low Internet Speed. Lack of training/orientation 153(24.63%).

Staff

Result shows that 18(23.07%) respondents have the most common problem cited was Low Internet Speed. Followed by Lack of Computer Infrastructure. 16 (20.51%), Lack of training/Orientation 31(39.79%)
Faculty Members

On the analysis, it is observed that Lack of training/orientation 14(27.45%) and Lack of Technical expertise 15(29.41%).

AMITY UNIVERSITY

Students

On the analysis, it is observed that 162(21.89%) respondents among Students have the most common problem cited was Low Internet Speed. Lack of Full text online journals 150(21.35%) Lack of training/orientation 160(21.62%).

Staff

On the analysis, it is observed that Lack of Computer Infrastructure. 18 (16.66%), Lack of training/orientation 63(58.3%)

Faculty Members

On the analysis, it is observed that 15 (23.07%) respondents have the most common problem cited was Low Internet Speed. Followed by Lack of Non availability of Full Text-
text Online Journals  20(30.76%).

MANGALAYATAN UNIVERSITY

Students

On the analysis, it is observed that 215(38.05%) respondents among Students have the most common problem cited was Low Internet Speed. Followed by Lack of Computer Infrastructure 125(22.12%), Lack of training/orientation 110(19.46%).

Staff

On the analysis, it is observed that 21(35%) respondents among Staff have the most common problem cited was Low Internet Speed. Followed by Lack of Computer Infrastructure. 14 (23.33%), Lack of training/orientation 18(30%).

Faculty Members

Result shows that Lack of Non availability of Full Text-text Online Journals and Lack of training/orientation 18(60%) respectively.

SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Students

On the analysis, it is observed that 232(32.22%) respondents among Students have the most common problem cited was Low Internet Speed. Followed by Lack of Computer Infrastructure 164(22.77%), Lack of Full text online journals 150(20.83%)
Staff

Result shows that Lack of Computer Infrastructure. 20 (19.60%), Lack of training/Orientation 55(53.92%).

Faculty Members

On the analysis, it is observed that 23(30.26%) respondents have the most common problem cited was Low Internet Speed. Followed by Lack of Computer Infrastructure 22(28.94%) Non availability of Full Text-text Online Journals 21(27.63%)

DAYALBAGH EDUCATIONAL INSTITUTE

Students

On the analysis, it is observed that 230(32.48%) respondents among Students have the most common problem cited was Low Internet Speed. Followed by Lack of Computer Infrastructure 168(23.72),

Staff

Result shows that 32(32.65%) respondents have the most common problem cited was Low Internet Speed. Lack of Full text online journals 34(34.69),

Faculty Members

Result shows that 17(24.28%) respondents have the most common problem cited was Low Internet Speed. Followed by Lack of Computer Infrastructure 23(32.85%) Lack of training/Orientation 17(24.28%) respectively.

JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY

Students

On the analysis, it is observed that 296(44.84%) respondents among Students have the most common problem cited was Low Internet Speed. Lack of Full text online journals 116(17.57%).

Staff

Result shows that 21(24.41%) respondents have the most common problem cited was Low Internet Speed. Lack of training/orientation 35(40.69%).

Faculty Members

Result shows that 26(31.70%) respondents have the most common problem cited was Low Internet Speed. 32(39.02%) Lack of training/Orientation 9(10.97%).
29. SATISFIED ACTION WITH THE LIBRARY COLLECTION
SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students
According to the Table 29, 414(66.67%) of users are Highly Satisfied with the collection of Books. 369(59.42%) respondents for Newspaper are highly satisfied. In case of Audio-Video materials majority 546(87.92%) are not satisfied.

Staff
It is evident that Staff 51(65.38%) respondent are Not Satisfied with regard to the Books Collection. While majority are not Satisfied with other services.

Faculty Members
It is evident that in case of Books Collection 33(64.7%) of Faculty members are Highly Satisfied, 18(35.3%) respondents are Satisfied. While 21(41.76%) respondent are Satisfied Reference Books, while It is also evident that majority 27(52.94%) are Highly Satisfied Newspaper.

AMITY UNIVERSITY

Students
It is observed that 380(51.35%) students are Highly Satisfied with the collection of Books and 260(35.14%) respondents are satisfied. While 280(37.84%) are satisfied with the Thesis/Dissertations collection. whereas 300(40.54%) are satisfied with the online database.

Staff
It is evident that 63(58.33%) of staff are Highly Satisfied to the Books Collection. Similarly in case of Online Database 108(100%) are Satisfied, In case of E-Journals 72(66.67%) are Satisfied.

Faculty Members
It is evident that in case of Books Collection Students 40(61.54%) of Faculty members are Highly Satisfied, while It is also evident that majority 54(83.08%) are Highly Satisfied, with Newspaper.

MANGALAYATAN UNIVERSITY

Students
It is observed that 250(44.25%) students are Highly Satisfied with the collection of Books. Whereas 230(40.7%) respondents are Highly satisfied, with the newspaper collection. Similarly in case of Online Database only 60(10.62%) are Highly satisfied.
Staff

It is evident that 32(53.33%) of staff are Satisfied Books Collection. In case of Newspaper Collection majority 33(55%) are Highly Satisfied.

Faculty Members

It is evident that in case of Books Collection majority 17(56.67%) of Faculty members are Highly Satisfied while, it is also evident that majority 15(50%) are Highly Satisfied, with Newspaper.

SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Students

It is observed that majority 432(60%) students are Satisfied with the collection of Books It is also evident that 396(55%) are satisfied, Reference book collection. Similarly whereas 330(45.83%) respondents are highly satisfied, with the newspaper collection. Similarly in case of Online Database 330(45.83%) respondents are satisfied. In case of E-Journals 342(47.5%) are satisfied.

Staff

It is evident that 47(46.08%) of staff are Highly Satisfied to the Books Collection. It is also evident that 38(37.25%) are Satisfied In case of Newspaper Collection majority 60(58.82%) are Highly Satisfied.

Faculty Members

It is evident that in case of Books Collection majority 37(48.68%) of Faculty members are Satisfied, It is also evident that 28(36.84%) are satisfied, with regard to the Reference Books, while It is also evident that majority 38(50%) are Highly Satisfied with Newspaper. Similarly 4(5.26%) are Satisfied,

DAYALBAGH EDUCATIONAL INSTITUTE

Students

It is observed that majority 330(46.61%) students are Highly Satisfied with the collection of Books It is also evident that 336(47.45%) are satisfied for Reference book collection. Similarly 300(42.37%) are highly satisfied with the newspaper collection. In case of Thesis/Dissertation 234(33.05%) are satisfied. Similarly in case of Online Database 288(40.67%) respondents are satisfied. In case of E-Journals 306(43.22%) are satisfied,
Staff

It is evident that 56(57.14%) of staff are Highly Satisfied to the Books Collection, Reference Books, Newspaper respectively. In case of Audio/Video material 70(71.42%) are Satisfied. In case of Online Database 42(42.85%) respondents are satisfied, while 56(57.14%) are Satisfied. Similarly in case of Bibliographical Databases, majority 56(57.14%) are Satisfied.

Faculty Members

It is evident that in case of Books Collection majority 40(57.14%) of Faculty members are Highly Satisfied, while It is also evident that majority 35(50%) are Highly Satisfied, with Newspaper.

JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY

Students

It is observed that majority 372(56.36%) students are Satisfied with the collection of Books and It is also evident that 360(54.54%) are satisfied for Reference book collection. Similarly 312(47.27%) are satisfied with the newspaper collection. In case of Online Database 444(67.27%) respondents are satisfied.

Staff

It is evident that 48(55.81%) of staff are Highly Satisfied, with regard to the Books Collection. Similarly in case of Newspaper majority 60(69.76%) are Highly satisfied, In case of Online Database 40(46.51%) respondents are Highly satisfied, In case of E-Journals majority 55(63.98%) are Highly Satisfied.

Faculty Members

It is evident that in case of Books Collection majority 37(45.12%) of Faculty members are Highly Satisfied. While majority 55(67.07%) are Highly satisfied, with regard to the Newspaper. While 40(48.75%) are satisfied, with the Online Database.

30. NEED FOR TRAINING

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students

Result shows that 414(66.67%), the majority of the students, indicated that they required training for learning more about Internet and search engines in order to access and make use of Information Sources. Training in information retrieval skills got the
attention of 369(59.42%) students. While 342(55.07%) students wanted Databases searching knowledge.

Staff

It is observed that Majority 65(83.33%), indicated that they required training for learning more about Internet and search engines in order to access and make use of Information Sources.

Faculty Members

Majority 30(58.82%) of the faculty members indicated that they required training for learning more about Internet and search engines in order to access and make use of Information Sources. While 27(52.94%) students wanted Databases searching knowledge.

AMITY UNIVERSITY

Students

Result shows that 520(70.27%), indicated that they required training for learning more about Internet and search engines in order to access and make use of Information Sources. 520(70.27%) students wanted Databases searching knowledge.

Staff

It is observed that majority of Staff 90(83.33%) indicated that they required training for learning more about Internet and search engines in order to access and make use of Information Sources. Training in information retrieval skills got the attention of 108(100%) staff while majority 90(83.33%) students wanted Databases searching knowledge. Overall, majority of the students indicated that they should be trained for accessing Information Sources.

Faculty Members

It is observed that 25(38.46%), of the faculty members indicated that they required training for learning more about Internet and search engines in order to access and make use of Information Sources. While 20(30.77%) students wanted Databases searching knowledge.

MANGALAYATAN UNIVERSITY

Students

Table shows the area of training as required by the students to access the Information Sources. 470(83.19%), the majority of the students, indicated that they required training for learning more about Internet and search engines in order to access and make use of Information Sources. While 365(64.6%) students wanted Databases searching knowledge.
Staff

It is observed that 60(100%), the majority of the staff, indicated that they required training for learning more about Internet and search engines in order to access and make use of Information Sources. Similarly 60 (100%) students wanted to improve their OPAC searching, Databases searching knowledge.

Faculty Members

It is observed that 30(100%), the majority of the Faculty Members indicated that they required training for learning more about Internet and search engines in order to access and make use of Information Sources 30(100%) respondents says for Information retrieval training is required, Databases searching knowledge

SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Students

It is observed that the area of training as required by the students to access the Information Sources. 480(66.67%), the majority of the students, indicated that they required training for learning more about Internet and search engines in order to access and make use of Information Sources.

Staff

It is observed that 72(70.59%), the majority of the staff indicated that they required training for learning more about Internet and search engines in order to access and make use of Information Sources. Training in information retrieval skills got the attention of 62(60.78%) students, Similarly 70 (68.63%) students wanted to improve their OPAC searching.

Faculty Members

It is observed that  While 38(50%) students wanted Databases searching knowledge. Overall, majority of the students indicated that they should be trained for accessing Information Sources.

DAYALBAGH EDUCATIONAL INSTITUTE

Students

Result shows that 492(69.49%), the majority of the students, indicated that they required training for learning more about Internet and search engines in order to access and make use of Information Sources. while 444(62.71%) students wanted Databases searching knowledge.
Staff

It is observed that 58(56.86%), the majority of the staff indicated that they required training for learning more about Internet and search engines in order to access and make use of Information Sources. While 84(82.35%) students wanted Databases searching knowledge.

Faculty Members

It is observed that 55(72.37%) students wanted Databases searching knowledge.

Overall.

**JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY**

Students

Majority 396(60%), of the students, indicated that they required training for learning more about Internet and search engines in order to access and make use of Information Sources. Training in information retrieval skills got the attention of 396(60%) students.

Staff

It is observed that 62(72.09%), the majority of the students, indicated that they required training for learning more about Internet and search engines in order to access and make use of Information Sources. Training in information retrieval skills got the attention of 60(69.77%) students.

Faculty Members

It is observed that Similarly 72(87.8%) students wanted to improve their OPAC searching. While 59(71.95%) students wanted Databases searching knowledge.

**31. PERFORMANCE LEVEL OF SERVICES OFFERED BY THE LIBRARY**

**SWAMI VIVEKANAND SUBHARTI UNIVERSITY**

Students

The Question was asked to know the status on the level of performance of services offered by the library. In response to this question, 369(59.42%) students indicated that their status on the Circulation Service being “Good”.

Whereas majority of respondents 522(84.06%) said **Abstracting Service** is “Fair”, In case of **Online Database** service 459(73.91%) respondents said that service is “Fair. In case of **OPAC service** 477(76.81%) respondents said that service is “Good”,

Staff

It is observed that 69(88.46%) stated that Performance of Reference Service is “Fair”. It is observed that 40(51.28%) stated that Performance of Reprographic Service
is “Good”. Similarly, In case of CAS majority 70(89.74%) respondents said this service is “Fair”. Whereas in case of SDI Service and CD-ROM majority 78(100%) respondents said that service is “Fair” respectively.

In case of Online Database service majority 66(84.62%) respondents said that service is “Fair”

**Faculty Members**

In response to this question, 27(52.94%) indicated that their status on the Circulation Service being “Good”, It is observed that 30(58.82%) stated that Performance of Reference Service is “Good. Whereas majority of respondents 36(70.59%) said Abstracting Service is “Fair.

Whereas in case of SDI Service 48(94.12%) respondents said that service is “Fair”, In case of CD-ROM service 42(82.35%) respondents said that service is “Fair”, In case of OPAC service 45(88.24%) respondents said that service is “Fair

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**Students**

In response to this question, 347(46.89%) students indicated that their status on the Circulation Service being “Good. It is observed that 405(54.73%) stated that Performance of Reference Service is “Good” While 343(46.35%) stated that Performance of Reprographic Service is “Good. In case of OPAC service 340(45.95%) respondents said that service is “Good”,

**Staff**

In response to this question, 63(53.33%) staff indicated that their status on the Circulation Service being “Excellent. It is observed that 63(58.33%) stated that Performance of Reprographic Service is “Good. Similarly, In case of CAS majority 63(58.33%) respondents said this service is “Good”. In case of Online Database service majority 72(66.67%) respondents said that service is “Good” In case of OPAC service majority 90(83.33%) respondents said that service is “Excellent.

**Faculty Members**

In response to this question, majority 52(80%) indicated that their status on the Circulation Service being “Excellent”, It is observed that 30(46.15%) stated that Performance of Reference Service is “Good”. Similarly, In case of CAS 40(61.54%) respondents said this service is “Good”. In case of Online Database service 30(46.15%) respondents said that service is Excellent and Good respectively. In case of OPAC service 60(92.3%) respondents said that service is “Excellent”,
MANGALAYATAN UNIVERSITY

Students
In response to this question, 260(46.02%) students indicated that their status on the Circulation Service being “Good”, It is observed that 365(64.6%) stated that Performance of Reference Service is “Good” It is observed that 245(43.36%) stated that Performance of Reprographic Service is “Good. In case of OPAC service 275(48.67%) respondents said that service is “Good

Staff
In response to this question, 26(43.33%) staff indicated that their status on the Circulation Service being “Excellent. In case of Reprographic Service 35(58.33%) respondents said that Reprographic service is “Excellent. In case of OPAC service majority 40(66.67%) respondents said that service is “Excellent”

Faculty Members
In response to this question, majority 24(80%) indicated that their status on the Circulation Service being “Good”, It is observed that 21(70%) stated that Performance of Reference Service and Reprographic is “Good. In case of Interlibrary Loan majority 30(100%) respondents said that service is “Good” Similarly, In case of CAS, SDI, CD-ROM, Online Database and OPAC service 30(100%) respondents said this service is “Good” respectively.

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Students
In response to this question, 354(49.17%) students indicated that their status on the Circulation Service being “Good”, It is observed that 366(50.83%) stated that Performance of Reference Service is “Good” While 84(11.67%) respondent said that Reprographic service is “Excellent”. In case of CD-ROM service 330(45.83%) respondents said that service is “Good”,

Staff
In response to this question, 42(41.18%) staff indicated that their status on the Circulation Service being “Excellent. It is observed that 42(41.18%) stated that Performance of Reference Service is “Good” It is observed that 60(58.82%) stated that Performance of Reprographic Service is “Excellent”
Faculty Members

In response to this question, majority 40(52.63%) indicated that their status on the Circulation Service being “Good” In case of Reprographic Service 32(42.11%) respondents said that service is “Excellent.” In case of Online Database Service 47(61.84%) respondents said that service is “Good” In case of OPAC service 51(67.11%) respondents said this service is “Good”.

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Students

In response to this question, 366(51.69%) students indicated that their status on the Circulation Service being “Good.” It is observed that 432(61.01%) stated that Performance of Reference Service is “Good”. In case of Online Database service 294(41.52%) respondents said that service is “Good”.

Staff

In response to this question, 84(85.71%) staff indicated that their status on the Circulation Service being “Excellent.” It is observed that 56(57.14%) stated that Performance of Reference Service is “Excellent” majority 70(71.42%) respondents said that Reprographic service is “Excellent.” In case of CAS majority 41(41.83%) respondents said this service is “Excellent.” In case of Online Database service majority 56(57.14%) respondents said that service is “Excellent” In case of OPAC service majority 70(71.42%) respondents said that service is “Excellent”.

Faculty Members

In response to this question, majority 40(57.14%) indicated that their status on the Circulation Service being “Excellent”. It is observed that 40(57.14%) stated that Performance of Reference Service is “Good”. It is observed that 59(84.29%) stated that Performance of Reprographic Service is “Excellent.” In case of Online Database service 50(71.43%) respondents said that service is “Excellent”.

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Students

In response to this question, 408(61.82%) students indicated that their status on the Circulation Service being “Good”. It is observed that 360(54.55%) stated that Performance of Reference Service is “Good” It is observed that 300(45.45%) stated that Performance of Reprographic Service is “Good”. In case of Online Database service 348(52.73%) respondents said that service is “Good”.

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Staff

In response to this question, 40(46.51%) staff indicated that their status on the Circulation Service being “Good. It is observed that 60(69.76%) stated that Performance of Reprographic Service is “Excellent”

In case of CAS majority 41(47.67%) respondents said this service is “Good. In case of Online Database service majority 51(59.3%) respondents said that service is “Good”. In case of OPAC service majority 40(46.51%) respondents said that service is Excellent and Good respectively.

Faculty Members

In response to this question, majority 43(52.44%) indicated that their status on the Circulation Service being “Excellent”, It is observed that 41(50%) stated that Performance of Reference Service is “Good” .Similarly, In case of CAS majority 38(46.34%) respondents said this service is “Good” . Similarly, In case of Online Database service 40(48.78%) respondents said that service is “Good”. In case of OPAC service 43(52.44%) respondents said that service is “Excellent”.

32. ATTITUDE OF LIBRARY STAFF

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students

It is observed that 342(55.07%) respondents among the Students rated the Good behaviour of library Staff

Staff

Similarly, 43 (55.12%) respondents among the Staff rated the “Good” behaviour of library staff and 15 (19.23%) rated Excellent behaviour of library staff.

Faculty Members

Similarly, 33 (64.7%) respondent among the Faculty Members rated the Good behaviour of library staff and 15 (29.41%) rated Excellent behaviour of library staff.

Students

It is observed that 340(45.94%) respondents among the Students rated the Good behaviour of library Staff

Staff

Similarly, 72 (66.66%) respondents among the Staff rated the “Good” behaviour of library staff
Faculty Members

Similarly, 32 (49.23%) respondent among the Faculty Members rated the Good behaviour of library staff and 28 (43.07%) rated Excellent behaviour of library staff.

MANGALAYATAN UNIVERSITY

Students

It is observed that 270 (47.78%) respondents among the Students rated the Good behaviour of library Staff

Staff

Similarly, 36 (60%) respondents among the Staff rated the excellent behaviour of library staff.

Faculty Members

Similarly, 24 (80%) respondents among the Faculty Members rated the excellent behaviour of library staff.

SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Students

It is observed that 264 (36.66%) respondents among the Students rated the Good behaviour of library Staff.

Staff

Similarly, 47 (46.07%) respondents among the Staff rated the Good behaviour of library staff.

Faculty Members

Similarly, 28 (36.84%) respondents among the Faculty Members rated the Good behaviour of library staff.

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Students

It is observed that 396 (55.93%) respondents among the Students rated the Good behaviour of library Staff.

Staff

Similarly, 56 (57.14%) respondents among the Staff rated the Good behaviour of library staff.
Faculty Members
Similarly, 40 (57.14%) respondents among the Faculty Members rated the Good behaviour of library staff.

JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY

Students
It is observed that 324 (49.09%) respondents among the Students rated the Good behaviour of library Staff.

Staff
Similarly, 45 (52.32%) respondents among the Staff rated the Good behaviour of library staff and 20 (23.25%) rated Excellent behaviour of library staff.

Faculty Members
Similarly, 39 (47.56%) respondents among the Faculty Members rated the Good behaviour of library staff and 22 (26.82%) rated Excellent behaviour of library staff.

33. SATISFIED LEVEL OF LIBRARY FACILITIES

SWAMI VIVEKANAND SUBHARTI UNIVERSITY

Students
According to table-33 it is observed that majority of students are satisfied with services, only few are low satisfied with Furniture, and Toilet Facilities of the Library.

Staff
It is observed that only 34 (43.58%) with Location of the Library, 39 (50%) respondent with Space for reading, whereas only 99(15.95%), respondents are satisfied with the Ventilation.

Faculty Members
Similarly, majority of Faculty Members are satisfied with services .only 21 (41.76%) respondent with Reservation facilities,

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Students
It is observed that only 500 (67.56%) respondent are satisfied with Opening Hours/Reservation facilities respectively, whereas only Ventilation. 500(67.56%).

Staff
It is observed that 72 (66.67%) respondent among the Staff are satisfied with the Membership, only 27 (25%) respondent with Reservation facilities,

Faculty Members
It is observed that only 5 (7.7%) respondent with reservation facilities.
MANGALAYATAN UNIVERSITY

Students

It is observed that only 330 (58.4%) respondent from Student are satisfied with the Membership, whereas 355 (62.8%) respondent are satisfied with Opening Hours, followed by 285 (50.44%) respondent are not satisfied with Reservation whereas 225 (39.82%), 230 (40.7%), respondents are satisfied with the Drinking Water, and Toilet Facilities of the Library.

Staff

It is observed that 24 (40%) respondent from Staff are satisfied with the Membership, whereas 24 (40%) respondents with Drinking water, Toilet Facilities of the Library.

Faculty Members

It is observed that whereas 24 (80%), 15 (30%), respondents are satisfied with the Furniture, Drinking Water, and Toilet Facilities of the Library.

SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

Students

It is observed that only 234 (32.5%) respondent are not satisfied with Reservation facilities, 348 (48.33%) respondent with Space for reading, 370 (51.38%) respondent with Cleanliness, 366 (50.83%) respondents are satisfied with the Lighting facilities of the library. Whereas 324 (45%), 378 (52.5%), 288 (40%), 198 (27.5%), respondents are satisfied with the Ventilation, Furniture, Drinking Water, and Toilet Facilities of the Library.

Staff

It is observed that 50 (49.02%) respondent with Space for reading, 46 (45.09%) respondent with Cleanliness, 41 (40.19%) respondents are satisfied with the Lighting facilities of the library.

Faculty Members

It is observed that 36 (47.36%) respondent with Space for reading, 34 (44.73%) respondent with Cleanliness, 40 (52.64%) respondents are satisfied with the Lighting facilities of the library.
DAYALBAGH EDUCATIONAL INSTITUTE

Students

It is observed that 378 (53.39%) respondent are satisfied with Reservation facilities, Whereas 424 (59.89%), 474 (66.95%), 364 (51.41%), 342 (78.3%), respondents are satisfied with the Ventilation, Furniture, Drinking Water, and Toilet Facilities of the Library.

Staff

It is observed that whereas 56 (57.41%) respondent are satisfied with Opening Hours, Reservation facilities respectively. Whereas 56 (57.14%), respondents are satisfied with the Ventilation Facilities of the Library.

Faculty Members

It is observed that 10 (14.29%) respondent from Staff are satisfied with the Membership whereas 40 (57.14%) respondent are satisfied with Opening Hours, 25 (35.71%) respondent with Space for reading, 40 (57.14%) respondent with Cleanliness,

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Students

It is observed that 382 (57.88%) respondent are satisfied with Reservation facilities, whereas 372 (56.36%), 324 (49.09%), respondents are satisfied with the Drinking Water, and Toilet Facilities of the Library.

Staff

It is observed that 43 (50%) respondent with Space for reading,

Faculty Members

It is observed that 45 (54.88%) respondent with Space for reading, 47 (57.32%) respondent with Cleanliness.

SUGGESTIONS

The study has been concluded with the following suggestions to be taken into consideration by the libraries.

Swami Vivekanand Subharti University

➢ Relevant subject books to be added.
➢ Interaction with library staff in an accurate manner.
➢ Issuing period must be increased.
➢ Publications and writers should be taken into account while books to be included in the library section.
➢ Research oriented books to be added along with journals, magazines and newsletters.
- E-books, online system must be implemented.
- Digital library software processing need to be focused.
- Library timings should be at par with college timings.
- Infrastructure facilities need to be improved.
- Inter linking of library with distinguished education institutions.
- Expert technicians should be appointed to handle the facilities of the digital library.

**Amity University, Noida**
- Attitude of staff to be improved
- Relevant books of subject to be included
- Improvement in computer services
- Internet connection to be improved
- Online and digital library system must be applied
- Subject reference books to be increased
- Online database to be maintained
- Motivational and competitive books to be included
- Infrastructural arrangements to be polished
- Newspaper access should be easily reachable
- Library and issuing timings to be adjusted.

**Mangalayatan University**
- Infrastructural facilities should be improved
- Collection of books must be education oriented
- Library timings and issuing need to be reconsidered.
- Digital library information to be thought of
- Internet services should improved
- Reservation of seat need to be considered
- Requisite materials for audio visual materials
- Subject oriented books to be done at par level.

**Sam Higginbottom Institute of Agriculture, Technology & Sciences (SHIATS)**
- Infrastructural facilities should be highlighted at par levels.
- Stock of books in library to be further improved.
- Recent journals, magazines, online access of materials to be improved
- Library and issuing timings need to be properly maintained as per students interest
Digital library facilities should be applied
Newspaper should be available to students
There should be library in every department of the university
Audit of library budget to remove discrepancies.
Library should be updated with the recent research and other scientific developments
New editions of books considered
Behaviour of staff with students to be improved

Dayalbagh Educational Institution
Number of books issued to be increased
Increasing strength of computer systems
Infrastructural arrangements should be properly taken into account
Internet facilities should be strengthened
Books should be synchronized as per the reference and purposive need
New editions must be valuably suggested
Old books to be handled with care to highlight their pivotal importance.

Jaypee Institute of Information Technology, Noida
Library resources should be uplifted
Infrastructural facilities to be improved
E-book collection to be along with digital library facilities.
 Copies of text books should be increased
Feasibility in the librarian atmosphere
Timings need to be further systematized.